

Addendum by the SNP Group

Governance Risk and Best Value Committee

Tuesday 16 January 2024

Item 8.3 – Draft Public Performance Scorecard

Thanks officers for the briefing and feedback session and notes that this is an iterative document.

Adds:

1.4 Welcomes officers' suggestion that a focus group of members of the public could review the scorecard and give feedback on its accessibility and endorses this approach.

1.5 Further welcomes proposed changes from officers on the presentation of data, to simplify and provide comparable data over a longer period of time

1.6 Agrees that there are too many areas where there is a grey RAG or no target, and that number should be reduced by the next quarterly report, specifically targets should be provided in these areas:

- Homeless cases housed
- Average number of days to re-let properties
- Rent collected as % of total rent due
- Value of lost rent from empty homes

1.7 Regrets that there is no performance data in the following areas and requests that these are included in future reports:

- Culture - Participation and access to culture and sport

- Communities - Public use of libraries (footfall) and access to other services, support and engagement beyond book lending
- Adult Social Care – access to respite, people receiving a care package
- Social Care (Children’s Services and Adult) – care inspectorate inspection results
- Housing Management – number of current void properties
- Climate Change – progress with retrofit, council spend on climate change interventions
- Street Cleaning – dog fouling, fly tipping and street litter services delivered and completed, rather than requests
- Finance – contract spend with local SMEs
- Transport - Road safety interventions and spend on road safety
- Diversity and inclusion performance data

Moved by: Councillor Kate Campbell
Seconded by: