

Policy and Sustainability Committee

10.00am, Tuesday 11 March 2025

Adult Support and Protection and Social Work & Social Care Inspections Improvement Plan: Progress Report

Executive/routine
Wards
Council Commitments

1. Recommendations

- 1.1 It is recommended that the Policy and Sustainability Committee:
- 1.1.1 Note the 'significant improvement' made in key priority areas and acknowledge the activity progressed throughout the Edinburgh Health and Social Care Partnership (EHSCP) to achieve this following a review of progress since the joint inspection of Adult Support and Protection which was published in February 2023.
 - 1.1.2 Acknowledge the contribution of staff across the partners to support the joint review of adult support and protection in Edinburgh and its findings which was initiated at a challenging time as it coincided with the implementation of the EHSCP management re-structure.
 - 1.1.3 Note that the 'Joint inspection of Adult Support and Protection – review of progress in the Edinburgh City Partnership Area' was presented at a meeting of the Edinburgh Integration Joint Board (EIJB) on 17 December 2024. Agree that the multi-agency governance, oversight and assurance of ASP is delivered through the Adult Protection Committee (APC) and Chief Officer Group (COG) and should remain the primary route.
 - 1.1.4 Agree that Policy and Sustainability Committee move to receiving updates on the progress of improvement or areas of concern through the EIJB Chief Officer Report

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Adult Support and Protection and Social Work & Social Care Inspections Improvement Plan: Progress Report

2. Executive Summary

- 2.1 The purpose of this report is to inform the Policy and Sustainability Committee of the progress made since the publication of the Joint Inspection of Adult Support and Protection and the Inspection of Social Work and Social Care and the implementation of the subsequent improvement plans.
- 2.2 On 26 November 2024, an independent review of progress, since the 2023 joint inspection of Adult Support and Protection, was published.
- 2.3 The joint independent review has concluded that 'significant progress' has been made in 4 out of the 7 priority areas and, in particular, that significant progress has been made in ensuring that 'there is consistent, competent, effective adult support and protection practice that keeps adults at risk of harm safe and delivers improvements to their health and wellbeing.'
- 2.4 The findings of the joint review of progress are an endorsement of the value and importance of additional professional governance, leadership and assurance within the EHSCP structure which has been enhanced through phase 1 of the management re-structure.
- 2.5 It is understood from the Care Inspectorate that there is no intention to follow up on the Inspection of Social Work and Social Care in Edinburgh. However, the weaknesses outlined in the 2023 inspections remain a focus of improvement for the Edinburgh Integration Joint Board (EIJB) and Health and Social Care Partnership (EHSCP). Ongoing actions and commitments relating to improving practice, professional governance, oversight of key processes and self-evaluation are now included within reporting through the EHSCP's clinical and care governance framework. Matters relating to strategy are embedded in the draft Strategic Plan, which is currently being consulted on.
- 2.6 A Performance Framework has also been developed and implemented during 2024. The Performance Framework is ensuring robust managerial oversight of operational and strategic performance.

3. Background

- 3.1 A Joint Inspection of Adult Support and Protection in Edinburgh was carried out in the last quarter of 2022 and a full report was published on 14 February 2023.
- 3.2 A further inspection of adult social work and social care in Edinburgh was undertaken with the report on this inspection published on 21 March 2023.
- 3.3 On 13 June 2023 the EIJB approved a detailed three-year Improvement plan response to both Inspections. The improvement plan was submitted to The City of Edinburgh Council (the Council) where it was agreed that monitoring of the plan for the Council would be through three reports within one year to Policy and Sustainability Committee. This was in addition to reporting to the EIJB's Performance and Delivery Committee and Clinical and Care Governance Committee. Reporting on the inspection of Adult Support and Protection in Edinburgh has also been reported via NHS Lothian's Healthcare Governance Committee.

4. Main report

- 4.1 An [initial inspection](#) of Adult Support and Protection (ASP) in the city of Edinburgh partnership area (ASP partnership areas are distinct from Health and Social Care Partnerships) was carried out in 2022 and published in February 2023. The Inspection identified the delivery of **both** *key processes* and *strategic leadership* was ineffective. Seven areas of priority were identified for improvement as a consequence of the joint inspection process - the majority of which related to social work practice or leadership.
- 4.2 While the Adult Support and Protection Inspection was underway, a further inspection of adult social work and social care in Edinburgh was announced and undertaken. The [report](#) on this inspection was published in March 2023 with key areas of weakness and improvement documented relating to strategic leadership and practice. No specific recommendations were included in this report.
- 4.3 Improvement plans in relation to both inspections were developed and subsequently approved by the [EIJB](#) and the [Council](#) in June 2023 with agreement that three reports per year were submitted to both the EIJB's Performance and Delivery Committee and the Council's Policy and Sustainability Committee for scrutiny. It was also agreed that there would be an annual review of the improvement plans.
- 4.4 In addition to the six reports requested by the EIJB and Council Committees, a further three reports have been submitted to the EIJB Clinical and Care Governance Committee and one report to the NHS Lothian Healthcare Governance

Committee relating specifically to the Inspection of Adult Support and Protection in Edinburgh. This has resulted in ten progress reports in one year.

