

Policy and Sustainability Committee

10.00am, Thursday, 20 August 2020

Coalition Commitments Progress Update – August 2020

Item number
Executive/routine
Wards
Council Commitments

1. Recommendations

- 1.2 That members of the Policy and Sustainability Committee note the progress at August 2020 on delivering the 52 coalition commitments that the Council has committed to deliver by end 2022 (Appendix A).
- 1.3 Notes the steps that will be taken in 2020/21 to progress delivery of the commitments.
- 1.4 Refer the Coalition Commitments progress update report to the City of Edinburgh Council for consideration on 25 August.

Andrew Kerr

Chief Executive

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Coalition Commitments Progress Update – August 2020

2. Executive Summary

- 2.1 This is the third annual update on the 52 coalition commitments and provides an update to Council on the progress against each commitment.
- 2.2 In summary, of the 52 commitments, 8 have been fully achieved, 40 partially achieved, 3 have not yet been achieved and 1 will not be achieved. The 1 commitment which will not be achieved relates to previous decisions made as part of the budget process to unfreeze Council Tax.
- 2.3 This report builds on the progress update report that were presented in Full Council in June and August 2019.

3. Background

- 3.1 The Council Business Plan ([A Programme for the Capital: The City of Edinburgh Council Business Plan 2017-22](#)) was approved in August 2017. The plan sets out the Council's priorities and what will be achieved over the five-year period.

4. Main report

- 4.1 This is the third annual update on progress of the coalition commitments and a full update for each commitment is contained within Appendix A.
- 4.2 Appendix A details:
 - background information
 - key achievements and delivery progress to August 2020
 - planned next steps and, where relevant, key issues for 2020/21
 - performance measures for 2019/20 and the preceding year where applicable
 - the current status of each commitment.
- 4.3 While progress continues with each commitment, there have been a number of areas to highlight work undertaken including:
 - ongoing progress on increasing affordable homes in Edinburgh through consistent year on year increases in affordable housing approvals
 - continued investment in our school buildings with a further £47.34 million invested in 2019/20

- significant investment in roads with Edinburgh's roads showing the greatest annual improvement in more than a decade, with their condition at its best level since 2011/12
- working with partners to continue increasing availability and types of accommodation for those experiencing homelessness
- successful bid for external funding to work as part of Climate-KIC Healthy, Clean Cities Deep Demonstrator programme as well as the launch of the Climate Commission to drive towards the city 2030 net zero target
- continued commitment to ongoing tree planting by signing up to become a Million Tree City
- continued efforts to push for change at a national perspective to drive forward legislative change in respect of Workplace Parking Levy, Transient Visitor Levy and the regulation of short term lets.

4.4 The status of the commitments can be summarised as follows:

Status	Meaning	Number of Commitments
Fully achieved	All elements of the commitment have been delivered.	8
Partially achieved	Some elements of the commitment have or are currently being delivered.	40
Not yet partially or fully achieved	Work to achieve the commitment has still to commence. The delay in commencing may include reasons that are beyond the Council's control.	3
Will not be achieved	The decision not to progress on all or elements of the commitment has been made. This could include reasons that are beyond the Council's control.	1

5. Next Steps

5.1 Where applicable, planned work that will be undertaken in 2020/21 is outlined in Appendix A.

6. Financial impact

6.1 The financial impact is set out within the individual commitments and the Council Business Plan and/or relevant strategies and service improvement plans.

7. Stakeholder/Community Impact

7.1 The commitments actions and measures continue to support transparency of Council performance and delivery.

8. Background reading/external references

- 8.1 [Programme for the Capital - The City of Edinburgh Council Business Plan 2017-22](#), The City of Edinburgh Council, 24 August 2017
- 8.2 [Implementing the Programme for the Capital - Coalition Commitments Progress to June 2018](#), The City of Edinburgh Council, 28 June 2018
- 8.3 [Implementing the Programme for the Capital: Coalition Commitments six monthly progress](#), Finance and Resources Committee, 4 December 2018
- 8.4 [Implementing the Programme for the Capital: Coalition Commitments six monthly progress](#), Corporate Policy and Strategy Committee, 4 December 2018
- 8.5 [Implementing the Programme for the Capital: Coalition Commitments six monthly progress](#), Transport and Environment Committee, 6 December 2018
- 8.6 [Implementing the Programme for the Capital: Coalition Commitments six monthly progress](#), Education, Children and Families Committee, 11 December 2018
- 8.7 [Implementing the Programme for the Capital: Coalition Commitments six monthly progress](#), Planning Committee, 12 December 2018
- 8.8 [Implementing the Programme for the Capital: Coalition Commitments six monthly progress](#), Housing and Economy Committee, 24 January 2019
- 8.9 [Implementing the Programme for the Capital: Coalition Commitments six monthly progress](#), Culture and Communities Committee, 29 January 2019
- 8.10 [Coalition Commitments annual update report](#), The City of Edinburgh Council, 27 June 2019
- 8.11 [Coalition Commitments update report](#), The City of Edinburgh Council, 22 August 2019

Appendices

Appendix A: Coalition Commitments Progress Update August 2020

Coalition Commitments

Progress Update

August 2020

In 2017 the Council Administration published our Programme for the Capital, 52 commitments to deliver for residents until 2022. Three years in, this report provides an update on the progress we have made so far in delivering on those promises. It shows those areas where our pledges have been completed, or are on a path to completion, as well as highlighting those where there remains work to be done.

As we continue to deliver for residents, the city is dealing with one of the biggest challenges it has ever had to face. COVID-19 is having a profound impact on all our lives and the Council has been working flat out to maintain lifeline services through these enormous difficulties. These demands have required immediate responses of us to ensure that key services are maintained and the most vulnerable people in our city are protected, but also in a need to plan for the renewal of the city and the ways the Council needs to adapt to make that renewal a success.

Alongside our existing pledges and commitments, we are now developing a new programme to help the Council adapt to the new circumstances and set out the Council's planned approach and priorities for change over the next few years. COVID has been the greatest challenge many of us will live through, but it is not an excuse to give up on our vision and ambitions for our Capital. The work of this Council continues to be focused towards ensuring Edinburgh lives up to the values its residents shared and expressed in the 2050 Edinburgh City Vision published earlier this year. That is for Edinburgh to be a pioneering, welcoming, thriving and fair city that belongs to all of us - and where we all belong.



Commitment 1

Deliver a programme to build least 10,000 social and affordable homes over the next 5 years, with a plan to build 20,000 by 2027. **Status**

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The Council is working with Registered Social Landlords (RSL) and other development partners to deliver 20,000 social and affordable homes by 2027. Progress is reported to Housing, Homelessness and Fair Work Committee in the annual report on the Strategic Housing Investment Plan (SHIP).

Key Achievements

In 2019/20 a record 1,930 affordable homes were approved for social rent, mid-market rent and low-cost home ownership. Over 80% of grant funded approved homes are for social rent. 1,443 affordable homes were completed in 2019/20. The 2019/20

affordable housing grant funding allocation was increased by £8.4m to £50.5m, and spent out in full.

Over 5,000 affordable homes have been approved during the first three years of this commitment, and over 3,500 affordable homes have been completed.

In March 2020, all construction work was suspended due to the impact of COVID-19. However, prior to lockdown over 2,400 affordable homes were under construction on over 30 sites in the city.

Next Steps

Contractors are preparing to return to site. The impact of COVID-19 on the 2020/21 and future years programmes is being reviewed with contractors and RSLs. Opportunities to acquire

sites and homes are being explored to support economic recovery. Design and development work on Council sites including Granton regeneration has continued during the lockdown.

The guidance for the next SHIP (2021-2026) is being prepared by Scottish Government; all Local Authorities are required to submit a SHIP. The original timescale for submission was end October, however, this has been extended to the end of December by the Scottish Government to take into account the impacts of COVID-19 on the construction sector. The SHIP will be reported to Housing, Homelessness and Fair Work Committee prior to submission.

Key measures	2017/18	2018/19	2019/20	Target
Approvals of new affordable homes for the year	1,475	1,626	1,930	2,000
Completions of new affordable homes	966	1,152	1,443	1,000

Commitment 2

Create the conditions for businesses to thrive. Invest in supporting businesses, social enterprise, training in hi tech, creative and other key sectors including co-operatives. Help link business with young people to ensure the workforce of the future is guaranteed work, training or education on leaving school.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

[The Economy Strategy](#) which sets out how we and our partners will deliver inclusive growth across the city was agreed at the Housing and Economy Committee in 2018. The aim of the strategy is to provide a framework for creating the conditions necessary for Edinburgh to be a city that takes a lead in ensuring our economy's success is sustainable and benefits all our citizens. We have developed the Good Growth Monitoring Framework to monitor progress towards the strategy vision.

Key Achievements

[Economy Watch Bulletins](#) are published on our website to provide regular updates on the city's economic performance.

Over the past 12 months we and our partners have delivered services to support good growth in the city. These include supporting over 1,000 businesses through the Edinburgh Business Gateway partnership and helping 1,541 employability and skills clients into work and learning. Investment has also been made in projects to improve the quality of key business facing functions such as regulatory services.

Good progress has also been made to bring strategic investment into the city, including approval of almost 2,000 new affordable homes in 2019/20, and progress towards development of key strategic sites across the city. Together the developments form part of an extensive programme of investment underway across the city with a value estimated at over £1.4bn.

Next Steps

Over the next 12 months we will continue to collaborate with partners in delivery of the actions and principles described in the Edinburgh Economy Strategy. These priorities will be taken forward within the context of new emerging challenges arising from the COVID outbreak and its impacts on Edinburgh businesses and household incomes. These actions and approaches form part of the Sustainable Economic Recovery action plan being developed as part of the Council Adaptation and Renewal Programme and will be considered by Council in Autumn 2020.

Key measures	2017	2018	2019	Target
Positive destinations of school leavers	92.5%	94.3%	n/a	To exceed 93.8% national average
Median gross weekly earnings	£584	£578	£617	To exceed £710 by 2020
Economically active residents as a % of all residents aged 16-64	77.5%	80.9%	77.4%	To exceed 78% by 2022
% of workers in managerial, professional and technical/scientific occupations	56%	57%	56%	To maintain 56% by 2022
Ratio of workers in high skilled occupations to workers in mid skilled occupations	2.4	2.4	2.3	To minimise to 2.10 by 2022
Gross Value Added per capita	£43,861 (2016)	£45,594 (2017)	£47,631 (2018)	To exceed £41,000 by 2021
% of children living in a low-income household	22% (2015)	23% (2017/18)	n/a	To minimise 18% by 2020
% of residents who feel confident about their job prospects	63% (2014-16)	65% (2016-18)	Survey not done in 2019	To exceed 70% for 2019-21 average
% of residents who say their financial position has improved in the past 12 months	20% (2014-16)	18% (2016-18)	Survey not done in 2019	To maintain 20% for 2019-21 average

Commitment 3

Work with the business community to grow the number of Living Wage employers year on year.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

Workers in Edinburgh receive one of the highest weekly earnings relative to other UK cities, yet it is estimated around one in six residents are paid below the living wage.

An estimated 18% of Edinburgh residents work for wages below the hourly rate recommended by the UK Living Wage Foundation in 2019. This represented an estimated 39,600 residents working for an hourly wage below £9.30 in 2018/19.

Key Achievements

The Living Wage Foundation accreditation covers all providers of services in the Council, including care at home. As one of the largest employers in Edinburgh, the Council is setting a leading example to the business community.

In March this year the Council approved a new Sustainable Procurement Strategy with a core focus on “improving ethical employment, including suppliers paying the Living Wage”. Towards this, the Council has adopted the Fair Work First (FWF) initiative in all procurement activities to improve ethical work practices and encourage Living Wage accreditation among suppliers.

Next Steps

Going forward, workforce modernisation and change plans will include proposals to embed the Living Wage fully into the pay structure. Currently it is applied as a top-up.

To ensure our organisational structure works best, we also need to modernise reward and recognition arrangements that help to create a more flexible workforce that still meets the needs of citizens, services and the employees. Therefore, as part of the Change Strategy, plans will be made to undertake a strategic review and revision of our reward and recognition arrangements.

Key measures	2017/18	2018/19	2019/20	Target
% of Council contracted suppliers (over £50k value) who responded ‘Yes’ to payment of the Living Wage Foundation rate	64.77%	63.98%	Not available	Aim to increase
Number of employers in the Edinburgh region accredited as Living Wage Foundation employers	Data not available	416	497	Aim to increase

Commitment 4

Direct development to growth corridors as the best way to accommodate the extra housing needed for Edinburgh’s growth and allowing the city to manage and protect green belt. Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The project to develop a new local development plan - [City Plan 2030](#) – reached a key milestone in 2019/20. The project includes looking at the potential for additional housing opportunities on brownfield regeneration corridors within the city and assessing greenfield land for potential release from green belt policy. This will be done in the context of the current Strategic Development Plan (SDP) for South East Scotland (2013), following the rejection of the emerging SDP 2 by Scottish Ministers in May 2019.

Key Achievements

[Choices for City Plan 2030](#) was published in January 2020. This is the main statutory consultation for the project and informs the preparation of a Proposed Plan. A major public consultation process was carried out from January to the end of April 2020 (extended to allow additional time for responses due to the COVID-19 lockdown). Over 1,800 responses were received, several times more than the previous equivalent stage. Results of the consultation will be considered in the development of the new plan.

Next Steps

An updated Development Plan Scheme with timetable will be published in summer 2020 and will set out the timing and details of the Proposed Plan stage, and the opportunities for people to make formal representations supporting or seeking change to the Proposed Plan.

Measures to monitor progress will be included within the City Plan 2030.

Commitment 5

Sign Edinburgh to the Pay Fair Tax Initiative.

Background

The Fair Tax Mark certification scheme was launched in 2014 and seeks to encourage and recognise organisations that pay the right amount of corporation tax at the right time. Alongside the 'Mark' there is also a Fair Tax Pledge, designed for individual citizens and sole traders, the aim of which is to encourage people and small organisations to demonstrate their commitment to 'playing by the rules'.

The Council is committed to establishing Edinburgh as a leading city for work practices and socially responsible business and to encouraging businesses and individuals to commit to paying fair tax.

Key Achievements

In June 2018 we launched a new [Economy Strategy](#) with the aim of enabling good growth for Edinburgh. The strategy sets out eight key steps the city needs to take over the next five years to meet this aim. Each step is underpinned by the principles of innovation, inclusion, and collaboration.

In March this year the Council approved a new Sustainable Procurement Strategy with a core focus on "improving ethical employment, including suppliers paying the Living Wage". Towards this, the Council has adopted the Fair Work First (FWF) initiative in all procurement activities to improve ethical work practices and encourage Living Wage accreditation among suppliers. Among other

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

commitments, this approach ensures a minimum weighting of no less than 5% in evaluation of tenders to influence improvement in ethical practices, adopting a higher % where appropriate.

Next Steps

Work is underway to engage with businesses through Business Gateway to promote the Fair Tax Mark and Pledge (depending on the nature of the business). Within the Council's procurement arrangements and other activities, officers are also looking at how these initiatives can be promoted.

Measures to monitor procurement activities will be identified and reported regularly to Finance and Resources Committee.

Key measures	2017/18	2018/19	2019/20	Target
Number of businesses accredited with the Fair Tax Mark	n/a	n/a	75	Aim to increase

Commitment 6

Deliver the City Region Deal, making sure the benefits of investment are felt throughout the city and create space for new businesses to start and grow.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The Edinburgh and South-East Scotland City Region Deal covers the City of Edinburgh, East Lothian, Fife, Midlothian, Scottish Borders and West Lothian local authorities.

The Deal sets out a vision that builds on the city region's strengths to deliver transformational programmes and projects across innovation, skills, transport, culture and housing themes. Together, these will deliver a step-change in inclusive growth to benefit the city region, Scotland and the UK.

The Deal Document was signed by the Prime Minister, First Minister and the City Region Leaders in August 2018. The Financial Agreement was signed in October 2018.

The Deal confirms that the UK Government and Scottish Government will invest £600 million into the city region over the next 15 years. Alongside partners, comprising: the six member authorities; the city region's universities and colleges; and the private and third sectors, £1.3 billion of investment will be delivered.

Key Achievements

55% of the Deal's funding has been approved through over £700m-worth of business cases, covering skills, innovation, and culture.

Our regional skills programme, comprising of seven skills and employability projects is moving ahead, targeted at school pupils, people facing barriers to work, and those looking to learn new skills. It includes an intensive family support project and initiatives to promote skills development in housing, construction, infrastructure, and digital sectors.

30 industry partners are working alongside world-leading researchers in the data-driven innovation hub, the Bayes Centre, and approval for two more (in Fife and the Scottish Borders) has been given. In response to the COVID-19 outbreak, the CRD partners re-purposed and fast-tracked the launch of a job-matching portal to help employees and employers impacted by the pandemic.

Progress has been made in several key projects such as the Granton Waterfront housing development site, transport infrastructure and public transport improvements at West Edinburgh and Sheriffhall and the Dunard Centre, Edinburgh's first purpose-built music venue in 100 years.

We act as the Accountable Body for the Deal. An Internal Audit determined our processes as Accountable Body to be 'effective' noting that the "control environment and governance and risk management frameworks have been adequately

designed and are operating effectively, providing assurance that risks are being effectively managed, and the Council's objectives should be achieved."

Audit Scotland's 2019's report into City Region and Growth Deals highlighted that we are the only one to formally involve charity and volunteer organisations in its governance structures.

Government noted at the 2019 Annual Conversation that the integrated economic development in areas such as housing and transport was heartening, chimed with government thinking and praised the ESESCRD partners for how well embedded the place-based agenda is in the region.

Next Steps

The development of a regional skills programme has been supported by our ALEO, the Capital City Partnership (CCP), who are in a unique position to develop and deliver enabler projects, will facilitate wider regional working beyond the deal on key projects, where priorities align.

Work is already underway to develop a Regional Growth Framework. A Monitoring and Evaluation Framework will be presented to the Joint Committee for approval in August or September 2020.

Commitment 7

Improve access to employment and training opportunities for people with disabilities.

Background

We fund services such as All in Edinburgh, Edinburgh's Employer Recruitment Incentive and Edinburgh Project SEARCH to support Edinburgh's citizens with a disability to progress towards secure, and sustained work or learning. We also work with a range of internal and external partners through the Edinburgh and South-East Scotland City Region Deal, Joined up for Jobs network, Edinburgh Guarantee (Developing the Young Workforce) Partnership, and Locality Partnerships to promote inclusive growth.

Key Achievements

As part of our contribution to inclusive growth we have put in place services to support the city's most vulnerable citizens, which includes specialist employability support for citizens with a disability.

In 2018 the Scottish Government put in place a new Fair Start Scotland (FSS) employment support programme that includes support for people with a disability or enduring health condition.

This has impacted the number of participants engaging with the locally funded disability support services.

Since 2014, Edinburgh Project SEARCH has supported 141 young people with a recognised disability aged between 16-29 years old to gain over 800 hours of hands on work experience. The programme has been successfully completed by 97 young people and 23 are currently taking part. Of those young people who have graduated from the programme, 53.2% have moved into meaningful sustainable employment, and 11.3% have moved into an alternative positive destination.

In 2018/19, there were 524 individuals who indicated a disability and accessed council funded employability services, representing 16% of all people supported. Although there was a decrease in new registrations in 2019/20, 461 individuals who declared a disability represented 19% of all the people supported. There was a decreasing trend in new registrations across all council funded employability provision.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Between 01 April 2019 – 31st March 2020, 536 employment outcomes were recorded across all council funded employability services, of which 160 participants indicated disability as a barrier (29.9%).

Next Steps

Although budget pressures have led to a reduction in overall employability funding, supported employment programmes continue to be funded by the Council. This includes the All in Edinburgh programme, supporting people who have a disability or long-term health condition, Edinburgh Project SEARCH and No One Left Behind funding, which delivers Edinburgh's Employer Recruitment Incentive. There are also a number of small grants awarded to specialist providers who work with individuals with additional barriers to employment.

Key measures	2017/18	2018/19	2019/20	Target
Number of people with disabilities who have accessed council funded employability services	582	524	461	Increasing trend
% of all support provided to people with disabilities	15.3%	16%	19%	Increasing trend

Commitment 8

Explore the introduction of fair rent zones.

Background

On 1 December 2017, Section 35 of the Housing (Tenancies) Scotland Act 2016 took effect. The Act makes provision for local authorities to apply to Scottish Ministers for approval to designate an area as a Rent Pressure Zone (RPZ), sometimes known as a fair rent zone.

Research into Edinburgh's private rented sector, and proposed interventions that can assist with tackling the issue of rents rising excessively, was completed in summer 2018 and was used to inform an update to [Housing and Economy Committee in November 2018](#). The research indicated that RPZs are not a long-term solution to rapidly rising private rents and highlights the importance of responding to pressurised housing markets through increasing the supply of affordable housing, homes across all tenures and better regulation of the short term lets sector.

In [August 2019, Health, Housing and Fair Work Committee](#) received a report on the Strategic

Approach to Private Rented Sector. It set out our approach to tackling key issues in the private rented sector, echoing the Scottish Government's strategy ([A Place to Stay, A Place to Call Home](#)) and aims to:

- increase supply of homes to help meet need and demand;
- improve access to and management of homes in the sector;
- improve affordability within the sector; and
- improve quality and conditions of homes in the sector.

Key Achievements

A multi-disciplinary officer working group was established in partnership with the Association of Local Authority Chief Housing Officers (ALACHO) to coordinate those local authorities and stakeholders interested in exploring RPZs in more detail. A communications strategy was developed to raise awareness of private rented sector tenants' rights. An officer working group was established to develop a comprehensive strategic

Status

Fully achieved	✓
Partially achieved	
Not yet partially or fully achieved	
Will not be achieved	

approach to tackling key issues facing the private rented sector.

Officers have been working with Scottish Government to explore the potential of introducing a pilot RPZ. At a meeting in Dec 2019, the Scottish Government acknowledged that much of the evidence, as prescribed by the current guidance, was not available. A subsequent meeting was held with Scottish Government officials in March 2020 to discuss the best available data and a process that might be acceptable to Scottish Ministers to progress a pilot application. Scottish Government officials agreed to revert to Council officials in relation to definitions, sample size, evidence corroboration and data gathering methodology.

Next Steps

The Fair Rents (Scotland) Bill was introduced to the Scottish Parliament on 1 June 2020 after the consultation on the proposal last year. If the Bill was to become an Act, RPZ legislation would become obsolete, as all PRTs in Scotland who only increase rent by CPI+1%, there is no need to have an PRZ status to cap rent increase.

Commitment 9

Create a Homeless Task Force to investigate the growing homelessness problem in the city. The team will review the use of b&b premises and explore alternatives that better meet the needs of individuals and families with an aim to end the use of bed and breakfast facilities. Appoint a Homelessness Champion who will chair the Task Force.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The creation of the Homeless Task Force was agreed at the [Housing and Economy Committee on 2 November 2017](#). Its remit was to:

- build on existing prevention work which further reduces homelessness assessments,
- reduce the number of people rough sleeping, accessing temporary accommodation and living in insecure accommodation,
- increase the supply of quality council led temporary accommodation provision, reducing the reliance on bed and breakfast,
- ensure that appropriate support is available for all homeless people who require it.

Key Achievements

[The actions, outcomes and recommendations of the Homelessness Task Force](#) were presented to the Housing and Economy Committee on 7 June 2018.

Along with our partners, we have continued to increase the number of furnished flats available for use as temporary accommodation. This has assisted us with reducing the use of bed & breakfast and

shared houses for families and pregnant women.

