

Health, Social Care and Housing Committee

10.00 am, Tuesday, 17 June 2014

Present

Councillors Ricky Henderson (Convener), Day (Vice-Convener), Aitken, Bridgman, Burgess, Chapman, Doran, Gardner, Griffiths, Heslop, Lunn, Rust, Shields and Work.

1. Minute

Decision

To approve the minute of the Health, Wellbeing and Housing Committee of 1 April 2014 as a correct record.

2. Health, Social Care and Housing Committee Key Decisions Forward Plan

The Health, Social Care and Housing Key Decisions Forward Plan for September to December 2014 was presented.

Decision

To note the Key Decisions Forward Plan for September to December 2014.

(Reference – Key Decisions Forward Plan, submitted.)

3. Rolling Action Log

As part of a review of the Council's political management arrangements, the Council had approved a number of revisions to committee business processes including that Executive Committees introduce a rolling actions log to track committee business.

The Health, Social Care and Housing Rolling Action Log for 23 April 2013 to 1 April 2014 was presented

Decision

- 1) To note the Rolling Actions Log
- 2) To note that future actions agreed by the Committee calling for further reports or information would be added to Actions Log.

(References – Act of Council No. 12 of 24 October 2013; Rolling Actions Log – 23 June 2014, submitted.)

4. Charging for Care and Support

The current charging policy for social care and support required to be reviewed to respond to the following legislation:

- Social Care (Self-directed Support) (Scotland) Act 2013
- Carers (Waiving of Charges for Support) (Scotland) Regulations 2014

Details were provided of the implications of the respective legislation for the Council's current charging policy and of proposals for reviewing the policy and the interim arrangements. The aim was to have a new policy in place for implementation in April 2015.

Decision

- 1) To note the change in legislation in relation to respite care that would result in a loss of income and add to community care costs from 2014.
- 2) To note that the care and support charging policy required to be reviewed to respond to self-directed support.
- 3) To agree the scope and strategy for reviewing the policy with a steering group being set up to lead the review of all care and support services.
- 4) To agree the interim proposals for charging service users who had been assessed using existing charging policies.
- 4) To agree to receive a future report detailing proposed amendments to the existing charging policy.

(Reference – report by the Director of Health and Social Care, submitted.)

5. Report on the Findings of the Consultation on the Future of Day Services for Older People from Minority Ethnic Communities

The Review of Day Services for Older People (2007) had found significant barriers for older people from minority ethnic communities in accessing day services. A working group of the main providers of day services for older people from minority ethnic communities was established in order to address these barriers. The working group developed a draft model of future day services; a consultation questionnaire and methodology. The consultation subsequently took place from July – October 2013.

The findings of the consultation confirmed the future vision and model of day services for older people from minority ethnic communities were outlined. This consultation had now completed the first stage in the development and improvement of these services, and approval was sought for the commencement of the implementation stage.

Decision

- 1) To commend the commitment of the working group, the consultation process and the findings of the consultation as set out in the Compilation and Summary Reports by the Director of Health and Social Care.
- 2) To approve the commencement of the implementation stage in the development and improvement of day services for older people from minority ethnic communities.
- 3) To approve the block contract extensions until 31 March 2016 for the existing day services for older people from minority ethnic communities in order to undertake this work.
- 4) To agree to accept a progress report on the implementation in summer 2015.
- 5) To thank the members of the Focus Groups for their participation.
- 6) To note that the Director of Health and Social Care would provide Councillor Heslop with information on the number of questionnaires issued and returned.
(Reference – report by the Director of Health and Social Care, submitted.)

6. National Care Home Contract – Outcome of Negotiations

Details were provided of the results of national negotiations led by COSLA to determine the National Care Home Contract (NCHC) terms and conditions for 2014/15.

The headline settlement reached was a 1.2% increase in the rates payable to care homes for 2014/15. For the Council, this equated to an increase of £438,991 in costs, based on their contract spend as at April 2014.

The concluded negotiation was for one year and included both the terms of the headline increase and the technical data underpinning contract conditions.

Decision

- 1) To note and agree the headline fee increase agreed by COSLA Leaders for 2014/15.
- 2) To note that any enhanced payments made to care home providers in 2014/15 would be made on the basis of demonstrated quality.
- 3) To agree the Edinburgh concession to the NCHC as set out in the main report.
- 4) To agree to apply a reduction of £25 per week on all rates for shared rooms.
(Reference – report by the Director of Health and Social Care, submitted.)

