

# Business Bulletin


## Regulatory Committee

12.30pm, Monday, 5 February 2024

Dean of Guild Court Room, City Chambers, High Street, Edinburgh



# Regulatory Committee

| Convener:                                                                                                                  | Members:                                                                                                                                                                                                                                | Contact:                                                                                          |
|----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| <p>Convener<br/>Councillor Neil Ross</p>  | <p>Councillor Jack Caldwell<br/>Councillor Denis Dixon<br/>Councillor Margaret Graham<br/>Councillor Martha Mattos-Coelho<br/>Councillor Joanna Mowat<br/>Councillor Susan Rae<br/>Councillor Val Walker<br/>Councillor Norman Work</p> | <p><a href="#">Rachel Gentleman</a><br/><a href="#">Carolanne Eyre</a><br/>Committee Services</p> |

| Recent News                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Background                    | Contact                                                                            |                               |  |                                                                                                                                                                                                                                                |  |                                 |             |                                   |           |                                 |          |                                                                                                                                                                                                                                                                                                                       |                                                                                            |
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| <b>LICENSING</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                               |                                                                                    |                               |  |                                                                                                                                                                                                                                                |  |                                 |             |                                   |           |                                 |          |                                                                                                                                                                                                                                                                                                                       |                                                                                            |
| <p><b>Short-Term Lets (STL) Applications</b></p> <table border="1" data-bbox="159 443 871 1093"> <tr> <td><b>Total no. applications</b></td> <td><b>3,787*</b></td> </tr> <tr> <td><b>Of those applications:</b></td> <td></td> </tr> <tr> <td> <ul style="list-style-type: none"> <li>• Home Letting &amp; Home Sharing - 563</li> <li>• Home Letting - 544</li> <li>• Home Sharing - 552</li> <li>• Secondary Letting – 1907</li> <br/> <li>• Licence type to be confirmed - 221.</li> </ul> </td> <td></td> </tr> <tr> <td><b>No. applications granted</b></td> <td><b>700*</b></td> </tr> <tr> <td><b>No. applications withdrawn</b></td> <td><b>52</b></td> </tr> <tr> <td><b>No. applications refused</b></td> <td><b>0</b></td> </tr> </table> <p>* As of 30 January 2024</p> <p>The Licensing Service has provided all existing operators of STL accommodation with a provisional licence number, in accordance with legislative requirements. This will allow existing hosts (those who were operating prior to 1 October 2022) to list their property for bookings and to trade using online platforms whilst their application is considered</p> | <b>Total no. applications</b> | <b>3,787*</b>                                                                      | <b>Of those applications:</b> |  | <ul style="list-style-type: none"> <li>• Home Letting &amp; Home Sharing - 563</li> <li>• Home Letting - 544</li> <li>• Home Sharing - 552</li> <li>• Secondary Letting – 1907</li> <br/> <li>• Licence type to be confirmed - 221.</li> </ul> |  | <b>No. applications granted</b> | <b>700*</b> | <b>No. applications withdrawn</b> | <b>52</b> | <b>No. applications refused</b> | <b>0</b> | <p>The Regulatory Committee approved a Short Term Lets Licensing Policy on <a href="#">29 September 2023</a>.</p> <p>On 1 October 2022, a licensing scheme for short term lets opened in Edinburgh. Existing operators had until 1 October 2023 to apply for a STL licence if they wished to continue to operate.</p> | <p><a href="#">Andrew Mitchell</a><br/> Head of Regulatory Services<br/> 0131 529 4208</p> |
| <b>Total no. applications</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>3,787*</b>                 |                                                                                    |                               |  |                                                                                                                                                                                                                                                |  |                                 |             |                                   |           |                                 |          |                                                                                                                                                                                                                                                                                                                       |                                                                                            |
| <b>Of those applications:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                               |                                                                                    |                               |  |                                                                                                                                                                                                                                                |  |                                 |             |                                   |           |                                 |          |                                                                                                                                                                                                                                                                                                                       |                                                                                            |
| <ul style="list-style-type: none"> <li>• Home Letting &amp; Home Sharing - 563</li> <li>• Home Letting - 544</li> <li>• Home Sharing - 552</li> <li>• Secondary Letting – 1907</li> <br/> <li>• Licence type to be confirmed - 221.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                               |                                                                                    |                               |  |                                                                                                                                                                                                                                                |  |                                 |             |                                   |           |                                 |          |                                                                                                                                                                                                                                                                                                                       |                                                                                            |
| <b>No. applications granted</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>700*</b>                   |                                                                                    |                               |  |                                                                                                                                                                                                                                                |  |                                 |             |                                   |           |                                 |          |                                                                                                                                                                                                                                                                                                                       |                                                                                            |
| <b>No. applications withdrawn</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>52</b>                     |                                                                                    |                               |  |                                                                                                                                                                                                                                                |  |                                 |             |                                   |           |                                 |          |                                                                                                                                                                                                                                                                                                                       |                                                                                            |
| <b>No. applications refused</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>0</b>                      |                                                                                    |                               |  |                                                                                                                                                                                                                                                |  |                                 |             |                                   |           |                                 |          |                                                                                                                                                                                                                                                                                                                       |                                                                                            |
| <p><b>Licensing performance</b></p> <p>The current workload within the service is sitting at just over 8,000 applications at various stages of processing. The service continues to be extremely busy, however, by prioritising new applicants it is able to support new businesses to operate as quickly as possible (as renewal applicants can continue to trade following submission of an application).</p> <p>Temporary licences are a large part of the weekly workload, with on average 400 temporary applications being actively worked on at any given time. Appendix 1 provides details of overall workload</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                               | <p><a href="#">Catherine Scanlin</a><br/> Licensing Manager<br/> 0131 529 4208</p> |                               |  |                                                                                                                                                                                                                                                |  |                                 |             |                                   |           |                                 |          |                                                                                                                                                                                                                                                                                                                       |                                                                                            |