- 4.5 In June 2023 Scottish Ministers requested that the Care Inspectorate lead a review of the progress of adult support and protection in collaboration with Healthcare Improvement Scotland and His Majesty's Inspectorate of Constabulary in Scotland. This related to six partnership areas across Scotland where important areas of weakness outweighed strengths in the initial inspection. The progress review in Edinburgh was initiated in August 2024, at which time, a local annual review of progress against both inspections was underway.
- 4.6 Due to the interdependencies between both inspections and their findings, the conclusion of the joint adult support and protection review has now been used as the basis for the local annual review. This local annual review has also used feedback from the first consultation on the strategic plan undertaken between June and September 2024 and through a workshop with managers across the Edinburgh Health and Social Care Partnership in October 2024. A summary of this review findings and recommendations is included in appendix 1.
- 4.7 The review of Adult Support and Protection in Edinburgh provides independent and objective evidence of progress. The review concluded that the city of Edinburgh partnership area has made significant progress in four out of seven of the identified areas for improvement. Some progress has been made in two priority areas and minimal progress in the final priority. The improvement made over a short period of time is testament to the dedication and commitment of staff at every level of the organisation. Whilst a strong external endorsement of improvement and progress by key regulatory bodies, the joint review reflects areas for further improvement and does not detract from the need for improvement in other key areas of professional practice and system improvement.
- 4.8 Prior to the announcement of the review of adult support and protection, the previous Chief Officer commissioned a review of clinical and care governance within the EHSCP. This concluded with a new revised clinical and care governance framework being approved by the Chief Officer and was endorsed by the EIJB Clinical and Care Governance Committee in November 2024. This framework has incorporated assurance relating to workforce, standards, feedback, safety, internal and external scrutiny, improvement and innovation and risk. A quarterly clinical and care governance assurance statement is now submitted to the Chief Officer and EIJB based on evidence collated through the framework.
- 4.9 As can be seen in appendix one, progress and improvement have been made against all six priorities in response to both inspections that were agreed in June 2023. Many of these improvements have been recognised in the recent independent review of progress against the joint inspection of adult support and protection. Much of the next steps relate to embedding and sustaining improvements that have been made.

- 4.10 Work is well underway to finalise the EIJB Strategic Plan, which includes the strategic elements of the improvement plan. This includes measures that will be used to indicate progress of delivery. An annual report on progress against the Strategic Plan continues to be published and reporting of progress will continue through the EIJB Performance and Delivery Committee.
- 4.11 It is requested that considering the significant progress made against the inspections reported in 2023 and the revised clinical and care governance arrangements now in place, that the Chief Officer report – submitted twice per year to the Policy and Sustainability Committee - be used to monitor progress and escalate any risks or concerns. The multi-agency governance, oversight and assurance of Adult Support and Protection (ASP) is delivered through the Adult Protection Committee and Chief Officers' Group and that should remain the primary route. This will help reduce the burden of multiple reports while retaining effective oversight and governance.
- 4.12 Operationally, it had been agreed that the Social Work and Social Care Improvement Plan Oversight Board be extended to be an integrated health and social care improvement planning oversight board to ensure that there is learning of improvement across the EHSCP. This approach will be prioritised with the new Chief Officer and ensure that oversight of improvement remains a priority. Officers remain committed to the improvement actions outlined in the three year plan in June 2023 and continue to build on improvements made.

5. Next Steps

- 5.1 The next steps will be to:
- 5.1.1 Update the Adult Support and Protection Improvement Plan in line with the findings of the recent independent review.
 - 5.1.2 Present the findings of the independent review to the EIJB Clinical and Care Governance Committee for scrutiny.

6. Financial impact

- 6.1 There are strong links between the improvement plan and the EIJB's Medium-Term Financial Strategy.
- 6.2 At the time of writing this report, the EIJB's financial plan remains unbalanced for 2025/6 with a deficit in the region of £51m. The actions included to make savings of £51m are at odds with the aspirations set out in the improvement plan. As such, it brings risk of jeopardising achievements to date and improvements in performance. Performance is monitored weekly (daily in some cases) to ensure that there is an understanding of any impact relating to recent activity.
- 6.3 For 2025/26 savings proposals, integrated impact assessments are being

undertaken to ensure there is a clear understanding of the impacts relating to savings plans being developed.

7. Equality and Poverty Impact

- 7.1 The request to continue with the improvements outlined in the original improvement plan approved by the EIJB and City of Edinburgh Council in June 2023, including the enhancement of the protection of adults at risk of harm and keeping people safe is likely to have a positive consequence on both equality and poverty.
- 7.2 As there are no changes to the commitments from the original improvement plan, an integrated impact assessment has not been undertaken. However, it is recognised that elements of this plan are included within the Strategic Plan and that at the time of writing this report, the Strategic Plan is currently being consulted on. Post consultation, a further Integrated Impact Assessment will be undertaken for the Strategic Plan to identify positive and negative impacts, including any mitigating actions.

