

## Health, Social Care and Housing Committee

10:00 am Tuesday 16 June 2015

### Present

Councillors Ricky Henderson (Convener), Day (Vice-Convener), Aitken, Booth (substituting for Councillor Chapman), Bridgman, Burgess, Doran, Gardner, Griffiths, Heslop, Lunn, Rust, and Work.

### 1. Minutes

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#### Decision

- 1.1 To approve the minute of the Health, Social Care and Housing Committee of 21 April 2015 as a correct record.

### 2. Health, Social Care and Housing Committee Key Decisions Forward Plan

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The Health, Social Care and Housing Committee Key Decisions Forward Plan for June 2015 to September 2015 was presented.

#### Decision

To note the Key Decisions Forward Plan for June 2015 to September 2015.  
(Reference – Key Decisions Forward Plan, submitted.)

### 3. Rolling Actions Log

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As part of a review of the Council's political management arrangements, the Council had approved a number of revisions to committee business processes including that Executive Committees introduce a rolling actions log to track committee business.

The Health, Social Care and Housing Committee Rolling Actions Log updated to 16 June 2015 was presented.

## **Decision**

- 1) To note the report.
- 2) To note that a report on the Transport Charter would be submitted to the meeting in September 2015, by the Acting Director of Services for Communities.

(References – Act of Council No. 12 of 24 October 2013; Rolling Actions Log 16 June 2015, submitted.)

## **4. Business Bulletin**

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The Health, Social Care and Housing Business Bulletin for 16 June 2015 was presented.

### **Decision**

To note the Business Bulletin.

## **5. Carers' Champion Progress Update**

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An update was provided on the progress made by the Carers' Champion, Councillor Work, over the last year. The development of a Carers' Champion was a pledge made by the Council in August 2012 as part of the 53 Capital Coalition pledges.

### **Decision**

- 1) To note progress taken by the Carers' Champion in this role.
- 2) To refer a copy of this report to the Education, Children and Families Committee for information.

(References – Act of Council No 8 of 23 August 2012; report by the Director of Health and Social Care, submitted.)

## **6. National Care Home Contract – Outcome of Negotiations**

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The results of national negotiations were set out, which were led by COSLA to determine the National Care Home Contract terms and conditions for 2015/16.

The headline settlement reached was a 3.8% increase in the rates payable to care homes for 2015/16. For the City of Edinburgh Council, this equated to an increase of £1.36m in costs, based on their contract spend as at April 2015.

The concluded negotiation was for one year and included both the terms of the headline increase and the technical data underpinning contract conditions.

## Decision

- 1) To note and agree the headline fee increase agreed by COSLA Leaders for 2015/16.
- 2) To note that any enhanced payments made to care home providers in 2015/16 would be made on the basis of demonstrated quality.
- 3) To agree the Edinburgh concession to the National Care Home Contact as set out in the main report.
- 4) To agree to apply a reduction of £25 per week on all rates for shared rooms.  
(Reference – report by the Director of Health and Social Care, submitted)

## 7. New Grant Programme for Prevention of Health Inequality from 2016/17

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Following the decision of Council to transfer responsibility for developing grant programmes and making grant awards to executive committees, the 2015-16 grant process for reducing health inequality was approved by Health, Social Care and Housing Committee on 27 January 2015.

Details were provided of proposed changes to achieve more cooperative Health and Social Care commissioning through grant and contract routes, including shaping the provider market in Edinburgh to meet the Council's statutory obligations. In line with the agreement with the Edinburgh Compact following the joint review of Council grant funding in 2013, all Council grant systems were being renewed with the benefit of coproduction activity with stakeholders.

### Decision

To approve the recommended approach to the new grant programme for preventive action on health inequality, including:

- (a) Reduction of the priority outcomes from 13 to 10 by removing or merging three outcomes set out in Paragraph 3.6 in the report by the Director of Health and Social Care.
- (b) Retaining the priority for six of the ten outcome areas set out in Paragraph 3.4 of the report as key areas for partnership work and funding priorities in the preventive programme
- (c) Continued coproduction work to improve definitions of some assessment criteria, such as enhancing local services and continuing the development of impact measures.
- (d) The award of three year grant funding from 2016/17 through an application process in 2015 for grants starting in April 2016, with a phased approach aligned to partner funding cycles

- (e) That award recommendations took into account agreed budget targets and arrangements to rationalise the funding periods for Council grant with the main joint funding sources.