We also completed a procurement exercise during 2019 to expand the capacity of our Private Sector Leasing Scheme to 2,500 properties.

A home share pilot has also been tested in Edinburgh where 3 to 5 residents share a temporary furnished home in the community. Residents share a kitchen, living room and bathroom, whilst having their own bedroom. Currently there are 6 home share properties in Edinburgh. Feedback from residents has been extremely positive.

We have continued to develop the rapid access accommodation for rough sleepers, with 68 bedspaces across three accommodation services. Over 300 unique individuals have used the Rapid Access Accommodation since December 2017, with over 60% achieving positive outcomes. We have also continued to develop the link worker model and have expanded the model into the Bethany Care Shelter. This ensures that all Care Shelter residents have access to advice and support

We continue to work with partners to deliver the Edinburgh Housing First Service, providing settled homes in the community with wrap around support

for people with the most complex needs and a history of rough sleeping. As at the end of March 2020, 51 people have moved into a home, with tenancy sustainment levels at 98%.

Next Steps

We will continue to develop our prevention activity, expanding our Private Rented Services Team to include a Financial Inclusion Officer. This will allow us to provide people with immediate access to income maximisation advice. A new role has also been established in the Advice Shop to deliver training, advice, and support to internal staff, and both third sector and RSL partners relating to income maximisation and welfare rights matters.

To meet the requirements of the extended Unsuitable Accommodation Order measures, due to come into force in October 2020, we will continue to work towards increasing 'suitable' temporary accommodation properties, including self-contained properties and home share, whilst working to reduce those classified as 'unsuitable'. Given the scale of the challenge in Edinburgh we will not be able to effect this from October 2020.

Key measures (at end of March)		2017/18	2018/19	2019/20	Target
Number of accommodation units	Dispersed Flats	647	785	1085	Increasing trend
	Supported Accommodation	198	198	214	
	Hostel	175	176	176	
	B&B	676	123	145	
	Shared Houses	0	552	629	
Number of families accommodated in B&B		58	21	0	0
Number of 16/17 year olds or care leavers accommodated in B&B		13	11	1	0
Number of households in B&B		676	123	145	Decreasing trend
Average Length of stay in B&B		112.2	115.7	83.8	Decreasing trend
Number of households assessed as homeless		3,085	3,049	3,288	Decreasing trend
* All Targets to be reviewed in-line with the next update of the Rapid Rehousing Transition Plan (RRTP)					

Commitment 10

Prioritise the use of brownfield sites and work with public sector and private landowners to develop land for affordable housing.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The Planning Committee on 3 October 2018 agreed the actions required to continue to increase the supply of housing within the city, as set out in the [Housing Land Audit and Completions Programme 2018](#).

Key Achievements

The 2019 Housing Land Audit and Completions programme recorded sufficient housing land to meet the current Strategic Development Plan housing land requirement. The five year completions programme (previously referred to as the five year effective land supply) was also above the five year delivery target and is the highest ever recorded.

The 2019-24 Strategic Housing Investment Plan outlined a programme which would deliver nearly 10,500 new affordable homes.

Next Steps

The project to prepare a replacement local development plan – called [City Plan 2030](#) – has set out options for the location of new developments in the period up to 2030 and beyond, including minimisation of additional greenfield developments.

Following the adoption of the [Local Development Plan](#), a large amount of newly allocated greenfield land became effective in pushing the proportion of land that is greenfield to its highest ever level. Most sites to come forward over the next few years are expected to be brownfield.

Measures to monitor progress will be included within the City Plan 2030.

Key measures	2018/19	2019/20	Target
% of capacity of units in effective land supply which are on brownfield land	55%	surveys delayed due to COVID-19 lockdown	Increasing trend

Commitment 11

Ensure that Council policies on planning, licensing and sale of Council land give substantial weight to the needs of residents while still encouraging business and tourism.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The Project to develop [City Plan 2030](#) is now underway and includes work on visitor accommodation, leisure use needs and other types of development. This is intended to help develop a planning policy framework to support a balanced mix of affordable housing, private ownership, private letting and other uses.

Key Achievements

Since March 2017 the Council has agreed to the transfer of 14 sites from the General Fund account to the Housing Revenue Account and these have been included in the new build affordable housing programme. These will deliver around 1,000 new homes.

The Council has called for additional regulation of the short term lets sector through the introduction of a licensing system. To achieve the objective of additional regulation, the Scottish Government would be required to introduce legislation. A consultation on the regulation of short-term lets in Scotland is currently underway.

The Edinburgh Tourism Strategy 2030 was agreed in January 2020, shifting from an emphasis on promoting tourism growth to one on managing tourism growth. The Strategy sets out five key priorities for action: our place, people, environment, partnerships and reputation.

Next Steps

The project to prepare a replacement local development plan – called [City Plan 2030](#) – has set out options for changes to planning policy relating to a range of land uses, with the aim of supporting an appropriate balance. Choice 9 in particular sets out proposed changes to planning policy to protect against the loss of homes to other uses, including short term lets.

Following the COVID-19 pandemic, the Council is supporting an industry led recovery campaign centred around the five Tourism Strategy priorities, working with partners across the city on a resilience, reboot and recovery plan for the sector.

Measures to monitor progress will be included within the City Plan 2030.

Commitment 12

Review the Council's policy on promoting mixed communities. The review should be completed by summer of 2018 and should include homes of multiple occupancy, short term temporary lets and student housing.

Background

The Project to develop [City Plan 2030](#) is now underway and includes work on housing and visitor accommodation needs. This is intended to help develop a planning policy framework to support a balanced mix of affordable housing, private ownership, private letting and other uses.

Key Achievements

Research shows that currently there is no ability to control numbers or density of these within the licensing system. There is no evidence of a surplus of empty Houses in Multiple Occupation's (HMO) which would justify a conclusion of over provision.

There were 19,793 purpose-built student bedspaces in Edinburgh at the end of 2019. 363 new bedspaces were completed in 2019 and 697 are currently under construction, consent has been granted for 1,728 and there were 771 awaiting determination. All completions, developments under construction and consents in 2019 were on brownfield sites. For the fourth year in five, the number of those completed and under construction out with the city centre exceeded those in the city centre.

The Scottish Government has brought through changes in the Planning (Scotland) Act 2019 to allow local authorities to designate part of their area as a short term let control area which came into force on May 18th of this year. Within such areas, the change of use from a dwelling house to a premises providing a short term let will automatically involve a change of use requiring an application for planning permission. We are currently reviewing the legislative parameters of this power and how best to proceed with its implementation.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Next Steps

[Choices for City Plan 2030](#) was published in January 2020. A major public consultation process was carried out from January to the end of April 2020. Over 1,800 responses were received, several times more than the previous equivalent stage. An updated Development Plan Scheme with timetable will be published in summer 2020 and will set out the timing and details of the Proposed Plan stage, and the opportunities for people to make formal representations supporting or seeking change to the Proposed Plan. Measures to monitor progress will be included within the City Plan 2030.

Commitment 13

Improve planning enforcement to ensure that all developers, large or small, conform to Edinburgh’s policies and developer’s commitments.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The Planning Committee approved the revised [Planning Enforcement Charter](#) in December 2017. The Charter sets out how we will deliver the statutory planning enforcement service in the city.

Key Achievements

From April 2019 to end of March 2020, there were 914 enforcement enquiries received and 75 enforcement notices served. The enforcement team has focused on short term lets with over 60% of cases closed within their target of 6 months, while 38% of other cases were closed within the 3 months. This equates to 50.7% for all cases. The formation of a dedicated enforcement team in 2019 allowed significant progress in

handling short term let cases and a high success rate in appeals.

Financial contributions towards infrastructure, necessary to mitigate the impact of development, are secured through planning agreements. In the period April 2019 to end of March 2020, over £15million was collected from developers for education, transport (including tram) and other infrastructure. This is the same as the previous year and nearly three times the amount collected in the 2017/18.

An internal audit of the developer contributions process has been completed and reported to the [Governance, Risk and Best Value Committee on 7 May 2019](#).

Performance in terms of handling non-householder applications was by the measures introduced by, including a realigned team structure and a new approach to distributing applications.

Next Steps

As identified in a refresh of Planning Improvement Plan, decision making time monitoring indicators have been aligned with national indicators (decision making times in weeks). Further improvements to enforcement and development management processes are being identified as part of work on how the service will operate in post COVID-19.

Key measure	2017/18	2018/19	2019/20	Target
Timescales for issuing decisions on non-householder applications	60%	57%	68%	70%
Developer contributions collected	£5,211,469	£15,346,626	£15,309,750	monitoring measure – no target
Enforcement cases resolved within timescales	collected from 18/19	51.5%	50.7%	70%

Commitment 14

Work with the Scottish Government to review planning policy and overhaul the planning appeal system to make it shorter, more independent and give communities the right to appeal.

Status

Fully achieved	
Partially achieved	
Not yet partially or fully achieved	✓
Will not be achieved	

Background

In January 2020, the Scottish Government published a Call for Ideas for National Planning Framework 4 (NPF4) as part of its engagement with Local Authorities and other stakeholders to inform a draft framework. Under the Planning (Scotland) Act 2019 the framework will become a statutory part of the development plan, will include housing targets and will incorporate a revised Scottish Planning Policy.

Key Achievements

The Planning Convener and planning officers worked with the Scottish Government to discuss aspects of the proposals which would affect the planning system in Edinburgh. The Planning Bill was passed by Parliament on 20 June 2019. It did not include any provisions for community rights of appeal. Instead, it introduced changes to create a more inclusive and collaborative planning system with more effective community engagement.

Planning Committee approved the response of the Edinburgh and South East Scotland City Region (ESESCR) partners to the Scottish Government's 'Call for Ideas' on the emerging National Planning Framework 4 on 18 March 2020. This submission is set within the context of the partners preparation of a regional growth framework which aims to ensure that the success of the region can continue to be realised and that the region continues to be the key driver of the Scottish economy.

Next Steps

We will respond to any Government consultation on secondary legislation and will work with the government and partners on the draft NPF4 that is due to be published for consultation in September 2020.

Commitment 15

Protect Edinburgh World Heritage Status and make sure developments maintain the vibrancy of our city in terms of placemaking, design and diversity of use.

Background

The [Old and New Towns of Edinburgh World Heritage Site Management Plan 2017-2022](#) was approved by the Planning Committee in December 2017. This Plan is a strategic document which sets the framework for the preservation and enhancement of the site's cultural heritage. It contains a vision for the site, the actions necessary to protect and manage it, and how it fits alongside other strategies.

We have an ongoing commitment to ensure the outstanding universal value of the World Heritage Site (WHS) is taken in to account in the planning process.

Key Achievements

The Old and New Town Edinburgh WHS Steering Group is responsible for monitoring the condition of the site (State of Conservation) and for monitoring the implementation of the actions. The Steering Group has agreed its priority short term actions. These actions support the Management Plan objectives of improving the understanding of the site, learning and engagement, and advocacy for sustainable visitor management in the city.

The 'Year of Young People' project that ran from 2018 and was completed in Spring 2020. It finished with a teaching pack and handling boxes for schools around the theme of the World Heritage Site as the final stage.

On-going development and active travel work in relation to the Old and New Town sites has continued taking in to account the relevant planning processes.

Status

Fully achieved	✓
Partially achieved	
Not yet partially or fully achieved	
Will not be achieved	

Next Steps

Visit Scotland postponed the launch of the UNESCO National Trail in April in response to COVID-19. The WHS Management Partners also decided to postpone publication of the Management Plan review in response to the urgency of other news from the sector due to COVID-19. This allows an early start to the review of the next Management Plan for the Old and New Town WHS with a road map planned for November 2020. It will incorporate methodology for sustainable management of World Heritage Sites from a European cities partner project (that has been extended as a result of COVID-19), a report on 'mainstreaming' heritage within the Council, an evaluation of the 2017-22 Management Plan, and the incorporation of the Climate Action Plan for the Old and New Towns of Edinburgh WHS. This has also been delayed due to COVID-19 but will be delivered in a different way. It will be the first urban WHS to carry out this piece of work.