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| <p>in Civic that temporary licensing brings with it. This figure showcases the number of events that happen in Edinburgh and shows that on average a quarter of the service's work is on temporary licences every month.</p> <p>Recruitment continues and interviews are scheduled for the second half of January to fill vacancies and to secure additional support from temporary workers.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                   |                                                                                  |
| <p><b>HMO agent meeting</b></p> <p>On 13 December 2023, officers met Houses of Multiple Occupation (HMO) agents who operate in Edinburgh to provide an update on areas which may affect the operation of HMOs over the next year, including:</p> <ul style="list-style-type: none"> <li>• Operation of the Licensing Service;</li> <li>• Enforcement activity;</li> <li>• New HMO Best Practice Guide;</li> <li>• Upcoming amendments to the Repairing Standard which come into effect in 2024; and</li> <li>• Short term lets.</li> </ul> <p>The meeting also gave agents the opportunity to raise any queries and discuss any relevant topics with Council officers. Councillor Neil Ross, Convener of the Regulatory Committee, also attended to observe the discussion.</p> <p>The meeting was a useful forum for the agents and officers to share information, and further meetings are planned in 2024.</p> | <p>Council officers have agreed to meet with trade sectors across the licensing spectrum on a regular basis, in order to keep the trade informed of any developments which may have an effect on their operation in the city. The meetings provide a forum to discuss any prevalent issues and to improve communication with licence holders.</p> | <p><a href="#">Catherine Scanlin</a><br/>Licensing Manager<br/>0131 529 4208</p> |
| <p><b>Short term lets</b></p> <p>Committee asked officers to investigate why flat numbers for properties in tenements are not appearing on the short term lets licensing register.</p> <p>Applications are entered on the register using the initial information provided by the applicant. If full information has not yet been received, it may not be possible to fully identify the flat number. As applications progress through the system this is resolved as part of the checks carried out on the application.</p>                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                   | <p><a href="#">Catherine Scanlin</a><br/>Licensing Manager<br/>0131 529 4208</p> |