(References – Health, Social Care and Housing Committee on 27 January 2015 (item 10); report by the Director of Health and Social Care, submitted).

### **Declaration of Interest**

Councillor Ricky Henderson declared a financial interest in the above item as a prospective board member of the board of NHS Lothian.

## **8. Assisted Transport and Travel**

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The City of Edinburgh Council was committed to promoting independence across all areas of service provision. The Council sought to ensure people were able to live as independently as possible within their own communities and continue to travel as independently as possible. The Council recognised that the beneficial effects of independent travel related to individual health and wellbeing. The provision of assistance with transport could help people to access work, leisure and key services promoting health and facilitates key elements of Self Directed Support (Scotland) Act 2013.

While the implementation of a Transport/Travel Policy could provide clarity and transparency to transport/travel arrangements the systemic improvements in the allocation of transport could lead to improved customer experience and greater efficiency within the organisation. The Policy sought to reduce dependency on transport provided by the Council and to improve access local community-based services.

### **Decision**

- 1) To note that assisted travel and transport policy would help to reduce duplication, improve service delivery and increase efficiency.
- 2) To note that the assisted travel and transport policy, including associated procedures, were essential tools in supporting fair and equitable assistance with travel and transport.
- 3) To note that the policy and procedures could be used in conjunction with existing booking and scheduling technology.
- 4) To agree the scope and aims of the policy and procedures.
- 5) To approve the Assisted Travel and Transport Policy on the basis that it reflected the changing legislative framework that governed the delivery of Health and Social Care. (Self Directed Support (Scotland) Act 2013).

(Reference – report by the Director of Health and Social Care, submitted)

## 9. Policy on Visitors to Health and Social Care Services

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Approval was sought for a policy statement in respect of visitors to Health and Social Care services. This proposed policy was attached at Appendix 1 of the report by the Director of Health and Social Care

The purpose of the policy was to ensure the provision of care services, which met the health, welfare and social needs of service users in a safe, dignified and discreet manner.

### **Decision**

To approve the policy statement in respect of visitors to Health and Social Care services.

(Reference – report by the Director of Health and Social Care, submitted).

## 10. Expansion of the 21<sup>st</sup> Century Homes Programme

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At its meeting on 11 November 2014, the Health, Social Care and Housing Committee had agreed the business case for developing an additional 400 affordable homes through the 21st Century Homes programme.

Agreement was sought for the development of around 200 affordable homes on sites that were transferred to the Housing Revenue Account (HRA) from the General Fund in 2015. Accessible, energy efficient homes for social and mid-market rent would be developed with grant funding sought from the Affordable Housing Supply Programme to support the delivery of social rented homes.

A further report to committee in November 2015 would detail progress on the delivery of these sites and in securing sites for the development of the remaining 200 homes.

### **Decision**

- 1) To agree to the development of affordable housing through the 21st Century Homes programme on the sites identified in Appendix 1 of the report of the Acting Director of Services for Communities, subject to community consultation, Planning and other statutory consents.
- 2) To note that consultants would be appointed in accordance with Council Standing Orders.
- 3) To notes that approval would be sought from Finance & Resources Committee for the procurement strategy to deliver homes on these sites.
- 4) To agree to seek Scottish Government grant funding from the Affordable Housing Supply Programme to support delivery of social rented homes.

- 5) To agree to receive a progress report at the meeting of the Health, Social Care and Housing Committee on 10 November 2015.
- 6) To agree that a mix of tenures for each development site and also the design proposals that had implications for energy costs for tenants were reported to the Affordable Housing Political Sounding Board before being finalised.

(References – Health, Social Care and Housing Committee 11 November 2015 (item 14); report by the Acting Director of Services for Communities, submitted.)

## **11. Extension of Service Level Agreement with the Neighbourhood Alliance**

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The Health, Social Care and Housing Committee had approved a revised Tenant Participation Strategy on 21 April 2015. The Strategy set out how the Council would work closely with tenants so that they could take part and help to develop quality services. Extending the Neighbourhood Alliance Service Level Agreement would enable a review of service requirements and procurement options to support the new Tenant Participation Strategy to take place.