7. Progress Report: the Willow Centre (Women in the Criminal Justice System)

In 2012, the Commission on Women Offenders commended the Willow Service for women in the criminal justice system as an example of excellent practice. In June 2013, the Scottish Government provided the City of Edinburgh Council with £604,019, payable over the financial years 2013-14 and 2014-15, to expand the work of the Willow Service by opening a new centre, as well as playing a key role in developing women's services within the Edinburgh, Lothian and Borders Community Justice Authority.

Decision

- 1) To note the contents of the report
- 2) To note that a further report would be provided to the January 2015 Committee meeting, which would include a full statement regarding the sustainability of the service.

(Reference – report by the Chief Social Work Officer, submitted.)

8. Public Bodies (Joint Working) (Scotland) Act: Update

An outline was provided of the Public Bodies (Joint Working) (Scotland) Act, which received Royal Assent on 1 April 2014.

Over the course of spring and summer 2014, the Scottish Government would draft and consult on detailed regulations and guidance, which would underpin the Act.

The Act required that a Draft Integration Scheme be produced by the Council and NHS Lothian. The Scheme must be consulted upon widely. Following the consultation, the Scheme could be submitted to Scottish Ministers and, on approval, would formally establish the new Integration Authority.

Decision

- 1) To note the intention and purpose of the Public Bodies (Joint Working) (Scotland) Act
- 2) To note the latest guidance and draft regulations.
- 3) To note that a detailed programme plan had been developed.
- 4) To note the current reporting schedule.
- 5) To note that the Draft Integration Scheme would be submitted to Full Council for approval, prior to consultation and submission to Scottish Ministers.

- 6) To note that the report by the Joint Implementation Team would be circulated to members.

(Reference – report by the Director of Health and Social Care, submitted.)

Declaration of Interest

Councillor Ricky Henderson declared a financial interest in the above item as a stakeholder member of the board of NHS Lothian.

9. City Housing Strategy 2012-17 Annual Review

The Health, Social Care and Housing Committee, Policy Development and Review Sub-Committee had previously agreed to report to the Committee on the feedback it received from members and stakeholders on how collaborative and co-operative working could help address key housing challenges.

Progress was set out towards meeting the aims of the City Housing Strategy over the last year and identifying key challenges and priorities for 2014/15.

The City Housing Strategy 2012-17 (CHS) was reviewed each year to ensure that it responded to changing pressures and challenges. The key priorities for 2014/15 were to:

- Increase the supply of affordable homes and develop a more strategic approach to increasing the supply of good quality, rented homes in the City.
- Invest in Council homes to meet the Scottish Housing Quality Standard (SHQS) and improve the energy efficiency of homes.
- Work with partners to support housing for veterans.
- Invest in digital inclusion to increase opportunities for Council tenants.

Decision

- 1) To note the achievements of the City Housing Strategy in 2013/14.
- 2) To note the outturns from the Affordable Housing Supply Programme.
- 3) To agree the priorities for 2014/15.
- 4) To agree that the Council should provide funding of £0.250 million to the Scottish Veterans' Garden City Association to enable the development of a veterans' housing project in Salvesen Gardens.
- 5) To request a report on the feasibility of expanding the 21st Century Homes programme, within two committee cycles.
- 6) To request a report back, later in the year, on proposals for service improvement to meet the challenges of the next five years.

- 7) To refer the report to the Economy Committee for information.
- 8) The Acting Director of Services for Communities to submit a report on progress of the proposed housing in Craigmillar, the report to include reference to any barriers that were in place where were preventing development.

(References – Health, Social Care and Housing Committee, Policy Development and Review Sub-Committee 1 April 2014 (item 3); report by Acting Director of Services for Communities, submitted.)

10. Update on Prestonfield Adaptations Pilot

The Health, Social Care and Housing Committee had previously agreed, amongst other matters, that all tenants over 65 years of age living in ground floor accessible homes would be given the option of a wet floor installation once their bathroom came up for renewal.

Details were provided of the outcome of the Prestonfield adaptations pilot and it was recommended that the pilot become mainstream policy that was applied City-wide.

The pilot was part of the kitchen and bathroom rolling improvement programme. Tenants over 65 years of age, living in ground floor accessible homes in Prestonfield were given the option of a having a wet floor shower installed, without having to undergo an occupational therapist assessment. The existing assessment process would continue for those under 65 years of age.