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| <p><b>Gala days</b></p> <p>Initial consultation sessions were held on 13 November 2023 with Gala Committees, and during January 2024 with operators of equipment/inflatables. A further meeting will be held with the Gala Committees at the end of January 2024 and a report (including recommendations) will be presented to Committee in May 2024.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <p>On 4 December 2023 Committee asked officers to consult with stakeholders with respect to certain Public Entertainment Licence application fees, in particular for licences for gala days and community events including provision of amusement devices.</p>                                                      | <p><a href="#">Catherine Scanlin</a><br/>Licensing Manager<br/>0131 529 4208</p> |
| <p><b>Hire Car Trade Group (HCTG)</b></p> <p>The HCTG met on 15 December 2023 and discussed:</p> <ul style="list-style-type: none"> <li>• Licensing update;</li> <li>• Age of vehicles and emissions;</li> <li>• Driver training;</li> <li>• Licensing Hub update;</li> <li>• Enforcement and compliance;</li> <li>• Short Term Working Group; and</li> <li>• George Street consultation.</li> </ul> <p>The meeting was well-attended, resulting in detailed discussions and frank views were expressed by the trade representatives. Trade representatives highlighted that the trade in general was under a great deal of pressure.</p> <p>Future dates for meetings in 2024 have now been provisionally identified as:</p> <ul style="list-style-type: none"> <li>• 23 February</li> <li>• 26 April</li> <li>• 28 June</li> <li>• 30 August</li> <li>• 25 October.</li> </ul> | <p>The HCTG was established to provide taxi and private hire trade representatives with an opportunity to meet regularly with Council officers. Council officers provide an update on ongoing workstreams, consultations and areas of common interest, and the trade can share any concerns that they may have.</p> | <p><a href="#">Catherine Scanlin</a><br/>Licensing Manager<br/>0131 529 4208</p> |

## Age and emissions

There are currently 1,164 licensed taxis and 2,552 licensed PHCs.

The number of taxi licences is currently below the 1,316 limit. Interim demand surveys were previously carried-out every six months and reported to Committee. It is not intended to resume interim surveys until the number limit of issued licences is approached.

In 2023, 216 applications were received asking for vehicles to be made an exemption to policy:

| Month        | Continued | Grant      | Refuse   | Withdrawn | Grand Total |
|--------------|-----------|------------|----------|-----------|-------------|
| Jan          | 1         | 16         | 1        | 0         | 18          |
| Feb          | 3         | 5          | 1        | 0         | 9           |
| March        | 0         | 15         | 1        | 0         | 14          |
| April        | 0         | 19         | 0        | 1         | 22          |
| May          | 0         | 10         | 0        | 0         | 10          |
| June         | 4         | 13         | 4        | 0         | 21          |
| July         | 2         | 12         | 0        | 0         | 14          |
| Aug          | 1         | 16         | 0        | 2         | 19          |
| Sept         | 0         | 31         | 0        | 1         | 32          |
| Oct          | 1         | 16         | 0        | 1         | 18          |
| Nov          | 2         | 15         | 1        | 0         | 18          |
| Dec          | 0         | 21         | 0        | 0         | 21          |
| <b>Total</b> | <b>14</b> | <b>189</b> | <b>8</b> | <b>5</b>  | <b>216</b>  |

85% of taxis and PHCs now comply with the Age and Emissions Policy.

The policy is next due to be considered by Committee in May 2024. In the meantime, officers will continue to effect the extension of the age limit for certain vehicles (as agreed in May 2023).

On [16 March 2018](#), Committee agreed an Age and Emissions policy for taxis and PHCs, which took effect from 7 May 2018. The policy was designed to:

- Introduce an age limitation in respect of taxis and PHCs; and
- Incrementally increase the minimum emissions standards for the engines in these vehicles, which will improve emissions standards

The policy was last amended on 1 May 2023.

[Catherine Scanlin](#)

Licensing Manager

0131 529 4208

## Applications granted using delegated powers

Following consultation with the Convener of the Licensing Sub Committee and feedback from members, officers have used delegated powers to grant the applications listed in Appendix 2. These are being reported to Committee for information purposes only.

Historically these applications would be sent to Committee for determination. However, in the absence of objections, representations or being contentious, the current scheme of delegation allows officers to grant.