Commitment 16

Invest £100m in roads and pavements over the next 5 years. This will include road and pavement maintenance, installing more pedestrian crossings, increasing the number of dropped kerbs and dedicate safer foot and cycle paths as well as introducing more pedestrian zones.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The first draft of the [Roads Asset Management Plan](#) was approved by Transport and Environment Committee on 9 March 2018. The RAMP has now been expanded to include additional transport assets (i.e. cycling infrastructure) and was re-named as the Transport Asset Management Plan (TAMP). This was approved by [Transport and Environment Committee in December 2018](#). The purpose of the TAMP is to establish future maintenance and management of the overall road network and set out options considered to take forward the management of our road assets. The plan also aims to support active travel initiatives throughout the city.

Key Achievements

Edinburgh's footway investment continues to be at some of the highest levels in Scotland. 30% of the total carriageway and footway renewal budget is apportioned to footways each financial year, with an aim of improving resident satisfaction.

Edinburgh's Road Condition Index improved from 36.4% in 2018/19 to 33.5% in 2019/20. This represents the best condition of Edinburgh's roads since 2011 and the biggest single year improvement since 2008.

Next Steps

The TAMP sets out levels of investment in capital and revenue spend for carriageway and footway renewals and repairs, street lighting and traffic signals, road safety and active travel. Further work will be carried out to establish how the TAMP can further support active travel initiatives throughout Edinburgh.

COVID-19 is likely to have an effect on delivery of road maintenance schemes in 2020/21. It is anticipated that there will be less capital delivery in 2020/21 compared with previous financial years.

Key Measures	2017/18	2018/19	2019/20	Target
Road Condition Index	36.4%	36.4%	33.5%	Continual Improvement
Level of total road investment	£20.747m	£23.485m	£23.000m	£100m by 2022
Residents satisfaction with roads	51%	42%	No survey in 2019	Increasing trend
Residents satisfaction with pavements and footpaths	53%	48%	No survey in 2019	Increasing trend

Commitment 17

Guarantee 10% of the transport budget on improving cycling in the city.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

Our budget for 2020/21 and beyond has set aside 10% of the Transport capital budget for investment in cycling improvements.

Key Achievements

In the last three years we have started regular Open Streets days, launched a hire bike scheme, and completed the introduction of a 20mph speed limit on 80% of the city's roads.

The Active Travel Investment Programme 2019-2024 (ATINP), reported to [Transport and Environment Committee on 20 June 2019](#) involves over £61m of investment, over 60% of which will

be in the form of match-funding from Sustrans/Transport Scotland.

The cycling element of the ATINP focusses on creating a joined-up city-wide network. It includes major projects such as the City Centre West East Link, Meadows to George Street, West Edinburgh Link and Roseburn to Union Canal. These are currently going through design and legal processes.

In the meantime, during 2019 we completed new cycle links along Lower Granton Road and through Davidson's Mains Park. In 2020, the Council's response to COVID-19 includes

significant investment in improved facilities for cycling on main roads.

The biennial Sustrans [Bike Life](#) report for 2019 includes a wide variety of indicators. It shows public support for increasing investment in cycling and creating safe spaces for walking and cycling in the city.

Next Steps

Over the next year we expect to start construction work on one or more of our major projects, along with other elements of the ATINP. We will also be working, in consultation with others, to produce a new Active Travel Action Plan covering the period to 2030.

Key measures	2015	2017	2019	Target
Residents reporting cycling one or more time per week (NB estimate +/-3%)	21%	20%	24%	Increasing trend
Residents perception of cycling – Edinburgh is a good place to cycle (new)	n/a	n/a	47%	Increasing trend

Commitment 18

Improve Edinburgh's air quality and reduce carbon emissions. Explore the implementation of low emission zones.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

Under the [Environment Act 1995](#) and the associated Local Air Quality Management (LAQM) framework, all local authorities are duty bound to review and assess air quality in their areas against national pollution objectives. Edinburgh has declared six Air Quality Management Areas (AQMAs) - five for the pollutant nitrogen dioxide (NO₂) (St. John's Road, Great Junction Street, Glasgow Road, Inverleith Row and Central) and one for fine particulates (PM₁₀) (Salamander Street).

The Cities Low Emission Zone proposals are being developed in conjunction with the City Mobility Plan (Edinburgh's strategic direction for transport) and the Edinburgh City Centre Transformation project (a strategy setting out interventions to radically reshape the city centre).

Edinburgh's Sustainable Energy Action Plan (SEAP) was launched in 2015 as a citywide five-year strategy that set a target to reduce carbon emissions by 42% by 2020 from 2005 levels.

In May 2019 Council approved a new approach to sustainability including working towards a net zero carbon by 2030. The SEAP was concluded and any outstanding activity and reporting absorbed into the sustainability programme and the new target.

Key Achievements

The Council's commitment for Edinburgh to be a net zero carbon city by 2030 and declaration of a Climate Emergency has placed sustainability and climate change at the centre of strategic and policy discussions. This has also raised the profile of Edinburgh as one of the most ambitious cities seeking to tackle climate change to deliver a more sustainable and inclusive city.

Working with city partners, the Council has successfully secured external funding to take forward these ambitions. Edinburgh is now one of only 15 European cities who successfully bid to become deep demonstrators of innovation in complex system change as part of the Climate-KIC Healthy, Clean Cities Deep Demonstrator programme.

In October 2019 the Council agreed to co-sponsor, along with Edinburgh Centre for Climate Innovation, a new independent Edinburgh Climate Commission to provide expert, authoritative advice on how to accelerate city action on climate change. In July 2020 Council received and considered the first report from the work of the Commission with actions to be embedded in the new Council Adaptation and Renewal Programme.

Emissions from Council buildings and housing stock are reducing through the implementation of energy efficiency and energy reduction programmes. Positive developments have been made towards new district heat networks at key sites such as India Quay, resource efficiency schemes such as the Millerhill waste treatment project have been completed, and all five renewable energy projects outlined in the SEAP have been completed.

The latest data for our Air Quality Management Areas shows concentrations of pollutants at most locations are decreasing. The exception is Queensferry Road where a construction site adjacent to the monitoring station has affected the results over the past two years. Some of the actions taken to improve air quality include:

- increase in the proportion of Council's fleet Euro 6/VI and above, from 33% to 46% between 2018 and 2019;
- Air Quality Action Plan Grant funding is currently assisting with SCOOT development in Cowgate, Bridges, London Road and Inverleith Row. (SCOOT - Split Cycle Offset Optimisation Technique system which automatically respond to traffic flows and therefore help ease congestion). In 2019, Gorgie Road, Chesser Avenue and Balgreen Road became fully operational;

- the Council has approved a Business Case for the installation of on-street EV charging infrastructure which will involve the installation of 66 on-street charging points across the city to strengthen the existing network.

The Council was the first and so far, only Scottish Local Authority to use its licensing powers to start removing older polluting vehicles from taxi and private hire car fleets. By 2023 taxis and private hire cars must comply with a minimum euro 6 standard and as at 31 March 2020 significant progress has been made by operators with approximately 60% of the fleet already meeting that standard.

Next Steps

In taking forward this commitment, net zero carbon measures are being mainstreamed and integrated within all city shaping strategies delivered by the Council. Key examples include City Centre Transformation, City Mobility Plan, City Plan 2030, City Housing Strategy, as well as new corporate strategies such as the Sustainable Procurement Strategy.

In response to the publication of the Edinburgh Climate Commission report 'Faster, Forward, Together', in July 2020 Council agreed that public stimulus and investment decisions should positively contribute to climate action and the city carbon target. Council also agreed that the Adaptation and Renewal programme should prioritise budget and resources on accelerating and enhancing projects

and programmes that contribute to carbon emission reductions.

Business cases for these decisions will be supported by a new Carbon Scenarios Tool to help evaluate the projected carbon emissions impact of projects, proposals and programmes of activity.

Taking forward this programme of work the Council will host a series of engagements with key city leaders as a means of beginning development of the City Sustainability 2030 Strategy. This will include citizen engagement activities through the continuing Edinburgh Talks Climate programme.

Key measures	2016/17	2017/18	2018/19	2019/20	Target
% reduction in CO2 emission from a 2005 baseline	33%	34.9%	35.9%	Not yet available	42% by 2020
Air Quality Management Areas improvement	5 Air Quality Management Areas	6 Air Quality Management Areas	6 Air Quality Management Areas	6 Air Quality Management Areas	Decreasing long term trend

Commitment 19

Keep the city moving by reducing congestion, improving public transport to rural west Edinburgh and managing road works to avoid unnecessary disruption to the public.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The Public Transport Priority Plan is a five year plan with short and medium term delivery priorities agreed with Lothian Buses aimed at reducing congestion and improving public transport.

Key Achievements

The Council is planning to introduce new services in the rural west. This includes extending one of the routes to the terminus at Balerno to provide improved accessibility for the local community and a further route will now include a diversion to the Ingliston Park and Ride, again improving connectivity. In addition there will be further bus

lane enforcement cameras to help improve access for public transport and improve journey times and reliability across the city. Parking attendants will also be monitoring main traffic routes to assist traffic movement and prevent congestion.

The Council and all public utilities fulfil the requirement of the Scottish Roadworks Commissioner to plan and co-ordinate roadworks through the Scottish Roadworks Register with the aim of minimising disruption. Monitoring of the agreement and the planned co-ordination of works is reported to the Transport and Environment Committee.

Next Steps

Consultation is underway with west Edinburgh local communities and stakeholders to examine route options.

Rationalising bus stops and amending bus lane operating hours are the two measures in the Public Transport Priority Action Plan that are being prioritised. Consultation on these proposals will follow later this year.

Despite a small percentage drop, satisfaction with public transport remains high.

Key measures	2017/18	2018/19	2019/20	Target
Satisfaction with public transport	90%	88%	No survey in 2019	Increasing trend

Commitment 20

Explore the introduction of a lane rental for utility companies to reduce traffic pressures.

Background

Lane rentals are seen as a way of making sure any essential roadworks are managed efficiently to limit the amount of disruption to road users while ensuring safe and reliable roads. Existing schemes in England work by introducing a daily charge to those companies carrying out work on the road network to encourage more efficient planning and delivery.

Key Achievements

Powers already exist in Scotland that allow councils to manage and coordinate roadworks. This is through the Scottish Roadworks Register and Noticing schemes. This is monitored by the Scottish Roadworks Commissioner. The Transport Scotland Bill became law in November 2019. The law aims to create a regulatory environment which encourages the approach of getting road work reinstatements right first time, provides better

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

information about road works, and helps to ensure a consistent approach to safety at road works sites regardless of who is carrying them out.

Next Steps

Analysis of the current legal framework and new powers set out in the Transport Bill are ongoing. This includes the feasibility of introducing a lane rental. Production of a business case is dependent on the legal framework allowing this to be progressed.

Commitment 21

Retain Lothian Buses and Edinburgh Tram in public ownership.

Status

Fully achieved	✓
Partially achieved	
Not yet partially or fully achieved	
Will not be achieved	

Background

Lothian Buses is the UK's largest municipal bus company and proudly owned by the City of Edinburgh, East Lothian, Midlothian and West Lothian councils.

Key Achievements

The political commitment to retain public ownership of Transport for Edinburgh remains in place. Transport for Edinburgh has our holding in Lothian Buses to ensure public ownership is retained.

Next Steps

We will continue to ensure that the Lothian Buses and Edinburgh Tram are retained in public ownership. We are currently considering reforming the Transport Arms Length Organisations to create a sustainable, accessible and joined-up public transport system post COVID-19.

Commitment 22

Deliver the tram extension to Newhaven by 2022 after reviewing the business case and delivery plan to ensure they are robust.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The anticipated growth of Edinburgh means the current road network and public transport provision aren't sustainable for the number of new residents expected. Trams allow greater numbers of people to travel and help to reduce traffic problems on congested roads. They also create employment during construction, boost development along the route and connect people to centres of employment, leisure and retail.