It was reported that the Neighbourhood Alliance (NA) represented a number of community tenant organisations in Ward 17 of the East Neighbourhood. It also provided services to the Council to assist it in meeting its statutory responsibilities to promote effective tenant participation and community engagement. Approval was sought to extend the current Service Level Agreement (SLA) between the Council and the Neighbourhood Alliance until the end of March 2016.

### **Decision**

- 1) To agree to extend the Service Level Agreement with the Neighbourhood Alliance until 31 March 2016 to allow for service requirements and procurement options to be reviewed.
- 2) To note that future provision of tenant participation and community engagement services would be reported to the Health, Social Care and Housing Committee in autumn 2015.
- 3) To note that the acting Director of Services for Communities would provide the background papers to the Service Level Agreements and the Key Performance Indicators to members.

(References – Health, Social Care and Housing Committee 21 April 2015 (item 8); report by the Acting Director of Services for Communities, submitted.)

## 12. City Housing Strategy 2012-17: Annual Review

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The Health, Social Care and Housing Committee had approved the City Housing Strategy (CHS) at its meeting on 13 December 2011.

Details were provided of progress towards meeting the aims of the City Housing Strategy 2012-17 over the last year and identifying key challenges and priorities for 2015/16. The CHS was reviewed each year to ensure that it responded to changing pressures and challenges. It was a five year plan and aimed to deliver three outcomes:

- People lived in a home they could afford.
- People lived in a warm, safe home in a well-managed neighbourhood.
- People could move home if they needed to.

The report outlined the strategic approach being taken by the Council and its partners to meet the challenges of each outcome.

### Decision

- 1) To note the achievements of the City Housing Strategy in 2014/15 including progress on delivering the Homes and Energy Strategy.
- 2) To note the outturns from the Affordable Housing Supply Programme.
- 3) To note the work on developing the Housing Service Transformation Plan to focus on providing services that supported the Council's future vision and transformation plans.
- 4) To agree the City Housing Strategy priorities for 2015/16.
- 5) To refer the report to the Economy Committee for information.
- 6) To note that an update regarding PARK Craigmillar would be submitted to a future meeting.

(Reference – Health, Social Care and Housing Committee 13 December 2011 (item 8); report by the Acting Director of Service for Communities, submitted.)

## 13. Invest to Improve, Invest to Grow – Edinburgh Housing Revenue Account Business Plan

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Approval was sought for the Housing Revenue Account (HRA) Business Plan 2015/16 to 2045/46, which identified key investment priorities for the HRA and how risk was managed through effective treasury and performance management. Details were provided of the key drivers for the HRA Business Plan:

- Increasing the supply and quality of homes.
- Creating successful communities.

- Delivering tenant investment priorities.
- Ensuring value for money for Council tenants.
- Supporting the Council's Transformation Programme.
- Supporting health and social care objectives.

### **Decision**

- 1) To note the robust approach to risk management set out in the Housing Revenue Account Business Plan.
- 2) To note that the HRA Business Plan, supported the Council's transformation objectives, particularly in relation to channel shift and providing locally focussed services.
- 3) To approve the HRA Business Plan priorities set out in "Invest to Improve, Invest to Grow."
- 4) To refer the report to Finance and Resources Committee to seek approval to review options for increasing the HRA's contingency and future investment fund over the next five years.

(Reference – report by the Acting Director of Services for Communities, submitted.)

## **14. Investing in Edinburgh's Council Homes: Housing Revenue Account Capital Programme for 2015/16**

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At the meeting in 17 June 2014, the Committee had approved the Council's Homes and Energy Strategy.

The Housing Revenue Account (HRA) Capital Programme was set out for 2015/16. The HRA Budget for 2015/16 was agreed by Council on 12 February 2015. This included a proposed Capital Budget of £49.830 million. Since the approval of the budget, £1 million savings in staff costs had been identified. The revised capital budget for 2015/16 was therefore £48.830 million.

The HRA Capital budget funded investment in Council homes, including adaptations, as well as new homes through 21st Century Homes. The programme also supported the regeneration of neighbourhoods across the City.