Decision

- 1) To note the outcome of the pilot of increased flexibility in the kitchen and bathroom programme.
- 2) To agree the option of installing wet floor showers in ground floor accessible properties be offered citywide, when the bathroom is up for renewal and where the tenant was over 65 years old.
- 3) To agree that once installed, wet floor showers could only be removed when planned lifecycle replacement was required.

(References – Health, Social Care and Housing Committee 18 June 2013 (item 2) and 10 September 2013 (item 2); report by the Acting Director of Services for Communities, submitted.)

11. Re-chargeable Repairs – Committee Update

The former Health, Wellbeing and Housing Committee had previously approved the principal of a Rechargeable Repairs policy.

Following further consultation with tenants, undertaken in October 2013, the Health, Social Care and Housing Committee approved the Rechargeable Repairs Policy on 29 January 2013. The policy was implemented on 1 April 2013.

The number of repairs, cost, recovery, disputes and ethnicity information of tenants, since the implementation of the policy, had been measured and was set out in the report by the Acting Director of Services for Communities.

Decision

- 1) To note the outcomes of the first twelve months operation of the Rechargeable Repairs policy as detailed in the report by the Acting Director of Services for Communities.
- 2) To note with concern that as detailed in paragraphs 3.10 and 3.11 of the report by the Acting Director of Services for Communities, of the £259,000 spent in repairs, only £3,541 or 1.36% of rechargeable repairs income was recovered in 2013/14.
- 3) To call for a further report in September 2014 providing an update as to what measures were being taken to improve the recovery rate for repairs and also detailing the costs of implementing the rechargeable repairs policy.

(References – Former Health, Wellbeing and Housing Committee 11 September 2012 (item 9); Health, Social Care and Housing Committee 29 January 2013 (item 4); report by the Acting Director of Services for Communities, submitted.)

12. Edinburgh's Homes and Energy Strategy

An outline was provided of the Council's plan to help people in Edinburgh keep warm and save money on their energy bills. The Homes and Energy Strategy was the Council's framework to reduce fuel poverty and increase energy efficiency in all types of homes in Edinburgh.

Progress on the strategy would be monitored through a newly established Housing and Energy Forum. The outcome of which would be reported back to Health, Social Care and Housing Committee as part of the next City Housing Strategy Annual Review.

Decision

- 1) To agree the principles of the Homes and Energy Strategy which aimed to:
 - Improve the energy efficiency of existing homes.
 - Build new energy efficient homes.
 - Reduce the impact of energy costs.
 - Provide and promote education and advice for Edinburgh residents.
- 2) To note progress towards Council objectives and national targets to date.
- 3) To request a report on potential opportunities for supporting the development of an Energy Services Company.

- 4) To agree that given the scale of investment in existing stock through the Housing Revenue Account (HRA), Scottish Government grant and other subsidies, the Council Tax Discount Fund remained earmarked for supporting the house building programme through the 21st Century Homes.
- 5) To agrees to consult on a proposal to establish a team of Energy Advisers for up to three years to provide essential face-to-face support and energy advice to Council tenants.
- 6) To agree to establish a Housing and Energy Forum to develop and monitor the strategy, share good practice and increase knowledge.
- 7) To note that this strategy supported the City Housing Strategy outcome 'that people lived in warm, safe homes in well managed neighbourhoods'.
- 8) The Acting Director of Services for Communities to circulate a briefing note on the Greendykes district heating scheme to all members of the Council.

(Reference – Health, Social Care and Housing Committee 18 June 2013 (item 21); Corporate Policy and Strategy Committee 21 January 2014 (item 4) and 10 June 2014 (item 5); Finances and Resources Committee 20 March 2014 (item 18); Health, Social Care and Housing Committee, Policy Development and Review Sub-Committee 1 April 2014 (item 3); report by the Acting Director of Services for Communities, submitted.)

13. Feasibility Study of Appointing an Empty Homes Officer

The Council on 13 February 2014, requested a report on the feasibility of introducing an empty homes officer post. Details were provided outlining the feasibility of introducing such a post.

It was recommended that the Committee considered appointing an empty homes officer for a one year pilot. The pilot could be funded from the income that was currently being generated following the introduction of the Empty Homes Council Tax Premium or interest earned on the balance of the Council Tax Discount Fund. If agreed, progress will be reported to and monitored by the Edinburgh Empty Homes Task Force.

