

Item no 10.3

QUESTION NO 3

By Councillor Aston for answer by the Convener of the Transport and Environment Committee at a meeting of the Council on 27 June 2024

Question (1) How many garden waste have not been automatically renewed this year despite there being the agreement of the licence payer?

Answer (1) The Garden Waste payment date for 2024/25 is 1 August 2024. No payments have been taken for this year yet.

Question (2) Why has this happened?

Answer (2) N/A

Question (3) What loss of revenue has occurred this year as a result?

Answer (3) N/A

Supplementary Question Does the Transport and Environment convener recognise that regardless of when payments for 2024-25 are taken, many permits have not arrived with residents (I have raised several myself), direct debits appear to have been cancelled and that this will have consequences for council finances as well as failing residents, and so will he commit to looking into problem properly?

Supplementary Answer While the Service recognises the permit process can and will be improved unfortunately the methodology for delivery of permits to customers is fulfilled by Royal Mail and is out with our control. We are aware of some complications in delivery of permits to flatted properties, however, we believe we have mitigated this by printing customers name and addresses directly onto the permits themselves.

We are not currently aware of any direct debit issues. Customers have the right to cancel direct debits. If the customer has registered for direct debit, they can cancel future payments any time up to three working days before the next payment is due to be taken. If the customer

cancels within 14 days of a payment being taken, they will receive a full refund. The direct debit guarantee also states *“You can cancel a direct debit at any time by simply contacting your bank or building society. Written confirmation may be required”*.

The Garden Waste register and permit delivery process is due to be reviewed in its entirety across the next 6 – 12 months. This will be done in line with delivering a better and more accessible service with more realistic timescales for delivery.

Item no 10.9

QUESTION NO 9

By Councillor Osler for answer by the Convener of the Transport and Environment Committee at a meeting of the Council on 27 June 2024

At the Transport and Environment Committee on the 23rd May, Labour, SNP and Greens agreed to a Workshop

" to investigate if a workable way to consider residential amenity as part of the review framework can be found"

Can the Convenor please tell me

Question

(1) Out of the following list who has been invited to attend this workshop –

- Officers
- Members of the Committee
- Impacted Ward Councillors
- Related Stakeholder Groups
- Community Councils
- Resident Groups
- Other Members of the Public

Answer

(1) Officers

- Communal Bin Review (CBR) project team
- Neighbourhood Environmental Services
- Waste Operations

Members of the Committee

All 11 members of the Transport and Environment Committee.

Impacted Ward Councillors

Councillors from the following 12 Wards where the CBR project has installed (or is due to install) bin hubs:

- Ward 4 Forth
- Ward 5 Inverleith
- Ward 6 Corstorphine / Murrayfield
- Ward 7 Sighthill / Gorgie
- Ward 9 Fountainbridge / Craiglockhart
- Ward 10 Morningside
- Ward 11 City Centre
- Ward 12 Leith Walk
- Ward 13 Leith
- Ward 14 Craigtinny / Duddingston
- Ward 15 Southside / Newington
- Ward 17 Portobello / Craigmillar

Related stakeholder groups

- Cockburn Association
- Edinburgh Access Panel
- Edinburgh World Heritage
- Essential Edinburgh
- Historic Environment Scotland
- Federation of Small Business
- Grassmarket Residents' Association
- Living Streets Edinburgh
- And others TBC

Community Councils

- Corstorphine Community Council
- Craigentinny/Meadowbank Community Council
- Gorgie/Dalry Community Council
- Grange / Prestonfield Community Council
- Granton and District Community Council
- Hutchison / Chesser Community Council
- Leith Central Community Council
- Leith Harbour and Newhaven Community Council

Leith Links Community Council

Question (2) What is the date of the Workshop?

Answer (2) Officers are working to get this date in the Council diary with an aim of notifying the relevant members of this date before summer recess commences.

**Supplementary
Question**

Note that under impacted ward councillors listed are 12 wards where CBR has (or soon will) instal bin hubs. Under the community council though only 9 community councils have been listed.

Why were 12 sets of ward councillors considered important to include but not the matching community councils that cover the same areas?

**Supplementary
Answer**

Within the 12 wards, there are 22 Community Councils who will be invited to the workshop. The initial response stops after Leith Links Community Council, and this is likely due to an error when the list was copied. Please find below a full list of the 22 Community Councils.

Community Councils (22)

- Corstorphine Community Council
- Craighentinny/Meadowbank Community Council
- Gorgie/Dalry Community Council
- Grange / Prestonfield Community Council
- Granton and District Community Council
- Hutchison / Chesser Community Council
- Leith Central Community Council
- Leith Harbour and Newhaven Community Council
- Leith Links Community Council
- Marchmont and Sciennes Community Council
- Merchiston Community Council
- Morningside Community Council
- Murrayfield Community Council
- New Town and Broughton Community Council
- Old Town Community Council

- Portobello Community Council
- Sighthill / Broomhouse and Parkhead Community Council
- Southside Community Council
- Stockbridge/Inverleith Community Council
- Tollcross Community Council
- Trinity Community Council
- West End Community Council