Trams to Newhaven will add 4.69 kilometres/2.91 miles of track in both directions, connecting Leith and Newhaven to the current end of the Edinburgh tram line at York Place with 8 new stops.

Key Achievements

Construction of this phase commenced in November 2019 after six months of joint work by the City of Edinburgh Council, Sacyr, Farrans, Neopul (SFN), and Morrison Utility Services (MUS), to finalise the construction programme and costs for the project. Initial work, on Constitution Street involved excavation of the road to allow utility diversions, tracklaying, installation of tram infrastructure, public realm improvements, and heritage and archaeology works.

Support has been provided for local businesses including a local voucher scheme, an 'open for business' campaign across a range of media, a

business continuity fund, and free business improvement courses.

Next Steps

Construction of at the site was suspended between the end of March and June 2020 to ensure worker and resident safety and as per the Scottish Governments COVID-19 guidance. The main construction works have restarted and Edinburgh Trams are timetabled to take their first passengers to and from Newhaven in early 2023.

Commitment 23

Implement improvement plans for Waste and Cleansing Services to improve street cleanliness in every ward. Reintroduce a free bulky item collection service to tackle fly tipping.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The Waste and Cleansing service has undergone a number of service changes and improvements since the improvement plan was introduced. These include: staff structure and kerbside collection model changes; the introduction of garden waste charging; infrastructure investment at the new Energy from Waste plant at Millerhill and technological developments, including implementation of the new bin route system.

Key Achievements

Through the changes implemented as part of the Improvement Plan, the LEAMs street cleanliness score for Edinburgh has improved from 88.7% in 2017/18 to 92.9% in 2019/20.

During the Festival a dedicated street cleansing team was put in place with more than 40 additional staff joining the existing 90 city centre street cleansing operatives to cope with demand over the busy summer period. Along with the additional resources, the #ouredinburgh campaign introduced new branding on city centre bins to encourage the public to drop their rubbish in. Posters and social

media posts were also introduced to support the campaign.

A new policy for the siting of litter bins was approved and has led to a review of litter bins in parks. Bins have been moved to the edge of parks to reduce vehicular movement within them.

The Flyspotting campaign, as part of the Zero Waste Leith Project on streets surrounding Dalmeny Street Park in Spring 2018 reduced flytipping by 44% from January 2018 to January 2019. Subsequent monitoring in January 2020 estimated a reduction in fly-tipping of more than 40%. However, it should be noted that projects of this nature do tend to INCREASE reporting of fly-tipping as people become more aware of the issue.

Subsequent work has focussed on cigarette butts to tackle smoking related litter while a Business Waste Charter seeks to raise awareness of responsible waste management and also to reduce litter through reductions in single use plastic and other items.

A pilot bulky item collection service was being developed with The Remakery to encourage the reuse of materials. This had to be suspended

following staff changes at The Remakery, however this work is about to recommence.

The service has worked with SHRUB to target the dumping of reusable items at the end of term in Marchmont. This means that small items which would otherwise contribute to overflowing communal bins are diverted for reuse in the student and wider community.

Waste and Cleansing has been working with Hubbub and Changeworks and over winter 2019/20 has piloted targeted recycling points to recycle plastic bottles, cans and coffee cups at city centre locations.

Working with Keep Scotland Beautiful, the My Beach Your Beach campaign focussed on Portobello with a range of measures including engagement with community organisations, dog walkers and local businesses as well as improved litter bins, leading to reductions in discarded litter, food and dog fouling over summer 2019 versus the previous year.

Litter prevention work in schools is delivered in partnership with schools, using a variety of means including assembly sessions and tailored

workshops. This year Changeworks have been developing a “whole school” approach which is more holistic, looking at waste prevention, recycling and litter in the round with the aim to better embed learned behaviours.

Following a review of the work of the Environmental Wardens and Waste Compliance teams a single service has been established called the Street Enforcement Team which will focus on a more clearly defined list of tasks which affect the quality of the environment and the on-street experience for all. The objective of the new service will be to increase enforcement action in response to offences relating to littering, domestic and trade waste presentation and disposal,

flytipping, tables and chairs permits and abandoned vehicles.

Next Steps

The LEAMS criteria used by authorities to assess cleanliness of relevant has been reviewed following the publication of a revised Code of Practice. The Code clarifies organisational responsibilities, supports more effective cleanliness standards and a proactive approach to litter prevention. The updated monitoring system will provide a more modern platform. All streets and public open spaces have been rezoned (where these are under Council control) and will be published online with the new system expected to be implemented during 2021/22 (following a delay related to the coronavirus outbreak).

More residents who use communal bin services contacted us to say that a bin was full or overflowing in 2018/19 however this then fell back to 17,004 in 2019/20. It should be noted however that communal bin requests do not necessarily relate to bins being missed – bins can be emptied then fill up prior to the next collection. A full review of the communal bin collection service is being undertaken with a particular focus on those areas where waste is collected on the street. This will include reviewing servicing frequencies and capacities to improve the overall cleanliness of the city, as well as re-locating bins to enhance the overall streetscape.

Key measures	2017/18	2018/19	2019/20	Target
Reduction in communal bin service requests	15,155	21,868	17,004	Decreasing trend
Reduction in individual domestic bin service requests	22,853	33,621	17,690	21,175
Incidences of dumping and fly tipping	5,928	8,855	9,297	Decreasing trend
LEAMS – street cleanliness index	88.7%	92.0%	92.9%	95%

Commitment 24

Reduce the incidence of dog fouling on Edinburgh’s streets and public parks.

Background

We have developed a campaign to discourage anti-social behaviours such as littering, flytipping and dog fouling. The ‘Our Edinburgh’ campaign focuses on social responsibility and community participation. The campaign is ongoing and includes targeted initiatives to reduce dog fouling.

Key Achievements

The number of dog fouling incidents reported to us has decreased from 2,590 in 2017/18 to 1,712 in 2019/20. Over the same period, the number of fixed penalty notices given for dog fouling incidents has decreased from 17 to 9.

The ‘Our Edinburgh’ campaign has continued to tackle anti-social behaviours, including dog fouling. By using localised and targeted channels in hot spot areas, localities have been able to work with residents and community groups to personalise campaigns in their areas. For example successful initiatives in Murrayburn and Magdalene saw residents given practical advice and information on the nearest bins and their uses as part of packages of activity covering waste issues holistically.

Working with local communities and Keep Scotland Beautiful, The My Beach Your Beach

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

campaign saw a reduction in dog fouling of up to 56% at parts of Portobello Beach in summer 2019, compared to the previous summer.

The establishment of the new Street Enforcement Team will give renewed focus to tackling a range of issues detrimental to citizens’ enjoyment of their local environment.

Next Steps

The service will continue to roll out and expand the ‘Our Edinburgh’ campaign across the city to engage with communities about the appropriate means to prevent littering.

Key measures	2017/18	2018/19	2019/20	Target
Fixed penalty notices for dog fouling	17	22	9	Increase reporting, decrease incidents
Dog fouling service requests	2,590	2,250	1,712	Increase reporting, decrease incidents
Satisfaction with cleanliness of streets	66.1%	55.6%	No survey in 2019	
Satisfaction with Parks and Greenspace	86%	80.6%	No survey in 2019	

Commitment 25

Increase recycling to 60% from 46% during the lifetime of the administration. Status

Fully achieved	
Partially achieved	
Not yet partially or fully achieved	✓
Will not be achieved	

Background

Our [Recycling Strategy](#), published in 2010 aimed to deliver an overall recycling rate of 60% by 2017. This comprised of 50% being delivered through sorting of waste at source, with an additional 10% being delivered through thermal treatment. Since the Strategy was first published, a number of assumptions have changed. This includes: the opening of the thermal treatment facility at Millerhill, withdrawal from the collection of commercial waste and changes to the way recycling rates are calculated by SEPA.

Key Achievements

A report outlining the progress to date on our Recycling Strategy 2010-2025 was reported to [Transport and Environment Committee on 9 August 2018](#). This report set out the challenges and opportunities to increase recycling and proposed a forward plan of actions for the coming years.

During the lifetime of the Council's current recycling strategy, recycling rates increased from 30.4% to 41.1%. This has however started to show reductions over the last three years and

41.1% is in fact a drop from 42.6% in 2017/18. A similar decrease in the recycling rate has been seen at a national level in the last year. There are a number of projects in place which aim to increase recycling rates include making improvements to signage at Household Waste Recycling Centres and carrying out a review and redesign of communal bins. However, these changes are unlikely to increase rates to 60% by the end of the administration.

This is influenced by a number of factors beyond the Council's control. Over the last few years the markets for recyclable materials have weakened. Reductions in the use of packaging, and behavioural changes such as the move to online newspapers, appear to have led to a reduction in materials available to recycle, while it is likely that further changes will take place. In particular, the implementation of a national deposit return scheme for drinks containers will increase recycling of these items but will also remove these from local authority waste streams. This will change the composition of the materials we collect for both waste AND recycling.

The Zero Waste Leith project has been developing approaches to reduce contamination of recycling bins and increase recycling in this area of the city.

In particular the distribution of food caddy kits led to 31% of people to start recycling food, and the future continued distribution of caddies via libraries will be explored to encourage uptake in tenemental areas.

Pilot collections to separately collect targeted litter streams (plastic bottles, cans and drinks cups) have been undertaken in the City Centre led by Hubbub. The results of these will be used to support the development of litter management taking into account the implications of new legislation to place deposits on drinks containers.

Waste and Cleansing continues to support activities which prevent waste at source, and has worked with a number of organisations to do so, including Shrub, The Remakery and Changeworks who deliver this work in a number of ways including collection of reusable items, upcycling of unwanted goods and education in schools. Waste arisings managed by the Council have continued to fall as the city has grown.

Next Steps

Following the conclusion of pilots, notably in the Albert Street area, the service is undertaking a Communal Bin Review which will involve the redesign of the existing waste and recycling communal bin services across the city. The aims of this review are to:

- increase and improve recycling services to residents in multi-occupancy and flatted properties,
- improve overall recycling performance;
- review existing bin locations to develop more formalised collection hubs, improving the

perception of the service and enhance the streetscape;

- improve service reliability and ensure it reflects changes to legislation and policies.

A programme to deliver this in phases has been approved by Committee and this will commence once the coronavirus restrictions are lifted.

The amount of material being rejected by the sorting plants has been increasing since 2018/19. One reason for this is the increasingly challenging market conditions in the recycling sector. We're working with our reprocessing partners to reduce

the amount of material that's rejected and are also due to re-tender this contract.

The Scottish Government are introducing a deposit return scheme for some plastics, cans and glass. This will be operated by the packaging industry and retailers, and will change the composition of the materials collected through Council streams, reducing the amount available for recycling, as well as reducing the numbers of these which appear in the residual waste stream.

Key measures	2017/18	2018/19	2019/20	Target
Percentage of Waste Recycled	42.6%	41.1%	41.1%	60% by 2022

Commitment 26

Improve parking for residents by expanding provision of park and rides for commuters.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

Actions to improve usage within existing Park and Ride sites are contained within the [Local Transport Strategy 2014-19](#). Public consultation in 2018 showed that 93% favoured expansion of park and ride facilities as a good way of reducing traffic in the city centre and town centres.

Key Achievements

On the [17 May 2018 the Transport and Environment Committee](#) agreed not to progress with a new Park and Ride site at Lothianburn but to review patronage at the existing site at Straiton with a view to increasing its usage. An update on this will be reported to Transport and Environment Committee in 2020. We continue to work with Midlothian Council and Lothian buses on potential improvements to the site.

The Park and Ride development and expansion strategy was first approved in 2009. Expansion of Hermiston Park and Ride is a ready to go project, but no capital funding is yet available to deliver it.

The Ingliston Park and Ride is also operating at capacity and requires expansion. Options to finance expansion through charging will be explored and reported back for consideration by Transport and Environment Committee in 2020.