[Catherine Scanlin](#)

Licensing Manager

0131 529 4208

| <b>TRADING STANDARDS</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                              |                                                                                                                   |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|
| <p><b>Consumer Duty</b></p> <p>Section 21 of the Consumer Scotland Act 2020 Act imposes a ‘Consumer Duty’ on public bodies, which must take into account the impact that strategic decisions may have on consumers in Scotland, and the desirability of reducing harm to consumers in Scotland when considering how to exercise their functions. ‘Consumers’ in this case will include small businesses.</p> <p>This is not yet in force, as the implementing legislation has not yet been laid, but this is now expected in April 2024.</p>                                                                                                                                                                                                                                                      | <p>A new consumer body, Consumer Scotland, was created by virtue of the <a href="#">Consumer Scotland Act 2020</a>.</p>                                                      | <p><a href="#">Tom Veitch</a></p> <p>Trading Standards and Enforcement Manager</p> <p>0131 469 3871</p>           |
| <p><b>Licensing Enforcement: Taxis and Private Hire Cars (PHCs)</b></p> <p>The initial breakdown of these complaint outcomes by category is attached at Appendix 3.</p> <p>521 driver and vehicle compliance checks have been carried out since 1 October 2023, including working in partnership with Police Scotland, with an overall compliance rate of 97%. 51 of these compliance checks were carried out specifically in relation to wheelchair access, with all 51 vehicles checked being fully compliant.</p>                                                                                                                                                                                                                                                                              | <p>As requested by Committee on 4 December 2023, outcomes of complaints made in relation to taxi and private hire car licensing have been recorded since 1 October 2023.</p> | <p><a href="#">Tom Veitch</a></p> <p>Trading Standards and Licensing Enforcement Manager</p> <p>0131 469 3871</p> |
| <p><b>Draft Climate Ready Edinburgh Plan 2024-2030 for consultation</b></p> <p>The Council’s Policy and Sustainability Committee approved the draft <a href="#">Climate Ready Edinburgh Plan</a> for consultation on 15 December. The Plan details how the city must adapt to deal with the shocks and stresses caused by climate change. Climate change will have impacts on the staging of events, business and service provision, private sector housing and the health and safety of tenants, private travel hire and other related sectors in the city.</p> <p>The Plan includes actions on adapting the city’s build environment, housing stock, transport and travel infrastructure and working with all types of business across the city to raise awareness of and build resilience.</p> |                                                                                                                                                                              | <p><a href="#">Fiona McLeod</a></p> <p>Senior Climate Change and Sustainability Officer</p>                       |

The Council declared a Climate Emergency in 2019 and a Nature Emergency in 2023. A key ambition of Edinburgh's 2030 Climate Strategy was the development of the Climate Ready Edinburgh Plan to continue the process of adapting the city to the impacts of climate change. The Edinburgh Adapts Partnership has led this work on behalf of the city.

The draft Plan has 8 priority themes:

- Planning and the built environment
- Water management and resilience
- Coastal adaptation
- Sustainable transport
- Safeguarding and enhancing our natural environment
- Strong, healthy community and economy
- Building understanding of climate risk
- Governance and risk

A 12-week citywide public consultation on the draft Climate Ready Edinburgh Plan 2023-2030 has been launched. During this period, a number of engagement exercises will be held, including workshops targeting the city's public, private and third sectors and internal partner workshops to ensure that the actions in the plan assigned to them are correct and align with their organisational priorities.

A final version of the plan will be brought to Policy and Sustainability Committee for approval following the consultation period. The consultation launched on 15<sup>th</sup> January and responses can be submitted using the following link:

<https://consultationhub.edinburgh.gov.uk/bi/climate-ready-edinburgh> from this date.

**Contact for further information**

[climatechange@edinburgh.gov.uk](mailto:climatechange@edinburgh.gov.uk)

**Wards Affected:** All



**Appendix 1*****Temporary Licences 1 April to 31 August***

| Licence Type                          | Year |      |      |      |       |
|---------------------------------------|------|------|------|------|-------|
|                                       | 2023 | 2022 | 2021 | 2020 | 2019  |
| Cinema Licence                        | 1    | 0    | 2    | 0    | 1     |
| Late Hours Catering Exemption Licence | 2    | 3    | 6    | 0    | 9     |
| Late Hours Catering Licence           | 4    | 0    | 0    | 0    | 3     |
| Market Operators                      | 77   | 77   | 65   | 16   | 105   |
| Outdoor Area Permits                  | 28   | 307  | 306  | 160  | 0     |
| Occasional Licences                   | 2477 | 2404 | 2425 | 952  | 1,972 |
| Premises Extended Hours Applications  | 36   | 44   | 26   | 1    | 268   |
| Public Charitable Collection Licence  | 35   | 21   | 8    | 2    | 61    |
| Public Entertainment Licences         | 110  | 97   | 60   | 7    | 86    |
| Street trader licences                | 6    | 12   | 3    | 0    | 359   |
| Street Trader Employee Licence        | 3    | 4    | 3    | 0    | 149   |
| Fireworks Dispensation                | 1    | 1    | 1    | 0    | 1     |
| Hypnotism Licence                     | 2    | 1    | 0    | 0    | 0     |