Motion

- 1) To note that the appointment of an Empty Homes Officer had the potential to bring 40 empty homes back into use.
- 2) To recognise that, because of the relatively low number of empty homes and the success of the current strategy, there was not a strong case for appointing an officer as a permanent post to focus solely on empty homes.
- 3) To therefore agree to the appointment of an Empty Homes Officer for an initial pilot period of 12 months, but to extend the suggested remit of the Empty Homes Officer (as noted in the report) further to include:
 - The exploration of bringing non-residential properties back into use.

- The exploration of the potential Co-operative Housing Solutions which could be utilised in bringing back into use residential and non-residential properties.
- 4) To agree that the piloting of this appointment be limited to a maximum of £50,000 per annum, funded through the interest generated on the Council Tax Discount Fund.
 - 5) To agree that performance would be monitored through the meetings of the Housing Pledges Working Group.
 - 6) To agree to receive a report on the outcomes of the pilot to the Health, Social Care and Housing Committee in the Autumn of 2015.
- Moved by Councillor Day, seconded by Councillor Work.

Amendment

- 1) To recognise that, because of the relatively low number of empty homes and the success of the current strategy, there was not a strong case for appointing an officer as a permanent post to focus solely on empty homes.
 - 2) To continue the current homes strategy which aimed to bring approximately 15 to 20 homes empty homes back into use each year, primarily through the Empty Homes Loan Fund.
- Moved by Councillor Rust, seconded by Councillor Aitken.

Voting

For the motion – 11 votes.

For the amendment – 3 votes.

Decision

- 1) To note that the appointment of an Empty Homes Officer had the potential to bring 40 empty homes back into use.
- 2) To recognise that, because of the relatively low number of empty homes and the success of the current strategy, there was not a strong case for appointing an officer as a permanent post to focus solely on empty homes.
- 3) To therefore agree to the appointment of an Empty Homes Officer for an initial pilot period of 12 months, but to extend the suggested remit of the Empty Homes Officer (as noted in the report) further to include:
 - The exploration of bringing non-residential properties back into use.
 - The exploration of the potential Co-operative Housing Solutions which could be utilised in bringing back into use residential and non-residential properties.

- 4) To agree that the piloting of this appointment be limited to a maximum of £50,000 per annum, funded through the interest generated on the Council Tax Discount Fund.
- 5) To agree that performance would be monitored through the meetings of the Housing Pledges Working Group.
- 6) To agree to receive a report on the outcomes of the pilot to the Health, Social Care and Housing Committee in the Autumn of 2015.

(References – Act of Council No 2 of 13 February 2014; Former Finance and Budget Committee 13 March 2013 (item 8); report by the Acting Director of Services for Communities, submitted.)

14. Investing in Edinburgh's Council Homes Housing Revenue Account Capital Programme 2014/15

The Housing Revenue Account (HRA) Capital Programme for 2014/15 was set out. The HRA Budget for 2014/15 was agreed by Council on 13 February 2014. This included a proposed Capital Budget of £48.195 million.

The overall budget for 21st Century Homes had been revised from £11.043 million to £9.990 million, as a result of prudent forecasting and re-profiling in relation to procurement timescales and obtaining statutory consents. A revised HRA Capital Programme of £47.142 million was now being proposed for 2014/15.

The 2014/15 HRA Capital Programme would ensure the Council met its statutory obligations, reduced revenue expenditure on repairs and supported the regeneration of neighbourhoods across the City.

Decision

- 1) To note that the Council was on track to meet the Scottish Housing Quality Standard by 2015.
- 2) To notes that the Council would deliver up to 1,400 new affordable homes through the 21st Century Homes Programme. A business case on expanding the 21st Century Homes programme would be developed and would be reported back to Committee within two cycles.
- 3) To approve the proposed 2014/15 HRA Capital Programme for the Council's housing stock at the revised budget of £47.142 million, as detailed in Appendix 1 of the report by the Acting Director of Services for Communities, for which the budget was approved by Council (Budget Meeting) on 13 February 2014.
- 4) To approve the proposed Capital Resources of £47.142 million required to support the Capital Programme, as detailed in Appendix 2 of the report by the Acting Director of Services for Communities.
- 5) To agree that the Council would look into the feasibility of delivering infrastructure to support the digital inclusion of Council tenants.

(References – Act of Council No 2 of 13 February 2014; report by the Acting Director of Services for Communities, submitted.)

15. Fit for the Future – Getting the Right Mix of Council Homes

Approval was sought to consult on a proposal to increase the Council's stock of energy efficient, modern affordable homes which were less expensive to manage and maintain.