Parking improvements for residents are also proposed through extending the controlled parking zones and increasing the number of shared use parking places. This is in line with the Parking Action Plan which was approved by Transport and Environment Committee.

Next Steps

We continue to prioritise introducing measures to increase patronage at the Straiton Park and Ride. These include trialling more regular spacing of bus stops and reducing the waiting time between bus services which would improve journeys in to the city.

COVID-19 has had a huge impact on public transport demand and we are working on a regional transition plan to make public transport as attractive as possible in order to aid recovery. Transport

Scotland is inviting bids for a portion of a £10million fund that will support bus priority measures. Initially these will be short term measures to improve journey times but we are working with operators, neighbouring authorities and Transport Scotland to identify short, medium and longer term measures. A bus priority partnership fund was about to be announced just as lockdown commenced, which could have been up to a value of £500million Scotland wide. Although Covid-19 has resulted in this fund not progressing, it is hoped that it is merely postponed, not cancelled. Should this fund be forthcoming, or anything similar, we will be well placed to make a bid based on the regional transition work currently ongoing. Included in any bid will be a request for funding to improve and expand Park and Ride provision.

Further rollouts of Controlled Parking Zones will take place as approved through the Parking Action Plan.

Commitment 27

Tackle pavement parking and reduce street clutter to improve accessibility.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

[In May 2018 the Transport and Environment Committee](#) approved the proposed strategy and measures required to be put in place to deliver a citywide ban on all forms of temporary on-street advertising structures, not just 'A' Boards. The aim of the strategy is to prioritise safe movement and improve the quality of Edinburgh Streets.

The proposed new Transportation Bill is currently going through the Scottish Parliament. The Bill aims to introduce a national ban on pavement and double parking so roads are safer and more accessible to all.

Key Achievements

The citywide ban on all temporary on-street advertising structures came into force in November 2018. Environmental Wardens visit businesses to ensure awareness and maximise compliance with the ban, with formal enforcement action taken on those that remain non-compliant. Since the implementation of the ban, wardens have visited and provided advice to 216 premises, served 24 notices requiring removal of an 'A' Board(s) and confiscated nine of those from five premises for failing to comply with the notice.

One of the key objectives of our [Street Design Guidance](#) is to ensure that the city's streets are

accessible and easy to navigate. The guidance has been updated to make businesses aware of the ban on temporary advertising and need to have storage space off street to accommodate segregated containers for trade waste.

Next Steps

Councils are still unable to enforce bans on pavement parking other than on streets where there are existing Traffic Regulation Orders (TROs). The new Transport (Scotland) Act 2019 will enable Councils to take action when the associated regulations are finalised and issued by the Scottish Government.

Commitment 28

Create a first-class education estate – building 2 new secondary schools and 10 new primaries by 2021. Ensure safe standards are met by rigorous inspections of new and existing school buildings.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The capacity and quality of the school estate is under continual review. The school roll projections are at the centre of the strategic planning process to ensure existing and future schools provide sufficient accommodation for catchment pupils.

A full survey of the safe standards of the school estate was completed in September 2017.

Key Achievements

Construction of three new primary schools (New South Edinburgh PS (Canaan Lane), South East Edinburgh PS (Broomhills), replacement Victoria PS), one special school (replacement St Crispin's Special School) and a replacement secondary school (Castlebrae HS) has commenced. Design for 3 further primary schools, another secondary school and three significant secondary extension projects has commenced during 2019/20.

Following full estate survey completion in September 2017, the five-year resurvey programme is underway. The survey programme

is informing the scope of a £120m five year capital upgrade programme approved by [Council in February 2018](#). Additional money to introduce a Planned Preventative Maintenance Programme was approved at the same time, which is now being rolled out.

The condition surveys inform the Council's asset management works programme which had a budget in 2019/20 of £30 million to invest in improving the condition of our operational properties. Focus to date has been primarily on schools. As the second of a five-year programme of targeted investment, the Council has achieved an actual spend of £47.34 million in 2019/20 (158% of annual budget), meaning that progress on bringing our school buildings up to a sustainable, safe and effective state is well ahead of target. Schools that have benefited from this investment have experienced a considerable improvement to their learning environments, for pupils, community users and staff alike.

During 2019/20 92% of the floorspace was surveyed before COVID-19 lockdown. 56

Communities and Families properties were surveyed between April 2019 and March 2020 (8 Nursery Schools; 23 Primary Schools; 4 High Schools; 21 Community Centres) adding to the 117 between October 2017 and March 2019.

Next steps

Full programme implications of COVID-19 are still to be provided by contractors however the estimated delay for every project is in the range of 6-9 months.

While COVID-19 has delayed the asset upgrade programme this year, performance was so exceptional last year that we remain on schedule to meet the overall programme target. With regard to the survey programme, surveys have resumed in July and the team are expecting to make up lost time by the end of the year.

Key measures	2017/18	2018/19	2019/20	Target
Number of new schools where construction has commenced	0	2	5	Construction commenced for 2 secondary schools and 10 primary schools by 2021
Percentage of conditions surveys completed	100%	100%	92%*	100% of the school estate surveyed by Autumn 2022

*surveys were ceased due to COVID-19

Commitment 29

Improve and protect access to additional languages and music tuition and encourage more children and young people to gain vital skills in construction, engineering, digital technology, maths and science.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

Key Achievements

Quality Improvement Officer and part-time development officers for primary and secondary have continued to support schools in improving provision for L2 with a suite of dedicated CLPL opportunities in language and pedagogy. A working group has been developing resources to support L3 models and this will be available to schools in session 2020-21. Provision of L2/L3 in the BGE and senior phase opportunities would normally have been audited in March/April through the Scottish Government Annual 1+2 Survey. This has been postponed due to school closure and we await further instruction from SG. During school closures we have supported schools and families by providing guidance and regularly updated activities for learning at home and have received positive feedback. Additional CLPL opportunities for staff to adapt to learning at home have been provided digitally and were well attended. Further CLPL will be available to primary colleagues over the summer break, with a full suite of opportunities to be rolled out from September. A full-time Development Officer for 1+2 Languages has been appointed and will take up post from August 2020.

This project aims to produce a tool for robust self-evaluation which all schools will be able to engage with independently, in order to improve practice and outcomes for our learners. Education Scotland has reviewed progress of the project and given positive feedback as to possible national roll out.

Music tuition is a key deliverable within the new Lifelong Service Plan. During 2019/2020 the new Youth Music Initiative (YMI) provision for Primary 1s planned for an overall increase of 4,556 pupils in the number of pupils learning music through these programmes.

YMI resources for Early Years and Primary continue to be well used and are supported by a programme of Career Long Professional Learning for staff.

The Instrumental Music Service (IMS) continues to deliver instrumental music lessons in every mainstream school in the city from P4/5 to S6, supporting national qualifications in the senior phase.

The 'Raising Aspirations in Science Education' (RAiSE) programme ended in December 2018; however, funding was sourced to create an Assistant Development Officer post (0.4 FTE) to ensure networks and training continued until June 2020. The ADO has delivered effective CLPL for

"STEM Developers" (primary practitioners. The ADO also developed materials for "Putting the M in STEM" with Education Scotland as well as hosting regular STEM "meet ups". The ADO also continued to work with the University of Edinburgh on outreach events.

In autumn 2019 the Scottish Government made funds available for school and LA bids to promote STEM and City of Edinburgh had seven successful bids: this included authority development work on primary mathematics as well as school-based collaboration in science, technology and mathematics.

Next steps

A joint SEIC research project with colleagues from Edinburgh University focussed on Self-Evaluation of classroom practice for 1+2 languages has been delayed by COVID-19 to a degree but will continue into next session, with opportunities for engagement for all clusters built in to the CLPL offer 2020-21.

The ADO training has been adapted due to COVID-19 and was delivered virtually instead during lockdown.

The impact of COVID-19 on music tuition (both IMS and YMI) has resulted in a temporary drop in

numbers since lockdown began. Planning for a combination of blended and face to face learning is underway. The pressure on indoor ventilated space for instrumental music tuition is being reviewed with plans for IMS catch up learning and deploying YMI staff differently being formulated. The initial priority is SQA pupils with a phased approach to returning

pupil numbers to pre-lockdown levels. As a consequence of COVID-19. The Scottish Government has reduced its allocation of Youth Music Initiative funds which in Edinburgh represents a 14% cut to YMI (not IMS). More on-line content, lessons and resources is being developed to mitigate this. The planned increase of 4,556 P1 YMI

pupils did not take place as the programme was due to begin immediately after the Easter holidays. This programme has been protected in the new YMI plans for 2020/21.

Key measures	2016/17	2017/18	2018/19	2019/20	Target
% of Primary Schools delivering Language 2 progressively	Collected from 17/18	90%	97%	98%	100% by 2020
% of schools engaging with the RAiSE programme	Collected from 17/18	86%	91%	Not Available	100%
Number of children and young people accessing music tuition	19,822	19,128	24,358	Available autumn 2020	24,150 for 18/19
% of children achieving expected CfE level for numeracy by Primary 7	75.6%	78.2%	81.0%	Not Available	Increase by 2% per annum to session 21/22

Commitment 30

Increase the number of classroom assistants and support staff for children with additional needs to improve attainment and wellbeing.

Status

Fully achieved	✓
Partially achieved	
Not yet partially or fully achieved	
Will not be achieved	

Background

We aim to ensure that all pupils achieve the best possible physical and emotional wellbeing and education outcomes.

Key Achievements

Pupil support assistants (PSA) recruitment continues throughout the school session with an increase in the budgeted number for Special Educational Needs and Special Schools.

The additional support budget to provide additional supports via PSAs has increased year on year and we have simplified the process for distributing this budget direct to Head Teachers to allow them to employ additional support staff and deploy them as required.

The commitment to increase the number of support staff in schools by 50 was met for school session 2019/20. The numbers of support staff in schools continues to grow and exceed the target. We also have growing numbers of pupil support officers in secondary schools contributing to the wellbeing academies.

The Additional Support for Learning Service successfully launched new PSA training with over 800 Pupil Support Assistants participating in cluster training programmes in August and

September 2018. This represented around two thirds of all PSAs and involved staff from schools across Edinburgh. Training focused on Autism, Specific Learning Difficulties and Literacy.

Almost all PSAs in all clusters have been trained in equality, inclusive practice and promoting positive relationships.

Additionally, this year we have invested additional support staff in seven additional enhanced support bases and wellbeing bases in our secondary schools.

The Wellbeing Academy has provided a progression pathway for PSAs focusing on building capacity and experience around supporting emotional wellbeing. It has also provided a framework of support to the PSOs, involving a collaborative approach working closely with Psychologists from the Child and Adolescent Mental Health Service (CAMHS) and the Psychological Service.

Thirty Pupil Support Officers have been trained across the city, with a specific focus on promoting wellbeing through resilience and Low Intensity Anxiety Management approaches. School measures also show an improvement in learner health and wellbeing and a reduction in anxiety.

We moved to a different model of support this session with schools accessing our first year of Inclusive practice induction training. This is different to the PSA training offered previously. Support staff were invited to attend the training along with teachers.

Next steps

The target of 50 additional classroom assistants and support staff during the administration period has been fully met and numbers of classroom assistants and support staff will continue to increase. In addition we have been working hard to recruit school counsellors to be based in schools and this new service should start early in the new school session. This will be a valuable additional support for children and young people as they readjust to a return to school.

We do not know for certain yet but we anticipate some level of staff absence due to COVID-19. We suspect that this will not universally impact all schools in the same way. We will make use of our additional support for learning service to support any significant gaps, however this should not impact on the pledge in the longer term.

Key measures	2017/18	2018/19	2019/20	Target
Number of FTE pupil support assistants employed (budgeted specific to Special Educational Needs and Special Schools)	584	607	636	Increase by 50 FTE by session 20/21
Number of pupil support assistants trained in wellbeing and attainment (all schools)	Collected from 18/19	800 (approx. 67%)	n/a*	100% by session 21/22

* measure, to be developed, is now around Inclusive practice induction training

Commitment 31

Expand training opportunities for adults and young people linking with colleges and expanding vocational education.