|                             |             |             |             |             |             |
|-----------------------------|-------------|-------------|-------------|-------------|-------------|
| Indoor Sports Licence       | 0           | 1           | 0           | 0           | 0           |
| Short Term Lets Licences    | 15          | 0           | 0           | 0           | 0           |
| Second Hand Dealers Licence | 4           | 0           | 0           | 0           | 4           |
| <b>Totals</b>               | <b>2847</b> | <b>3015</b> | <b>2932</b> | <b>1143</b> | <b>3083</b> |

***Temporary Licences 1 October to 31 December***

| Licence Type                          | Year |      |
|---------------------------------------|------|------|
|                                       | 2023 | 2022 |
| Cinema Licence                        | 1    | 0    |
| Late Hours Catering Exemption Licence | 0    | 4    |
| Late Hours Catering Licence           | 1    | 0    |
| Market Operators                      | 36   | 32   |
| Outdoor Area Permits                  | 0    | 55   |
| Occasional Licences                   | 939  | 1139 |
| Premises Extended Hours Applications  | 34   | 54   |
| Public Charitable Collection Licence  | 19   | 18   |
| Public Entertainment Licences         | 32   | 40   |

|                                |             |             |
|--------------------------------|-------------|-------------|
| Street trader licences         | 5           | 11          |
| Street Trader Employee Licence | 0           | 0           |
| Fireworks Dispensation         | 0           | 0           |
| Hypnotism Licence              | 0           | 0           |
| Indoor Sports Licence          | 1           | 0           |
| Short Term Let Licence         | 13          | 0           |
| Second Hand Dealers Licence    | 1           | 1           |
| <b>Totals</b>                  | <b>1082</b> | <b>1354</b> |

Appendix 2

| Zone                           | Type                    | Dates                                          | Hours of Operation                                                                    | Information              | £ Cost | 2023 App No. |
|--------------------------------|-------------------------|------------------------------------------------|---------------------------------------------------------------------------------------|--------------------------|--------|--------------|
| <b>West Princes St Gardens</b> | PEL - capacity 1000     | 18 Nov 23 to 15 Dec 23                         | 1000-2200                                                                             |                          | £1,973 | 508407       |
|                                | PEL – capacity 1000     | 16 Dec 23 – 6 Jan 4 <b>excluding 30-31 Dec</b> | 1000-2200                                                                             |                          | £1,973 | 510735       |
|                                | MOL                     | 18 Nov 23 to 15 Dec 23                         | 10am to 10pm daily                                                                    | 10 units at £104 each    | £1,040 | 508405       |
|                                | MOL                     | 16 Dec 23 – 06 Jan 24                          | 1000-2200 daily <b>except 30 &amp; 31 Dec: 1000-2330 &amp; 1000-0100 respectively</b> | 10 units at £104 each    | £1,040 | 510734       |
|                                | Funfair addition to PEL | 18 Nov 23 to 15 Dec 23                         | 10am to 10pm daily                                                                    | Amusement devices 6 - 20 | £2,960 | 508406       |
|                                | Funfair addition to PEL | 16 Dec 23 – 6 Jan 24                           | 1000-2200 daily <b>except 30 &amp; 31 Dec: 1000-2330 &amp; 1000-0100 respectively</b> | Amusement devices 6 - 20 | £2,960 | 510739       |