All Council homes where it was technically possible or where owners and tenants agreed to have improvement works carried out, now meet Scottish Housing Quality Standards. A commitment was made to exploring accelerating the capital investment programme over the next three years. The 2015/16 Capital Programme sought to deliver 50% increase in the number of kitchens and bathrooms installed.



## Decision

- 1) To note that Council homes now complied with the Scottish Housing Quality Standard, but that there were a number of abeyances which would be prioritised in the first two years of the Capital Investment Programme.
- 2) To note that the Council would deliver an additional 400 new affordable homes through expansion of the 21st Century Homes Programme.
- 3) To note the Capital Investment Programme included the installation of 1,500 kitchens and bathrooms, a 50% increase in the previous average annual output.
- 4) To note that options for further accelerating the capital programme would be developed as part of preparation of the 2016/17 budget and reported to Council as part of the budget process.
- 5) To approve the 2015/16 HRA Capital Programme for the Council's housing stock of £48.830 million, as detailed in Appendix 1 of the report by the Acting Director of Services for Communities.
- 6) To approve the proposed Capital Resources of £48.830 million required to support the Capital Programme, as detailed in Appendix 2 of the report.

(References – Act of Council No 2 of 12 February 2015; Health, Social Care and Housing Committee 17 June 2014 (item 12); report by the Acting Director of Services for Communities, submitted.)

## 15. Antisocial Behaviour Strategy 2013-16 – Update Report

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At its meeting on 28 January 2014, the Health, Social Care and Housing Committee had approved the Antisocial Behaviour (ASB) Strategy 2013-2016.

A number of key initiatives and working practices had since been developed to deliver on the strategy's main aim of preventing antisocial behaviour before it happened, and by resolving ASB effectively at an early stage when it did occur.

An update was provided in relation to the current strategy, and sets out the milestone targets set for the development of the new ASB Strategy 2016-19.

### Decision

- 1) To note the content of the report;
- 2) To discharge the remit from the Health, Social Care and Housing Committee of 28 January 2014, to provide an annual review of progress achieved.
- 3) To note the intention to bring the next ASB Strategy 2016-2019 to this committee for approval in March 2016.

(References – Health, Social Care and Housing Committee 28 January 2014 (item 12); report by the Acting Director of Services for Communities, submitted.)

## 16. Antisocial Behaviour Review Group - Update

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A further update was provided on the work of the Antisocial Behaviour Review Group, established in June 2013 to fulfil Coalition Pledge 34; 'Work with police on an antisocial behaviour unit to target persistent offenders'.

### Decision

- 1) To note the content of the report.
- 2) To discharge the remit from the Health, Social Care and Housing Committee of 9 September 2014 to report back on progress.
- 3) To request a further update on the progress of the Antisocial Behaviour (ASB) Review Group in 12 months time.
- 4) To request a comprehensive report on the full roll out of the Youth Tracking System in six months time.

(References – Health, Social Care and Housing Committee 9 September 2014 (item 8); report by the Acting Director of Services for Communities, submitted.)

## 17. CCTV Investment Project

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An overview was provided of the current Public Space CCTV provision and the key drivers for upgrade of the current system. It was also proposed that a workshop be held to discuss future options for CCTV provision in the city, involving elected members and all partner agencies in the city who benefit from the Council's CCTV service.

### Decision

- 1) To note the requirement to upgrade the Council's current Public Space CCTV provision.
- 2) To agree to hold a specific workshop to discuss future options for CCTV, the workshop to include external partners and members of this Committee.
- 3) To agree to receive a further report in early 2016 on the outcome of the above workshop.
- 4) To agree to forward the report to the Police and Fire and Scrutiny Committee for information.

(Reference – report by the Acting Director of Services for Communities, submitted).

## **18. Our Power: Tackling Fuel Poverty for Council Tenant**

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The City Housing Strategy 2012-17 Annual Review and the Homes and Energy Strategy were considered at the Health, Social Care and Housing Committee at its meeting of 17 June 2014.

Details were provided of Our Power which was a new, non-profit distributing Community Benefit Society, set up by a consortium of Scottish Housing Associations, led by Edinburgh based housing association Castle Rock Edinvar. The Society would operate a licensed energy supply company.