Background

We work with its partners through the Schools College Partnership to ensure the offerings and pathways are in place for young people leaving school. Adult Education Programmes are delivered across the city.

Key Achievements

The Edinburgh Learns Pathways Strategic Board has representatives from education sectors 3-18, Skills Development Scotland, Edinburgh College and Developing the Young Workforce (DYW) Regional partners. The EL Pathways Framework has now received committee approval. Ensuring that the Youth Employment strategy milestones are achieved is a key focus and this is helping to drive DYW.

Employer engagement with schools has improved with the development of DYW Locality partnerships, and DYW events in schools are now being more effectively supported by local industry. The DYW Quarterly Reports outline the nature of employer engagement with schools such as business breakfasts and career fairs. The DYW Jobs Roadshow in March 2020 had over 1300 pupils in attendance, providing greater

opportunities to explore vocational pathways, such as apprenticeships and job offers.

The School College Partnership offer is a co-constructed programme for young people with pathways at a range of SCQF Levels planning to address alternative routes to employment. The number of Foundation Apprenticeships has increased. Edinburgh College is upholding the guarantee the offer of a place to all school leavers who apply though it may not be in the course of their first preference.

The 2019 Annual Participation Measure showed that of the 13,329 16-19 year olds in Edinburgh 92.2% were in education, employment or training and personal development. A 0.1 percentage point increase compared to 2018 (August 2019).

Community Based Adult Learning engaged with just over 17,005 learners and was above the lower target that had been set due to staffing and budget reductions. 13,789 learners participated in the Adult Education Programme, just under a 20% reduction following an increase in fees of 25%. However, numbers of adults participating from SIMD areas (31.6%) were maintained

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

The participation in ESOL (English spoken as other language) classes was maintained at a similar level in 2018/19 despite anticipating a decrease of approximately 250 learners due to reduction in Lifelong Learning staff and funding for tutors. This is due to additional funding received from Home Office Syrian Resettlement Programme enabling us to offer more classes for Syrians and other Arabic speakers.

A Housing and Construction Infrastructure (HCI) Skills Gateway project, within the £25m Integrated Employability and Skills Programme of the Edinburgh and South East Scotland City Region Deal was approved by Joint Committee in March 2019. This will include new short courses, upskilling and new programmes to meet new skills and jobs needs.

Next steps

We recognise the economic impact of COVID-19 on the positive destinations of our young people, particularly on pathways such as higher and further education, training – apprenticeships - and employment. Our planning to expand our vocational education offer is adapting due to the impact of COVID-19.

The 16+ Network across all schools has collaborated with key partners to ensure that those at risk are being supported. The Head of Schools has written to the parents/carers of all senior phase pupils to offer reassurance and outline support. A leaflet outlining career information, advice and guidance for school leavers during the COVID-19 crisis has been developed. SDS has revised its schools' service level agreement to ensure that all leavers are individually followed up during the summer.

The SCP will now be a blended learning offer as it is unlikely that young people will be able to attend on-site at Edinburgh College until later in the year.

Work-based learning and Edinburgh College tasters as part of Meaningful May had to be postponed due to the impact of COVID-19.

The SCP will now be a blended learning offer as it is unlikely that young people will be able to attend on-site at Edinburgh College until later in the year. Course provision is affected by the withdrawal of work placements until October 2020 at the earliest. Ensuring our young people are able to engage in positive destinations is the priority for our Youth Employment Partnership, with a revived Edinburgh Guarantee service and new Scottish Guarantee.

There is ongoing work by the Council and its partners in developing links and clear progression

pathways from community based adult learning onto college and further education.

Due to COVID-19 the Adult Education Programme had to be suspended after the second term. This resulted in fewer learners engaging in the Adult Education programme and our target for 2019/20 not being met.

The Council and Edinburgh College are presently working with the voluntary sector on a Granton Recovery model in response to emerging needs of the community following COVID-19, due to start in September 2020.

Key measures	2017/18	2018/19	2019/20	Target
Number of senior phase age pupils studying vocational qualifications delivered by Edinburgh college	338	211	468	Increase by 2% per annum
Number of learners engaging in the Adult Education Programme	17,125	13,789	12,500	13,800

Commitment 32

Double free early learning and child care provision, providing 1140 hours a year for all 3 and 4 year olds and vulnerable 2 year olds by 2020.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The Scottish Government published '[A Blueprint for 2020: The Expansion of Early Learning and Childcare in Scotland – Action Plan](#)' in March 2017.

Key Achievements

The City of Edinburgh Council's Early Years Service started phasing in 1,140 hours of funded Early Learning and Childcare (ELC) in August 2017. 51 local authority settings and 81 partner providers are now providing the increased funded hours to children aged 3-4 years eligible 2 year olds in their settings, enabling approximately 5,000 children and families to benefit from access to the increase funded hours in advance of August 2020, when 1,140 hours will become an entitlement. Overall feedback from settings involved in phasing in the expansion continues to be positive.

As well as supporting the development and learning needs of the children, parents are reporting the positive impact on family life, household income opportunities for parents and carers to access work and training.

Our workforce development plan to support the delivery of the programme is on schedule with approximately 450 of the estimated required 650 staff recruited to date.

A progress and risk update was reported to the [Education, Children and Families Committee in October 2019](#) with an [update on admissions](#) reported in March 2020.

In March 2020, 53% (51/96) of Local Authority (LA) settings and 71% (81/114) of partner provider settings provide 1140 hours. Approximately 450 eligible 2-year olds had access 1140 hours.

Next steps

The Early Learning and Childcare Expansion Plan continued to progress the delivery of expanded provision of 1140 funded hours and we were on track to provide all eligible children with a place from August 2020.

In response to COVID-19 the Scottish Government has published guidance for early years settings which requires settings to operate at significantly reduced capacity. They have also removed the statutory duty on local authorities to provide 1140 hours of early learning and childcare from August 2020 and this is under review.

As the Scottish Government provides updated guidance on delivering 1140 hours, including a new deadline, we will review our implementation plan and progress.

Key measures	2017/18	2018/19	2019/20	Target
% of Early Years settings providing 1140 hours of funded Early Learning and Childcare	29%	51%	55%	100% by Aug 2020
% of eligible 2 year olds accessing 1140 hours	12%	26%	75%	100% by Aug 2020

Commitment 33

Make early years' provision more flexible to fit families' needs and provide additional resources to families in difficulty so that no children are educationally disadvantaged when they start formal schooling.

Background

The Early Learning and Childcare Expansion Plan continues to progress the delivery of expanded provision of 1140 funded hours with increased flexibility being provided through a locality model.

Key Achievements

210 settings provide Early Learning and Childcare (ELC) in Edinburgh. Since August 2017 we increased the options for delivering the funded entitlement by bringing 28 childminders into partnership with the local authority and established five forest kindergartens in the city. Approximately 200 children are now able to access their ELC through these approaches.

Flexible options were set out in the [Early Learning and Childcare Strategy](#) reported to the Education, Children and Families Committee in August 2017. Flexible options are being delivered through settings providing the expanded 1140 hours and the existing 600 hours and these are available through term time and full year options.

61 from 96 local authority settings, representing 64%, and 104 from 114 partner provider settings

are providing more than one option of early learning and childcare for parents.

The previously reported progress referred to local authority provision only. The revised delivery model outlined in the [Expansion, Progress and Risk Update report to the Education, Children and Families Committee in October 2019](#) provides detail on increased flexibility through a locality model.

We have a team of CEC Hanen trainers who are qualified to deliver high quality staff development sessions on Hanen approaches to supporting early language acquisition. We work closely with Hanen trained Speech Therapists to ensure a joined up approach to delivering Hanen across the city.

We target establishments with high levels of SIMD 1 & 2 initially, and we have gradually extended the offer more widely. So far 50 Early Years settings have undertaken Hanen Teacher Talk.

Since August 2018, twenty Senior Early Years Intervention Officers (SEYIOs), funded by the Scottish Government have been working with children and families in establishments with high

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

levels of SIMD 1 & 2. The SEYIOs work with other experienced staff in settings on curriculum development with a particular focus on literacy, numeracy and health and wellbeing through play based approaches with identified children. They model good practice and work closely with other the staff to meet the needs of individual children.

Next steps

The Early Learning and Childcare Expansion Plan continued to progress the delivery of expanded provision of 1140 funded hours and we were on track to provide all eligible children with a place from August 2020.

In response to COVID-19 the Scottish Government has published guidance for early years settings which requires settings to operate at significantly reduced capacity. They have also removed the statutory duty on local authorities to provide 1140 hours of early learning and childcare from August 2020 and this is under review.

As the Scottish Government provides updated guidance on delivering 1140 hours, including a new deadline, we will review our implementation plan and progress.

Key measures	2017/18	2018/19	2019/20	Target
% of Early Years settings providing more than one option of early learning and childcare for parents	45%	64%	64%	100% by Aug 2020
% of Primary 1 pupils living in the most deprived areas achieving expected literacy level	62%	63%	63%	Increase by 5% by session 20/21

Commitment 34

Prioritise services for vulnerable children and families and looked after children, and support organisations working to end domestic abuse.

Background

We have invested in early intervention and prevention services and works with partners in Health, Police and Third Sector to ensure the needs of vulnerable children and families are met. This includes supporting those affected by domestic abuse.

Key Achievements

We have continued to prioritise these services and there is evidence that earlier intervention and effective multi-agency working is reducing the numbers of children who need to be Looked After or are subject to child protection procedures.

[The Corporate Parenting Action Plan](#) was endorsed by full council on 28 June 2018. We have put in place a Champions Board of Looked After and care experienced young people, and we have employed two care experienced participation officers to widen the participation of care experienced children and young people in our corporate parenting planning. This has been a successful approach which has increased the number of Looked After Children who are involved in participation activities.

The number of children in Edinburgh who need to be Looked After, including those accommodated away from home, has reduced to its lowest in 15 years and the number of children on our Child Protection Register is at its lowest ever level

We attribute the positive trends in Looked After and Child Protection numbers to our overall restorative and strengths based practice approach, placing an emphasis on building positive relationships and doing things with families, not to or for them. This approach operates across our children's services including specialist services such as Family Group Decision Making and Multi Systemic Therapy which have made specific contributions to shifting the balance of care.

We have worked hard on devising alternatives to residential care for young people including the specific challenge of the large number of unaccompanied asylum-seeking children arriving in Edinburgh in 2019 and requiring to be looked after. This has included the recruitment of host families and the setting up of shared flats for groups of young people aged over 16 when appropriate.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

The Care Experienced Fund has been used to put a number of supports in place including the development of a mentoring scheme for children (MCR pathways) and a targeted approach involving families with Looked After Children whose school attendance is low.

Edinburgh also has a robust inter-agency approach to child protection resulting in effective risk assessment and appropriate planning to address risk.

Our reduced usage of secure accommodation has allowed us to sell part of our residential estate to NHS to create an Equally Safe Multi-Agency Centre which will improve services to child and adult victims of sexual and other assaults and abuse.

Domestic Abuse targets continue to be monitored on a four-weekly basis and actioned when appropriate.

The Refuge Pathway to allocate spaces and move-on accommodation, to match women's needs and ensure the right support is offered at the right time, is being trialled.

The Domestic Abuse Housing Policy was approved at Policy and Sustainability Committee on 14 May 2020.

All Domestic Abuse service contracts have been extended to 31 March 2021 and a procurement exercise to re-tender has begun.

Next steps

Child protection services and services for looked after children have continued to operate effectively during COVID-19 lockdown.