8. Climate and Nature Emergency Implications

- 8.1 There are no direct climate and nature emergency implications arising from the content of this report.

9. Risk, policy, compliance, governance and community impact

- 9.1 The failure to continue implementing the improvements required will mean that the Council and the EHSCP will be at risk of not meeting their statutory duties. The EHSCP aim to mitigate this risk through continuing with implementing the improvements in full, working collaboratively across the Council and the wider health and social care system.
- 9.2 The Oversight Group will continue to review the resources and staffing required to implement improvement. As there remains a risk that there is not sufficient staffing capacity to implement the improvements, there will be active monitoring of capacity requirements and escalation where identified.

10. Background reading/external references

- 10.1 [Joint Inspection of Adult Support and Protection, Review of progress, November 2024](#)
- 10.2 [Joint Inspection of Adult Support and Protection, City of Edinburgh, February 2023](#)
- 10.3 [Inspection of Adult Social Work and Social Care Services in Edinburgh, March 2023](#)
- 10.4 [3 year-Improvement plan](#)

11. Appendices

Appendix 1: Review of progress made against priorities for the inspections of Adult Support and Protection and Adult Social Care and Social Work in Edinburgh

Appendix 2: Performance Report

Appendix 1: Review of progress made against priorities for the inspections of Adult Support and Protection and Adult Social Care and Social Work in Edinburgh.

	Priority	Related High Level Actions	Progress made	Evidence	Recommendations
1.	Early intervention, prevention and demand management	<ul style="list-style-type: none"> • Draft and consult on a prevention strategy. • Improve access for people at the point of contact through a focus on Social Care Direct. Ensure people at risk of harm are identified with the right action taken quickly. 	<ul style="list-style-type: none"> • Prevention and early intervention is the first strategic priority within draft EIJB Strategic Plan. Definition of prevention and early intervention and a logic model outlining approach and action included. • Initial improvements on access focused on Social Care Direct and locality teams re adult support and protection, keeping people safe. Progress made on timeliness of engagement with people, processes to keep people safe. • Detailed routine performance management reports established for adult support and protection and social care waiting lists, including breakdown of assessment required by social work and occupational therapy. Reports submitted via established routes from operational teams through to Executive Team, Chief Officers and Committees across the EIJB, Council and NHS. 	<ul style="list-style-type: none"> • First consultation completed with second consultation underway. A report will be presented to EIJB in March to update on the changes made post-consultation and advise of next steps. Final approval of the Plan will be submitted to EIJB in June. • 2024 review of inspection of ASP reported that “the partnership made significant progress in carrying out inquiries with investigative powers” and “made significant progress in strategic leaders ensuring effective adult support and protection practice” • Reports on access to social care now reported routinely via Chief Officer reports to Chief Executives, EIJB (P&D Committee and EIJB) and council (P&S Committee). • Reports on adult support and protection reviewed at each Adult Protection Committee. 	<ul style="list-style-type: none"> • Prevention and early intervention delivery plan to follow strategic plan building on work underway. Report on measures outlined in the strategic plan and through routine reporting for Strategic Plan via EIJB Performance and Delivery Committee and annual reporting to Council Performance and Sustainability Committee. • Continue reporting via established clinical and care governance within EIJB and Council. • Develop project plan for future of Social Care Direct

	Priority	Related High Level Actions	Progress made	Evidence	Recommendations
2.	Reducing waiting lists and improving access to services.	<ul style="list-style-type: none"> Increase capacity through an agency Social Work team to undertake reviews of people in receipt of services to ensure needs are being met. Develop trajectory to demonstrate tangible and quantifiable improvement for waiting lists to be brought in line with national averages as priority. 	<ul style="list-style-type: none"> Initial agency team established to increase capacity and now stood down in line with council commitment to reduce reliance on agency and also reduced vacancies of social work staff. Trajectories established and reported via established routes to Executive Team, Chief Officers and Committees across the EIJB, Council and NHS. Progress made on reducing the number of people delayed in hospital and waiting for a package of care. Performance in line with national averages. Further work required to reduce people waiting on an assessment of their social care needs. People on waiting list for social care assessment prioritised in line with need and improvement planning underway to reduce waiting list. Target Operating Models in development for all service areas, with clear Key Performance Indicators (KPI's) and timescales attached. 	<ul style="list-style-type: none"> 2024 review of inspection of ASP reported, "Edinburgh health and social care partnership had successfully prioritised the recruitment and retention of social work staff since 2022. Various effective approaches were deployed by strategic leaders to address this challenge" and that the partnership "made significant progress working to increase the service's capacity to carry out adult support and protection work promptly, effectively and efficiently." Reports on access to social care assessment, number of people waiting on package of care and people delayed in hospital all reported routinely via Chief Officer reports to Chief Executives, EIJB (P&D Committee and EIJB) and council (P&S Committee). Reports on adult support and protection reviewed at each Adult Protection Committee. 	<ul style="list-style-type: none"> Continue with existing methods for recruitment and retention and monitor vacancy trends through the EHSCP Workforce Board. Continue focused work on One Edinburgh and reducing number of people waiting on package of care. Detailed social care assessment demand and capacity exercise and specific actions to be completed with recommendations for action by June 2025. Continue reporting via established clinical and care governance within EIJB and Council, including (as a minimum) via the Chief Officer Report (twice per year for Policy and Sustainability Committee)
3.	Best use of resources to meet	<ul style="list-style-type: none"> Undertake strategic commissioning exercise to ensure 	<ul style="list-style-type: none"> EIJB Strategic Plan sets out how the EIJB will make best use of it's resources and meet demand 	<ul style="list-style-type: none"> In February 2024, a report on the 'Older People's Pathway' provided the Integration Joint 	<ul style="list-style-type: none"> Continue with implementation of Older People's Pathway and