The proposal included the option to purchase homes from the market to enable the Council to meet strategic objectives and address changing housing pressures. These purchases could be supported by income generated from the selective disposal of some homes. Disposal of one property valued at £250,000 would generate a sufficient receipt to support the delivery of five new, energy efficient homes.

Following consultation, a pilot would be undertaken over the next 12 months to inform the development of a more comprehensive asset management strategy.

Decision

- 1) To agree to consult on the proposal of selective purchase and disposals, based on the criteria detailed in the report by the Acting Director of Services for Communities.
- 2) To request that the findings of the consultation be reported back to the Health Social Care and Housing Committee.
- 3) To refer the report to the Economy and Finance and Resources Committees, seeking delegated authority to take forward the proposed pilot.

(Reference – report by the Acting Director of Services for Communities, submitted.)

16. Progress of the Private Rented Sector Forum

An update was provided on the findings from the multi-stakeholder consultation workshop on 9 March 2014. The purpose of the workshop was to identify key concerns and challenges affecting the private rented sector and review the progress of the Private Rented Sector (PRS) Forum.

Approval was sought on the approach taken in developing a PRS Forum, the remit of the group and the agreed work plan.

Decision

- 1) To note the outcome of the PRS Stakeholder event on 9 December 2013.
- 2) To approve the approach and remit of PRS Forum.
- 3) To approve the outline work plan for the PRS Forum as detailed in Appendix 1 of the report by the Acting Director of Services for Communities).

- 4) To consider future yearly progress update reports on the work of the Forum to the Health, Social Care and Housing Committee.

(References – Health , Social Care and Housing Committee 10 September 2013 (item 7); report by the Acting Director of Services for Communities, submitted.)

17. Short Term Let “Party Flat” Update

Two properties in Grove Street, Edinburgh, were the subject of a Management Control Order (MCO). The MCO was sought by the Council under the Anti-Social Behaviour etc (Scotland) Act 2004, and was granted on Wednesday 23 October 2013.

It was necessary to seek the MCO as previous attempts at intervention, including warnings and Anti-Social Behaviour Notices, had failed due to landlord non-compliance.

At present, both properties remained unoccupied. Consideration was being given to the longer term strategy with regard to dealing with similar situations should they arise, and whether the legislation needed to be reviewed regarding the length of time that a MCO may be granted.

Decision

- 1) To note the contents of this report.
- 2) To agree to receive a report on the longer term strategy for Management Control Orders (MCO) in September 2014.

(Reference – Health , Social Care and Housing Committee 11 September 2012 (item 2); Health, Welbeing and Housing Committee 23 April 2013 (item 4); Planning Committee 28 February 2013 (item 3); report by the Acting Director of Services for Communities, submitted.)

18. Anti-Social Behaviour Policy

The Health, Social Care and Housing Committee had previously approved the framework for an Anti-Social Behaviour (ASB) policy, with agreement that a fully developed policy would be submitted in June 2014.

Effective management of ASB was a key priority for the Council. The proposed policy was developed and informed by the contributions from both the Policy Development and Review Sub Committee of the Health, Social Care and Housing Committees and the Antisocial Behaviour Review Sub Group and consultation had taken place with key partners and stakeholders.

Decision

To approve the proposed Antisocial Behaviour Policy.

(References – Health, Social Care and Housing Committee 10 September 2013 (item 2) and 28 January 2014 (item 12); report by the Acting Director of Services for Communities, submitted.)

19. Community Improvement Partnerships (CIP's)

Edinburgh had enjoyed a successful model of partnership working to deliver effective community policing at local neighbourhood level. With the Tasking and Co-ordination Group (TACG) approach to the work of Safer Neighbourhood Teams and Council community safety resources, Anti-Social Behaviour (ASB) complaints had dropped by 43% over the past four years. This model had been supported by Council funding of Community Police Officers.

The creation of Police Scotland had brought forward a new national approach to Community Policing called Community Improvement Partnerships (CIPs). In line with this new approach, Neighbourhood TAGGs would become CIPs. This relaunching allowed a refocusing of local arrangements, while building on the successful joint working which had characterised local TACGs.

Decision

- 1) To note the refresh of the current delivery of community policing in the City.
- 2) To request an update report on these initiatives in June 2015.

(Reference – report by the Acting Director of Services for Communities, submitted.)

20. Appointments to Sub-Committees and Working Groups

The Health, Social Care and Housing Committee was required to annually re-appoint the membership of its Sub-Committees and Working Groups. The current memberships were detailed in the appendix to the report by the Director of Corporate Governance.