| East Princes St Gardens | PEL - Capacity 5000     | 17 Nov 23 to 14<br>Dec 23 | 1000-2200                                        |                                                                                | £ 3,957                           | 508394 |
|-------------------------|-------------------------|---------------------------|--------------------------------------------------|--------------------------------------------------------------------------------|-----------------------------------|--------|
|                         | PEL – Capacity 5000     | 15 Dec 23 – 6 Jan<br>24   | 1000-2200<br><b>except 31 Dec:<br/>1000-0100</b> |                                                                                | £3,957                            | 510747 |
|                         | MOL                     | 17 Nov 23 to 15<br>Dec 23 | 1000-2200                                        | 28 Days - 75<br>units at £104<br>each                                          | £5,000 (max<br>charge for<br>MOL) | 508398 |
|                         | MOL                     | 16 Dec 23 – 6 Jan<br>24   | 1000-2200<br><b>except 31 Dec:<br/>1000-0100</b> | 28 Days - 75<br>units at £104<br>each                                          | £5,000 (max<br>charge for<br>MOL) | 510751 |
|                         | Funfair addition to Pel | 17 Nov 23 to 14<br>Dec 23 | 10am to 10pm<br>daily                            | Amusement<br>devices 2 -<br>5 (Wheel, Helter,<br>Techno, Star<br>Flyer, Train) | £1,202                            | 508399 |
|                         | Funfair addition to PEL | 15 Dec 23 – 6 Jan<br>24   | 1000-2200<br><b>except 31 Dec:<br/>1000-0100</b> | Amusement<br>devices 2 -<br>5 (Wheel, Helter,<br>Techno, Star<br>Flyer, Train) | £1,202                            | 510754 |

| <b>George Street Ice Rink Area –<br/>Block 1</b> | PEL - Capacity 600 | 17 Nov 23 to 14<br>Dec 23 | 1000-2200 |                                                      | £1,973 | 508410 |
|--------------------------------------------------|--------------------|---------------------------|-----------|------------------------------------------------------|--------|--------|
|                                                  | PEL – Capacity 600 | 15 Dec 23 – 6 Jan<br>24   | 1000-2200 |                                                      | £1,973 | 510759 |
|                                                  | MOL                | 17 Nov 23 to 14<br>Dec 23 | 1000-2200 | £104 – fee per<br>stall for up to 28<br>days 3 units | £312   | 508409 |
|                                                  | MOL                | 15 Dec 23 – 6 Jan<br>24   | 1000-2200 | £104 – fee per<br>stall for up to 28<br>days 3 units | £312   | 510764 |
|                                                  |                    |                           |           |                                                      |        |        |
| <b>St Andrew<br/>Square</b>                      | PEL - Capacity 300 | 18 Nov 23 to 15<br>Dec 23 | 1000-2130 |                                                      | £1,973 | 508412 |
|                                                  | PEL – Capacity 300 | 16 Dec 23 – 6 Jan<br>24   | 1000-2200 |                                                      | £1,973 | 510775 |

| George Street Block 2 & Castle Street North End | MOL                     | 17 Nov 23 to 15<br>Dec 23 | 1000-2200 | £104 – fee per<br>stall for up to 28<br>day - 40 Units | £4,160                    | 508413 |
|-------------------------------------------------|-------------------------|---------------------------|-----------|--------------------------------------------------------|---------------------------|--------|
|                                                 | MOL                     | 16 Dec 23 - 6 Jan<br>24   | 1000-2200 | £104 – fee per<br>stall for up to 28<br>day - 40 Units | £4,160                    | 510767 |
|                                                 | Funfair addition to Pel | 17 Nov 23 to 14<br>Dec 23 | 1000-2200 | Amusement<br>devices - 2                               | £1,202                    | 508414 |
|                                                 | Funfair addition to Pel | 16 Dec 23 – 6 Jan<br>24   | 1000-2200 | Amusement<br>devices – 2                               | £1,202                    | 510769 |
|                                                 |                         |                           |           |                                                        | <b>TOTAL:<br/>£51,296</b> |        |

## HOGMANAY

| HOGMANAY<br>LICENSES                    |                          | Dates/Hours            | Capacity/Info                                                                             | Fee | APP ref |
|-----------------------------------------|--------------------------|------------------------|-------------------------------------------------------------------------------------------|-----|---------|
| <b>Torchlight<br/>Procession Permit</b> | Parades &<br>Processions | 29-Dec-23<br>1930-2200 | Meadows → George IV Bridge → Johnstone<br>Terrace → Castle Terrace<br>20,000 participants | N/A | 513233  |