	Priority	Related High Level Actions	Progress made	Evidence	Recommendations
	demand and improved structure.	<p>that the EIJB has a clear understanding of bed based services (including dementia, nursing, intermediate care) to meet people’s needs</p> <ul style="list-style-type: none"> • Undertake strategic commissioning exercise to ensure that the EIJB has a clear understanding of service need for people with mental health problems • Continue with One Edinburgh programme, increasing capacity for people requiring a package of care to live at home independently. • Implement a revised, strengthened professional line management structure that achieves more benefit from integration and ensures resources are directed at the 	<p>– aligned to Edinburgh IJB Medium Term Financial Strategy.</p> <ul style="list-style-type: none"> • Bed modelling exercise undertaken with NHS Lothian and completed in June 2023. • Plan on Older People’s Pathway undertaken in 2023. On presentation to the EIJB, implementation is underway including feasibility study for opening Drumbrae Care Home. • Strategic Commissioning exercise for mental health remains a priority, despite a great deal of operational activity and planning to understand our baseline. • One Edinburgh programme agreed by EIJB with increased capacity created for more people to live independently at home. • Principal Social Work Officer and Chief Allied Health Professional appointed in summer 2023. • Phase one of management restructure implemented from August 2024 and phase 2 consultation underway • Chief Officer commissioned a review of clinical and care governance arrangements during 2024. As a result, a new Clinical and Care Governance 	<p>Board with the findings and recommendations of the commissioning exercise that it directed in June 2023. Updates have been provided throughout 2024.</p> <ul style="list-style-type: none"> • One Edinburgh report approved by EIJB in September 2023. • Performance reports show improvement in the number of people waiting for a package of care. • Phase One of management restructure implemented from 19 August 2024. • 2024 review of inspection of ASP reported, “Key posts, including that of principal social worker, were added to the structure. These made a significant impact to adult support and protection leadership and governance within a relatively short timeframe.” 	<p>report on specific programme to EIJB and as part of wider Strategic Plan reporting. Also include in Chief Officer report to EIJB and Council Performance and Sustainability Committee.</p> <ul style="list-style-type: none"> • Continue with implementation of One Edinburgh and report on specific programme to EIJB and as part of wider Strategic Plan reporting. • Prioritise strategic commissioning exercise for mental health with completion date for June 2025. • Embed Clinical and Care Governance Framework through 2025 and report to EIJB Clinical and Care Governance Committee, with escalation as appropriate to Council and NHS Committees. • Report on progress (where specific decisions not required) through EIJB Chief Officer Reports for Policy and

	Priority	Related High Level Actions	Progress made	Evidence	Recommendations
		priorities being identified in response to the inspection findings.	Framework was approved by the EIJB Clinical and Care Governance Committee in November 2024.		Sustainability Committee and EIJB.
4	Basic and key processes	<ul style="list-style-type: none"> • Introduce new Adult Support and Protection (ASP) Investigation processes with specific chronologies and risk assessment • Roll out one assessment tool that ensures consistent approach across the city. • Replace SWIFT with a system that improves processes and creates service capacity, efficiency and safety 	<ul style="list-style-type: none"> • New ASP Investigation processes with specific chronologies and risk assessment implemented in June 2023. Further work required to ensure consistency of risk assessment and improve chronology process. • A rolling programme of monthly audits has been initiated to gain assurance regarding the Social Care Direct response to referrals to access social work services. • Corporate Leadership Team (CLT) approved the vendor in January 2024. • The Council has established SWIFT Replacement Board and EHSCP Lead for Mosaic project was appointed. • Project implementation went live in August 2024. • A single assessment template in advance of introduction of Mosaic was developed. 	<ul style="list-style-type: none"> • 2024 review of the inspection of ASP reported, “the partnership made some progress in managing the area of risk. There was more work to be done to improve the quality of chronologies. Commendably, all adults at risk of harm in our sample had a risk assessment. In 2022 only some risk assessments were evaluated good or better; this rose considerably to most in 2024.” • Quality Assurance tracker developed to track all recommendations, along with detail on complaints, significant occurrences, learning reviews and other feedback, to support improvement across social work services. • Council Business Case for SWIFT Replacement and minutes of SWIFT Replacement Board. 	<ul style="list-style-type: none"> • Continue with quality assurance bi-monthly audit programme to review and improve quality of risk assessments and chronologies supported by specific training and support for staff. • Continue with a rolling programme of monthly audits. • Continue with implementation of Mosaic and report via SWIFT Replacement Board within Council and EHSCP Change Board. • Single assessment tool will be introduced in early 2025 which will be used by all social work staff.
5	Workforce – recruitment,	<ul style="list-style-type: none"> • Increase work on advert and 	<ul style="list-style-type: none"> • Social Work student hub formed and continues to operate 	<ul style="list-style-type: none"> • Reduction in vacancies (see progress section). 	<ul style="list-style-type: none"> • Continue with existing approaches for

