

QUESTION NO 18

**By Councillor Brown for answer by
the Convener of the Transport and
Environment Committee at a meeting
of the Council on 26 August 2021**

Many vulnerable / elderly residents across the city either have no on-line access, do not feel comfortable making card payments over the phone or sadly have no relatives or neighbours who can assist with doing so.

Question (1) I understand a Working Group was set up to look the removal of cash and other options for residents for the future. What are the findings of this working group?

Answer (1)

Question (2) As the Council no longer accept cash payments in our Local Offices, where can residents make cash payments if they don't have online access?

Answer (2)