|                                                          |                           |                                            |                                                                                                                                                                                                                      |                |        |
|----------------------------------------------------------|---------------------------|--------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|--------|
| <b>Fireworks Dispensation</b>                            | Fireworks Dispensation    | 31-Dec                                     |                                                                                                                                                                                                                      | N/A            | 513235 |
| <b>Torchlight PEL</b>                                    | PEL                       | 29-Dec-23;<br>1800-2200                    | Meadows; 20,000 Capacity                                                                                                                                                                                             | £ 16,625       | 513236 |
| <b>Torchlight MOL</b>                                    | MOL                       | 29-Dec-23;<br>1200-2200                    | 3 x vendors                                                                                                                                                                                                          | £312           | 513246 |
| <b>Night Afore Disco Party &amp; Hogmanay CITG</b>       | PEL up to 50,000          | 30 & 31 Dec; 1700-0100 max extent of hours | Bjorn Again & Massaoke 6000 Capacity. (30th)<br>10,000 in WPSG.<br>40,000 on the street<br>EPSG open until 00:30 to ticket holders only<br>Addition of Waverly Scottish Music Stage<br>Silent Disco on Market Street | £ 16,625       | 513249 |
| <b>Night Afore Disco Party &amp; Hogmanay CITG - MOL</b> | MOL with 25 vendors total | 30-31 Dec; 1700-0100 max extent of hours   | 11 x Additional (to existing Christmas ones) Concession Units<br><br>11 x (additional to existing Christmas ones) Bar Units<br>3 x Merchandise stall                                                                 | £ 2,600        | 513251 |
| <b>St Andrew Sq Cinema</b>                               | Cinema                    | 26-30 Dec                                  |                                                                                                                                                                                                                      | £206           | 514776 |
|                                                          |                           |                                            | <b>TOTAL:</b>                                                                                                                                                                                                        | <b>£36,368</b> |        |



## OCCASIONALS

- 510519 – Castle St - 17-30 Nov
- 510521 – Castle St - 1-14 Dec
- 510522 – Castle St - 15-28 Dec
- 510527 – Castle St - 29 Dec – 6 Jan
- 510423 – George St - 17-30 Nov
- 510513 – George St - 1-14 Dec
- 510515 – George St - 15-28 Dec
- 510517 – George St - 29 Dec – 6 Jan
- 510455 – West PSG - 18 Nov – 1 Dec
- 510457 – West PSG - 2-15 Dec
- 510458 – West PSG - 16-29 Dec
- 512407 – West PSG – 30-31 Dec – **replaced by 517521**
- 512409 – West PSG – 1-6 Jan
- 510421 – East PSG - 17-30 Nov
- 510461 – East PSG - 1-14 Dec
- 510463 – East PSG - 15-28 Dec
- 512410 – East PSG – 29 Dec – 6 Jan - **replaced by 517519**
- 515441 – Street Party – 31 Dec
- 517509 – Greyfriars Kirk – 1 Jan

### Appendix 3

| Category of Complaint                      | Not upheld   | Partially upheld | Upheld       | Total      |
|--------------------------------------------|--------------|------------------|--------------|------------|
| Driving Manner                             | 10           | 7                | 11           | 28         |
| Aggressive Behaviour                       | 7            | 4                | 5            | 16         |
| Illegal Plying for Hire                    | 11           | 14               | 26           | 51         |
| Overcharging                               | 6            | 1                | 0            | 7          |
| Complaint from a Cyclist                   | 1            | 0                | 0            | 1          |
| Miscellaneous                              | 9            | 1                | 7            | 17         |
| Dress Code                                 | 6            | 0                | 26           | 32         |
| Smoking                                    | 1            | 1                | 11           | 13         |
| Licensed vehicle involved in accident      | 2            | 1                | 0            | 3          |
| Poor customer service                      | 0            | 0                | 2            | 2          |
| Vehicle used when not of required standard | 7            | 1                | 32           | 40         |
| Inappropriate parking                      | 7            | 1                | 20           | 28         |
| Mobile phone use                           | 2            | 0                | 0            | 2          |
| Fare refused                               | 1            | 2                | 0            | 3          |
| <b>Percentage</b>                          | <b>28.8%</b> | <b>13.6%</b>     | <b>57.6%</b> |            |
| <b>Total</b>                               | <b>70</b>    | <b>33</b>        | <b>140</b>   | <b>243</b> |