	Priority	Related High Level Actions	Progress made	Evidence	Recommendations
	retention and governance	<p>recruitment through more innovative routes.</p> <ul style="list-style-type: none"> Progress incentives and recruitment on a higher salary scale with Human Resources (HR) for experienced Social Workers 	<p>effectively to support student placement and transition to permanent appointments as appropriate.</p> <ul style="list-style-type: none"> Within one year of the plan being approved there was a 38% reduction in Social Worker vacancies from April 2023. When including professional Social Workers, Occupational Therapists and Community Care Assistants, reduction is 50%. Vacancy Control Board well established and approves all new and replacement posts. Council and NHS HR Partnership Leads active members of Executive Team and Workforce Board 	<ul style="list-style-type: none"> Monthly reports submitted to Workforce Board on vacancies of key posts. Quarterly reports submitted to Chief Executives on vacancies of key posts. EHSCP Workforce Plan (including Social Work and Social Care staff) agreed and submitted to Scottish Government in November 2023. 	<p>recruitment and retention and report via Workforce Board and Chief Executives.</p>
	Governance, including professional supervision, manager oversight and quality assurance	<ul style="list-style-type: none"> Induction of Principal Social Work Officer Implement Quality Assurance audit for effective manager oversight and supervision recording Launch of Quality Assurance Practice framework with monthly learning from practice audits 	<ul style="list-style-type: none"> Principal Social Work Officer post well established within the EHSCP, with the value of the post acknowledged in 2024 inspection of ASP. Most postholders members of EHSCP Executive Team and EIJB, influencing operational and strategic decision making. Chief Officer commissioned a review of clinical and care governance arrangements during 2024. As a result, a new Clinical and Care Governance 	<ul style="list-style-type: none"> 2024 review of inspection of ASP reported, "Key posts, including that of principal social worker, were added to the structure. These made a significant impact to adult support and protection leadership and governance within a relatively short timeframe." 2024 review of the inspection of ASP reported that inspectors, "found the EHSCP had improved quality 	<ul style="list-style-type: none"> Continue to embed implemented arrangements including the Clinical and Care Governance Framework through 2025 and report to EIJB Clinical and Care Governance Committee, with escalation as appropriate to Council and NHS Committees. Embed multi-agency quality assurance audits and reporting learning

	Priority	Related High Level Actions	Progress made	Evidence	Recommendations
			<p>Framework was approved by the EIJB Clinical and Care Governance Committee in August 2024.</p> <ul style="list-style-type: none"> • Management oversight of adult support and protection activity reported monthly to Adult Protection Committee, with increasing trend over 2023/2024. • Single agency audits initiated in early 2023 with multi-agency audits introduced in the Autumn of 2024, both of which include management oversight. • The Quality Assurance Framework for the EHSCP social work services was agreed between the Chief Social Work Officer and the Chief Officer in 2024. The Quality Assurance work is based upon the Quality Assurance Framework. 	<p>assurance at frontline manager level since the last inspection. Almost all social work records read evidenced management oversight throughout the case and supervisory decisions and discussions.”</p> <ul style="list-style-type: none"> • Adult Protection Committee Sub Committee review findings and learning from multi-agency audits. • Chief Social Work Officer Report 2024. 	<p>through the Adult Protection Committee.</p> <ul style="list-style-type: none"> • Continue with the audit programme to support improvement across social work services.

KPI Trends & Monitoring (Local Data)

Introduction to report

This report has been created to provide senior management and Board members an overview of EHSCP's performance against a select few measures that are key indicators of operational performance. At present this report includes the three indicators which have been designated as priorities for health and social care partnerships by Scottish Government. For 2024, EHSCP has revised the approach to KPI monitoring and have set risk appetite levels rather than a trajectory of expected performance. Risk levels have been determined based on historical and national benchmarking data as well as a realistic view of operating context and potential impact of budget savings. The report includes two types of graphs: trend performance against risk appetite levels and benchmarking against the other health and social care partnerships that also report these indicators nationally. This allows easy viewing of performance goals within multiple scenarios, the recent trend against these goals and EHSCP's relative position compared to other areas in Scotland and the national average.

