


# Business Bulletin

## Governance, Risk and Best Value Committee

10.00am, Tuesday, 4 June 2024

Teams Meeting

# Governance, Risk and Best Value Committee

Convener:	Members:	Contact:
<p>Councillor Kate Campbell</p> 	<p>Councillor Jack Caldwell            Councillor Christopher Cowdy            Councillor Katrina Faccenda            Councillor Dan Heap            Councillor Stephen Jenkinson            Councillor Simita Kumar            Councillor Adam Nols-McVey            Councillor Claire Miller            Councillor Joanna Mowat            Councillor Louise Young</p>	<p><a href="#">Andrew Henderson</a>            Committee Officer</p>

Recent news	Background/Contact
<p><b>By Councillor Jenkinson - IT Service Availability (<a href="#">GRBV 7 May 2024</a>)</b></p> <p>A briefing note was circulated to GRBV Committee members on 9 May 2024 with a response to the request below for an update in the next business bulletin.</p> <p>Committee:</p> <ol style="list-style-type: none"> <li>1) Notes the system-wide IT outage on 11th April 2024 which affected both the learning and teaching (schools) and the corporate (non-schools) networks.</li> <li>2) Further notes that this planned outage impacted Wi-Fi, landlines, remote access, the Council’s website, the Orb, MS Teams, libraries, myHR, Verint, plus many other internal and external facing systems.</li> <li>3) Agrees that it is inappropriate to plan a system-wide outage during the online working day.</li> <li>4) Therefore requests a Business Bulletin update to the next meeting of GRBV detailing the business case, technical detail (if not commercially sensitive), impact analysis and any financial implications this planned outage had on the Council.”</li> </ol>	<p><a href="#">Nicola Harvey</a></p> <p>Service Director – Customer &amp; Digital Services</p> <p>Corporate Services Directorate</p> <p>Tel: 0131 469 5006</p>