Our Power would be a nationwide supplier of affordable and renewable energy. Its main objective was to tackle fuel poverty through the supply of affordable and renewable energy to social housing tenants. Social housing tenants would be the core customers of the company. It was proposed that the Council joined Our Power to benefit Council tenants by providing access to affordable energy and exemplary customer service.

### **Decision**

- 1) To approve the proposal for the Council, as a social housing provider, to join Our Power and enter into agreement with the company as the preferred supplier for its empty homes.
- 2) To note the relationship with Energy for Edinburgh, the Council-led ESCo, and opportunities for collaborative working.
- 3) To refer this report to Finance and Resources Committee for ratification.  
(Reference – Health, Social Care and Housing Committee 17 June 2014 (item 9); report by the Acting Director of Services for Communities, submitted).

## **19. Health and Social Care 2015/16 Budget Action Plan – Referral Report from the Finance and Resources Committee**

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The Finance and Resources Committee on 4 June 2015 considered a report on the Health and Social Care Budget for 2015/16. Overall, the budget available for Health and Social Care in 2015/16 was £9 million lower than actual expenditure in 2014/15.

The report has been referred to the Health, Social Care and Housing Committee for information.

### **Decision**

To note the report.

(References – Finance and Resources Committee 4 June 2015 (item 1); report by the Director of Corporate Governance, submitted).

## 20. Home Energy Efficiency Programmes for Scotland: Area Schemes Update – Referral Report from the Finance and Resources Committee

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The Finance and Resources Committee on 4 June 2015 considered a report that provided an update on the Home Energy Efficiency Programmes for Scotland: Area Based Schemes (HEEPS: ABS) for Edinburgh and advised of the delivery arrangements for future phases of the programme.

In approving the report, the Committee requested that information on how the impact of home energy efficiency programmes compared to scale with the challenges of fuel poverty and carbon reduction. This information would now be provided in a briefing note to members of the Finance and Resources and Health, Social Care and Housing Committees.

The report had been referred to the Health, Social Care and Housing Committee for information.

### Decision

- 1) To note the report.
- 2) To note that the Acting Director of Services for Communities would provide further information on the variation of yearly costs to members.

(References – Finance and Resources Committee on 4 June 2015 (item 14); report by the Director of Corporate Governance, submitted).

## 21. Tied Accommodation within Sheltered Housing Update

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An updated was provided on the progress with the implementation of proposals to improve the Council's sheltered housing service based on the feedback from an extended consultation programme with residents, relatives and stakeholders which took place during 2013/14.

The proposals included the continuation of the incremental move away from a tied accommodation service model towards a visiting support model of service delivery which was agreed at Health, Social Care and Housing Committee on 1 April 2014.

### Decision

To note the progress made to move away from a tied accommodation model of service delivery to a visiting support model as agreed at Health, Social Care and Housing Committee on 1 April 2014.

(References – Health, Social Care and Housing Committee 1 April 2014 (item 1); report by the Acting Director of Services for Communities, submitted).

## **22. Community Improvement Partnerships (CIPs) Update Report**

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The creation of Police Scotland introduced a renewed national focus in Community Policing. To complement this change, the Tasking and Co-ordination Group (TACG) arrangements that were in place previously had been replaced by Community Improvement Partnerships (CIPs).

This had allowed for a refocusing of local arrangements, while building on the successful joint working which previously characterised local TACGs.

### **Decision**

- 1) To note the content of the report.
- 2) To discharge the remit from the Health, Social Care and Housing Committee of 17 June 2014 to provide an update on report on CIPs.

(References – Health, Social Care and Housing Committee 17 June 2014 (item 19); report by the Acting Director of Services for Communities, submitted).

## **23. Recommendations of the Social Work Complaints Review Committee - 11 May 2015**

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The recommendations of the Social Work Complaints Review Committee held on 11 May 2015 on a complaint against the Health and Social Care Service were detailed.

### **Decision**

To approve the recommendations of the Social Work Complaints Review Committee of 11 May 2015.

(Reference – report by the Chair of the Social Work Complaints Review Committee, submitted.)