Summary of Performance - January 2025

Assessment Waitlist

The assessment waitlist has been steadily increasing since June of this year, and has seen a small decrease from the figure seen at the end of December (1507) to 1458 on 27th January 2025. The assessment waitlist remains higher than the figure seen in the previous year (1362 in January 2024). Internal data indicates that while the number of assessments being added to the waitlist remains relatively steady, the number of assessments completed has decreased. This can likely be attributed to a loss of capacity as a result of stopping the use of agency staff, and reallocation of resources towards SCDRT and the savings programme. The waitlist continues to shift towards reassessments, with 57% of people on the list waiting on a reassessment of a service. The latest benchmarking data indicates that Edinburgh is ranked 26 out of 30 partnerships for assessments, which is an improvement of 1 position since last month, however the rate remains the same- 3.41 people per 100,000. EHSCP remains in the bottom quartile.

Package of Care Waitlist

After an increase in December, the number of people waiting on a package of care has remained steady throughout January, with 379 people waiting on 27th January 2025, compared to 381 on 30th December 2024. Internal data indicates that the number of people being added to the unmet need list has increased since November, and although the number of people due to start a PoC has also increased, the number of additions outstrips this, which has led to an increase in the number of people waiting.

Historically the unmet need list increases in December as external providers protect existing services and their resilience over the festive period due to increased annual leave and sickness so there is a slow-down in matching new bids. Activity has picked up in January, with higher numbers of people due to start a PoC but it is too soon to see the impact of this on the waitlist. The latest benchmarking data indicates that Edinburgh is ranked 22 out of 32 partnerships, moving down four positions from last month. EHSCP remains in the bottom 50% of partnerships nationally. At 0.94, EHSCP is above the rate of Scotland as a whole (0.71).

Delayed Discharges

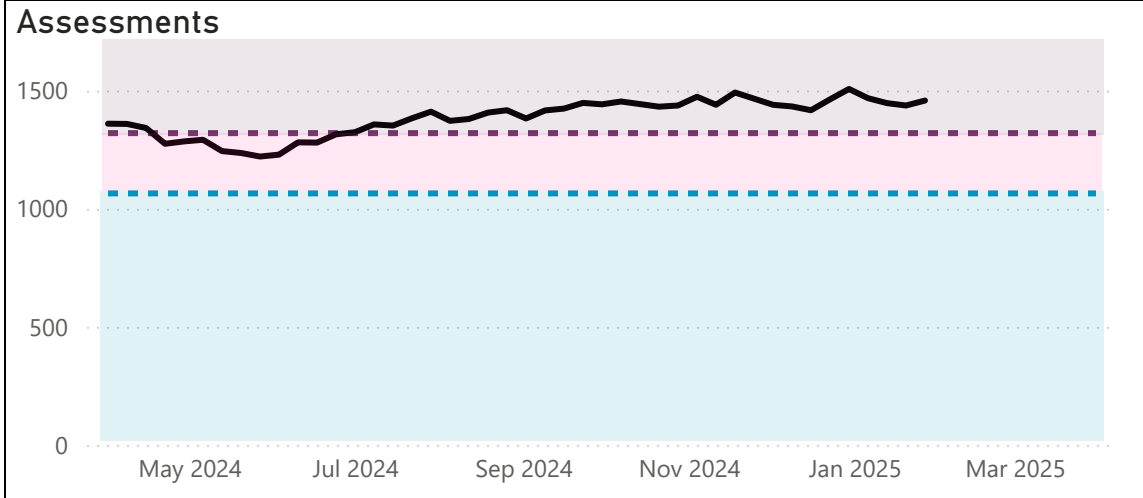
Following a decrease in delays at the end of December, we have seen a small increase across the month of January, with delays at 162 as of 27th January 2025, a 9% increase from 148 seen at the end of December. Delays are at a similar level to last year, which saw 159 delays on 29th January 2024. Historically, delays have increased across January as services deal with the backlog over the festive period and experience lower levels of staff due to leave. The number of people waiting on a care home placement has continued to reduce, with 62 people waiting at the end of January, compared to 70 people waiting at the end of December. Despite the decrease, capacity continues to be an issue, however there are signs that it is improving. The latest benchmarking data relates to December, and Edinburgh is 11th out of 32 partnerships moving up from 17th in the previous month, and remains in the second quartile nationally. At 31.7 EHSCP is below the Scotland rate (42.2). There has also been an improvement in the DD rate for 75+, where Edinburgh is ranked 19 out of 32 partnerships and has moved up six positions from the previous month. EHSCP remains in the bottom quartile nationally and at 2.3 is just below the Scotland rate (2.4)

KPI Trends & Monitoring (Local Data)