Decision

- 1) To appoint the membership of the Sub-Committees and Working Groups for 2014/15 as detailed in the appendix to the report by the Director of Corporate Governance
- 2) To appoint the membership of the Committee as members of the Policy Development and Review Sub-Committee in line with the Committee Terms of Reference and Delegated Functions.
- 3) To appoint the Vice-Convener of the Health, Social Care and Housing Committee as the Convener of the Policy Development and Review Sub-Committee.
- 4) To note the rationalisation of Working Groups undertaken following the decision of Corporate Policy and Strategy Committee on 13 December 2013.

- 5) To note that the group spokespersons would notify Committee Services to any membership changes to the Sub-Committees and Working Groups in appendix 1 of the report by the Director of Corporate Governance.

(Reference – report by the Director of Corporate Governance, submitted.)

21. Future Model for Community Justice in Scotland – Draft Response to Consultation

Approval was sought for a response to the Scottish Government’s consultation on the future model for community justice in Scotland.

Decision

To approve the response t

(Reference – report by the Chief Social Work Officer, submitted.)

22. Reducing Reoffending in Edinburgh – Strategic Plan 2014-2017

Details were presented of the Reducing Reoffending in Edinburgh Strategic Plan 2014-2017. The plan was developed by the Reducing Reoffending in Edinburgh Strategic Planning Forum (the Forum). The strategic plan demonstrated how Edinburgh’s public services would fulfil the pledge to reduce reoffending and meet the expectations of Edinburgh’s communities, as well as legislative and policy drivers.

Decision

- 1) To endorse the Reducing Reoffending in Edinburgh Strategic Plan 2014-2017 attached at Appendix 1 to the report by the Chief Social Work Officer.
- 2) To note that further work was underway to develop performance indicators to allow monitoring of the effectiveness of the strategy.

(Reference – report by the Chief Social Work Officer, submitted.)

23. Update on Advice and Support Collaborative Approach – Referred from the Finance and Resources Committee

The Finance and Resources Committee had referred an update report on the consultation with providers to establish a collaborative approach for the delivery of advice and support for homelessness prevention services to the Health, Social Care and Housing Committee for information.

Decision

To note the report.

(References – Finance and Resources Committee 5 June 2014 (item 8); report by the Director of Corporate Governance, submitted).

24. Making Edinburgh Dementia Friendly – Update Report

An update was provided on work to make Edinburgh dementia friendly, including engagement with people with dementia and their carers, businesses and organisations. Improving services for people with dementia and their carers was a key priority for both the Council and NHS Lothian.

Decision

To note the update on a number of work streams which aimed to make Edinburgh a dementia friendly city.

(References – Health, Social Care and Housing Committee 12 November 2013 (item 6); report by the Director of Health and Social Care, submitted.)

25. Future of Independent Living Fund - Update

The Health, Social Care and Housing Committee had previously considered a summary of the Council officer's submission to the Scottish Government's consultation on the future of the Independent Living Fund (ILF).

An update was provided on the Scottish Government's decision, that there would be a national Scottish Independent Living Fund from July 2015 when the UK ILF ceased and funds were transferred to devolved administrations in Scotland and Wales (and to local authorities in England). The Scottish Government would add £5.5 million to the ILF sums transferred (expected to be around £49 million).

Decision

To note the update on the future arrangements for the Independent Living Fund in Scotland.

(References – Health, Social Care and Housing Committee 28 January 2014 (item 5); report by the Director of Health and Social Care, submitted.)

26. Carer's Champion - Update

An update was provided on the progress made by the new Carers' Champion, Councillor Work, since coming into this role in November 2012. The development of a Carers' Champion was a pledge made by the Council on 23 August 2012 as part of the 53 Capital Coalition pledges. Since coming into the role of Carers' Champion, Councillor Work had carried out a wide range of activities.

Decision

- 1) To note the various approaches taken by the Carers' Champion and the progress made to date in this role.

- 2) To refer a copy of this report to the Education, Children and Families Committee for information.
- 3) To thank the staff for the support given to the Carer's Champion.

(References – Act of Council No 8 of 23 August 2012; report by the Director of Health and Social Care, submitted.)

27. Recommendations of the Social Work Complaints Review Committee – 4 June 2014

The recommendations of the Social Work Complaints Review Committee held on 4 June 2014 on a complaint against Health and Social Care were detailed.

Decision

To approve the recommendations of the Social Work Complaints Review Committee of 4 June 2014.

(Reference – report by the Chair of the Social Work Complaints Review Committee, submitted.)