Assessments Risk Levels

Within tolerance Concerning Unacceptable

<1065 1065-1320 >1320



1458

Assessment Waiting List

Current Risk Level

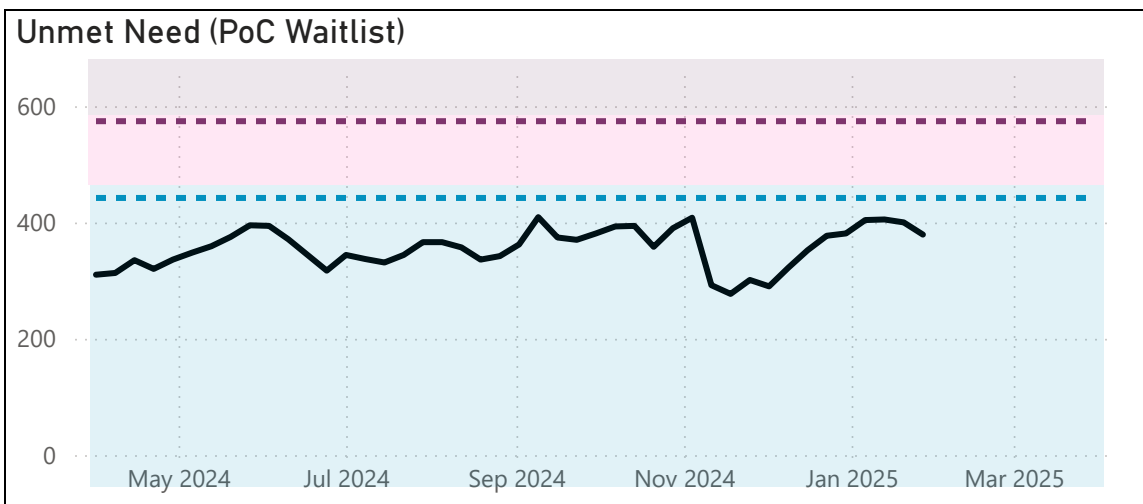
Unacceptable

The assessment waitlist has been steadily increasing since June of this year, but has seen a small decrease in December. It remains in the Unacceptable risk level

Unmet Need Risk Levels

Within tolerance Concerning Unacceptable

<442 442-574 >574



379

Unmet Need (PoC) Waitlist

Current Risk Level

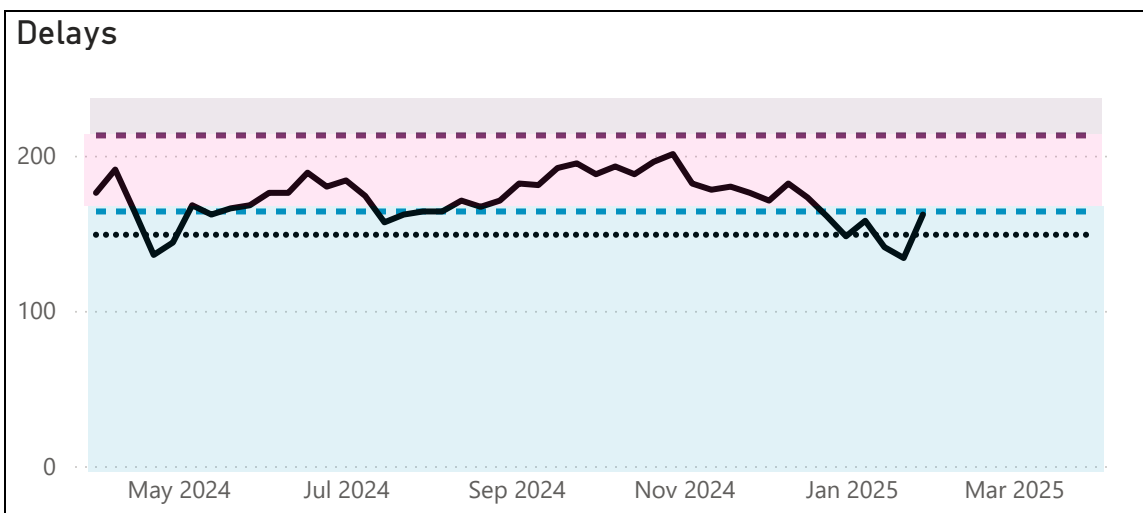
Within tolerance

Following an increase in December/start of January, the waitlist has decreased slightly towards the end of the month, however has remained at a similar level to the figure seen at the end of December (381).

Delays Risk Levels

Within tolerance Concerning Unacceptable SG Target

<164 164-213 >213 149



162

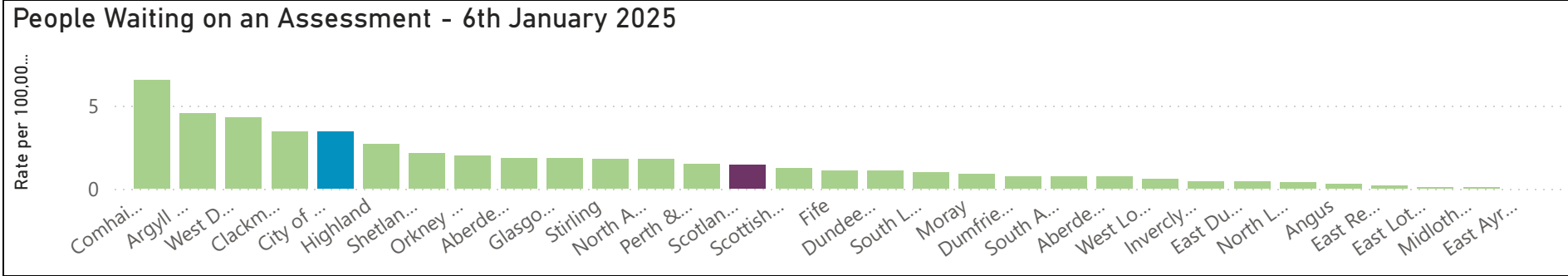
HSC & Code 9 Delays

Current Risk Level

Within tolerance

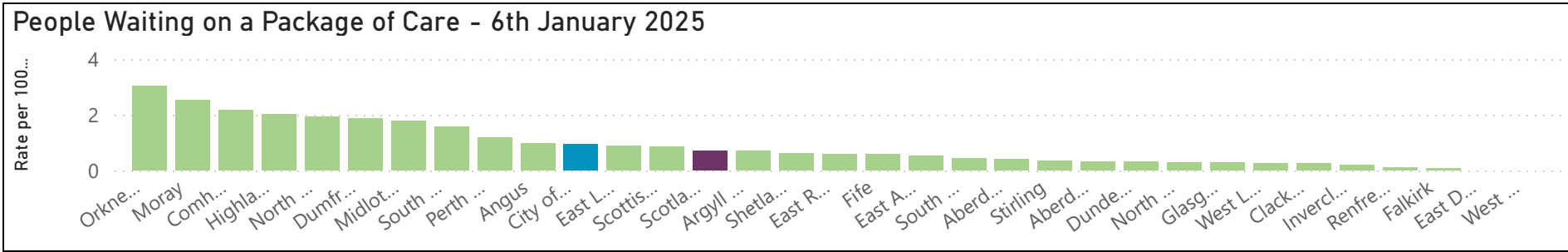
Delays have increased slightly in January, this follows historical trends where delays increase in the weeks following the festive period.

Benchmarking (national data)



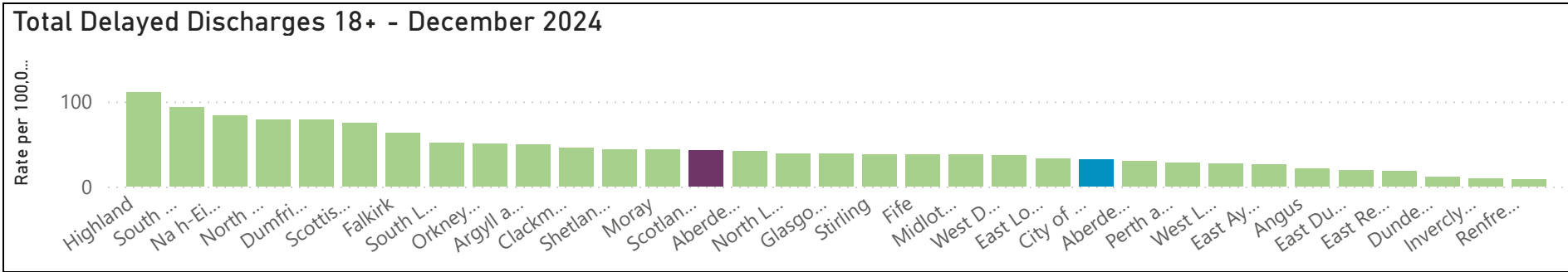
Edinburgh is ranked 26 out of 30 partnerships

Edinburgh is in Quartile 4



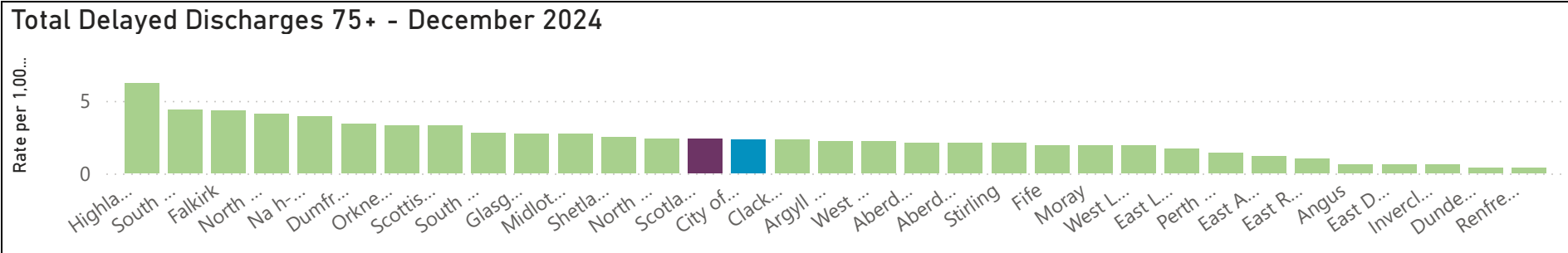
Edinburgh is ranked 22 out of 32 partnerships

Edinburgh is in Quartile 3



Edinburgh is ranked 11 out of 32 partnerships, moving from 17 last month

Edinburgh is in Quartile 2



Edinburgh is ranked 19 out of 32 partnerships, moving from 25 last month

Edinburgh is in Quartile 3