Staff engagement with vulnerable children and their families has been work in progress as the phases of lockdown have progressed. For instance in the early stages, nearly all contact

with children and families moved to virtual, and we made a number of investments in ways of supporting this, e.g. use of the Google Duo app and provision of i-pads to families who did not have the means to participate virtually. As things have progressed, we have gradually moved into more direct contact although this has been limited and subject to individual risk assessment in each case. We have set aside rooms in school hubs in which social workers can meet children and families when needed. When it has been necessary to visit the family home in order to assess risk, we have used personal protective equipment and social distancing.

The true impact of lockdown on children and families will only become known over time but we do know that domestic abuse concerns have started to increase and we have responded to these as per our child protection procedures. When schools return in August we also expect to have an increase in child concerns as adverse experiences that have been hidden in lockdown start to emerge.

We are in a strong position to respond to these as we have strengthened our partnership with the third sector through the formation of Locality Operational Groups which work together to provide the right help in the right way to people who need it.

Key measures	2017/18	2018/19	2019/20	Target
Rate of Looked After Children per 1,000 population	15.5	14.5	13.6	Decrease to 15.3 by 2020
Percentage of LAC pupils with low school attendance	30%	31.4%	33.1%	Decrease by 10% by session 20/21
Funding invested by CEC in domestic abuse services	Collected from 18/19	£1,194,734	£1,194,734	Monitoring measure – no target
No of women and children supported in a year	Collected from 18/19	1176 women 267 children	871 women 270 children	Monitoring measure – no target
% of women and children who report feeling safer	Collected from 18/19	68% of women 35% of children	76% of women 53% of children	Increasing trend

Commitment 35

Improve access to library services and community centres making them more digital, and delivering them in partnership with local communities.

Background

The Library and Information Service plays a vital role providing free access to a range of reading, media, IT and information services to all citizens from babies to the oldest in our communities. Services are delivered in a variety of ways to meet the needs of our customers.

Community centres provide meeting places for a variety of local clubs, classes and public forums, venues for family and children's activities and offices for community projects.

Key Achievements

Downloads of e-books, e-magazines and e-newspapers continued to increase during 2019/20 with over 1.5 million downloads for the year. Visits to library buildings reduced, from 3.01 million in 2018/19 to 2.74 million in 2019/20 and this follows the national trend of decreasing physical visits and loans.

There has been a total of 79 Film Club screenings held in Edinburgh Libraries. There are seven full Film Club kits across the libraries including one established in HMP Edinburgh. An 'Accessible Cinema' club to be introduced in Stockbridge Library for people living with sight and/or hearing loss.

The Living Knowledge Network, created by the British Library, Digital Screenings provided a very popular programme with additional community branches now providing live author screenings as well as Central Library.

Participation in the Summer Reading Challenge increased by 4% in 2019 with 4,662 children signing up, along with an increase of 6% of those completing it. At 66% this was well above the national figure of 57%.

In 2019/20 there was increase of 1.3% in children's books issued and over 300 Science, Technology, Engineering and Maths (STEM) related activities for children held in libraries across the city.

The digital team have delivered various streams of digital skills training throughout the year including Get Online classes with 1 to 1 support from a volunteer, Digital Drop-In supported by University of Edinburgh student volunteers and VIP digital device support for people with sight loss. Libraries continue to support digital inclusion through free access to technology and Wi-Fi.

The co-working hub based in Central Library is one of four across Scotland and opens up access

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

to library resources, ICT and physical space for entrepreneurs and business start-ups.

The programme to review and refresh the self-service kiosks in libraries commenced.

Staff professional learning, particularly in digital skills and becoming digital champions, continued and was enhanced through partnerships such as establishing a sister library in Lisalmi City Library, Finland and the digital partnership with Dunedin Library in New Zealand.

The Community Centre Handbook has been reviewed and engagement took place with management committees to involve them in developing a new assurance framework for centres (based on that adopted by schools).

The North West Forum was held with EVOC, management committees and Council officers to identify ways of improving communication and collaboration.

The key holder pilot has successfully increased building and facility use. The process has been reviewed and revised. The next step is to extend the trusted key holder process as appropriate to other centres.

Community Centres condition review reported to Finance and Resources Committee 5 March 2020.

Next steps

Plans for a phased re-opening of libraries and community centres are being developed. Regarding community centres this will involve limited access (subject to Council approval) for defined purposes such as early learning and childcare, out of school care, food bank and blood donor services.

For libraries this will involve access at some community libraries to a borrowing and returns service and potentially bookable public internet access. In the context of a national trend of decreasing physical visits and loans, there has been a 64% increase in the use of e-books, a 67% increase in the use of e-audio books and a 118% increase in the use of e-newspapers and e-magazines. For context, in April 2020 alone, there were 211,834 digital downloads (issues).

It is likely that initial library opening will offer reduced opening hours and visiting will include a range of measures to ensure everyone’s safety and comfort.

A key priority for all plans is ensuring safe use of buildings and services: the need to minimise risks in line with public health guidance, taking into account the available resource required to introduce and maintain services.

Key measures	2017/18	2018/19	2019/20	Target
Digital use – downloads and streaming	461,000	964,120	1.55m	1.2m for 2019/20
Total number of library customer transactions	6.96m	6.66m	6.47m*	Increase by 5% annually

* includes estimate for part of March 2020

Commitment 36

Support the continued development of Gaelic Medium Education.

Background

We are committed to working in partnership with Gaelic communities, Council staff, organisations who deliver Gaelic services, and importantly, Bòrd na Gàidhlig and the Scottish Government.

Between October and December of 2017, we held consultation with Gaelic communities around the future Gaelic Language Plan and importantly, the priorities for action moving forward.

A review of the quality and quantity of the current provision was undertaken and helped inform the [Gaelic Medium Education Strategic Growth Plan](#) presented to the Education, Children and Families Committee in October 2018.

Key Achievements

Alongside our core work, the GME team in Edinburgh is currently heavily invested in plans for expansion of our provision at all levels, in response to increasing demand, which reflects the success of provision to date. Members of the GME SLT are working together to plan for and lead this significant change, in close collaboration with colleagues in schools, from Children and Families, School Estate Planning and Strategy and Insight teams, the Convener and vice-

Convener of the Education Committee, members of the Gaelic Implementation Group, and of course, pupils and families. This collaboration has involved at every phase consultation with SG and BnG, pupils, families and school staff.

Early Years Expansion

We are working with colleagues to ensure that the need for staff in GME nursery settings to have high levels of competence in Gaelic languages remains a prerequisite for any future allocation of staff. As with the recruitment of probationers, this involves concerted efforts to raise awareness with colleagues at the centre as to the unique nature of GME, in terms of high-quality immersive models of delivery.

Options to extend provision to other areas of the city are also currently being explored.

Primary Provision Expansion

Demand for GME at primary level continues to increase, notably from within the catchment local to TnaP, demonstrating the high-quality of provision and to ensure the school is seen very much as part of the local community and an option of choice for local families. A large number of our primary-aged pupils do still live at a

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

distance from the school and so travel some distances every day. This has a considerable impact on our budget as transport costs remain high. Growth in this sector puts our current accommodation under strain and creative approaches to the best use of spaces available have been employed to find temporary solutions. A second primary school in a different part of the city is then part of our plan for expansion and we continue to explore the possibilities, in the first instance, around future use of Darroch.

Secondary Provision Expansion

Four possible locations for new Secondary GME in Edinburgh have been explored and evaluated in terms of feasibility, with one option meeting all criteria. This site is situated in the south-east of the city, on the site of an existing secondary school. Within the scope of this option, secondary GME provision would be accommodated on a co-located site with the existing school. Design of the building would take in to account the need to maximise opportunity for pupils and staff to engage in an immersive GME model. Plans for staffing include a dedicated GME Senior Leadership team and the incremental increase of teaching and support staff with strong skills in

Gaelic language, in accordance with Education Scotland advice on GME.

A Corporate Gaelic Development Officer was appointed in December 2019 and has taken up post with the Strategy and Insight Team. The postholder has forged links with a growing number of partner agencies and is leading a range of projects linking Gaelic education to activity in the community, promoting awareness of and involvement in Gaelic cultural events among CEC staff and the wider community.

Additional capital grant from the Scottish Government facilitated the installation of IT equipment to allow our two GME settings access to the Esgoil network. Technical issues hampered progress and so the bulk of planned pilot activities have been postponed and are to be picked up in August 2020. However, one of our GME teaching staff is able to use the equipment now to deliver remote primary science lessons to pupils in the Western Isles and so support GME during lockdown. The equipment will allow us to explore further collaboration to broaden the curriculum offer and connect with GME classrooms elsewhere in Scotland.

Next steps

Rising numbers in GME within Edinburgh necessitate extending provision. Planning in

progress for additional accommodation for both primary and secondary GME. Related issues such as recruiting and maintaining staff and creating local professional development models are currently being explored.

Impact or potential impact of COVID-19

Language Acquisition: The vast majority of pupils in GME do not come from Gaelic speaking families and progressive language acquisition is dependent on the immersive pedagogy adopted at school, both through direct teaching and the use of Gaelic as the primary language of the school community. There will be significant gaps in levels of language competence as a result of school closures, particularly among the younger children in lower primary at what is a crucial stage for social and academic mastery of Gaelic. This could have negative consequences for attainment across the curriculum. Potential models for interventions to support language recovery are being explored by the GME Leadership Team.

Professional Development: Provision for Professional Development, particularly in Gaelic language, will need to be adapted to fit blended models as the situation requires. Potential staff shortages in session 2020-21 create difficulties in releasing teaching and support staff to attend courses as staff sufficiently skilled in Gaelic to

step in to support immersive teaching are in short supply. This will impact on plans to upskill the GME workforce and incorporate greater sustainability within our growing school teams.

Expansion of Provision: Progress towards statutory consultation for expansion of GME provision into a new setting for secondary pupils has been stalled. Key stakeholders have been unable to participate in focus meetings due to their roles as essential workers. Timelines for any potential consultation have shifted and we await clarity around any changes to procedures to support a city-wide consultation.

Cultural Activities/Promotion of GME in Edinburgh: The appointment of a Corporate Gaelic Development Officer at the end of 2019 paved the way for a programme of events around Gaelic language and culture. These activities have, in large part, been put on hold for the time being, to be resumed and adapted as the situation evolves.

Finance: GME in Edinburgh is partially funded through Scottish Government Specific Grant, and partly through CEC budget. Risk of fragile funding streams may be a factor.

Key measures	2016/17	2017/18	2018/19	2019/20	Target
Number of pupils on the rolls of Primary and Secondary GME	306 Primary 88 Secondary	348 Primary 108 Secondary	376 Primary 107 Secondary	419 Primary 124 Secondary	Increasing trend
Number of staff trained to deliver Gaelic Learner Education as part of the strategy on 'One plus Two' Languages	12	13	13	15	Increasing trend

Commitment 37

Continue to integrate Health and Social Care Services. Review the Integration Joint Board's approach to support at home by 2018.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

Since 2016, work has been underway across Scotland to integrate health and social care services in line with the requirements of the Public Bodies (Joint Working) (Scotland) Act 2014. The Edinburgh Integration Joint Board (EIJB) directs us and NHS Lothian on how to deliver services through a partnership model. The partnership for Edinburgh is called the Edinburgh Health and Social Care Partnership (EHSCP).

Key Achievements

The EHSCP Strategic Plan for 2019 – 2022 that details how health and social care services will be developed and delivered, and was approved at the [IJB meeting on 20 August 2019](#).

One way the EHSCP supports people to stay at home is by providing care at home services. The Sustainable Community Support project,

launched last year, focused on working collaboratively with care at home providers to reduce waiting times and identifying alternative models of care to support people to live independently.

The first innovation sites in the roll out of the Three Conversations approach started in late summer 2019. The new way of working has been welcomed by staff across the partnership and improved how people engage with the partnership. There is minimal wait time from contact to being allocated a worker, who stays with the individual throughout the time that support is being identified, and the total length of time someone is in contact with a worker before their supports is in place has reduced.

The number of people delayed in hospital waiting discharge reduced in the final quarter of the year,

however, the number of people waiting for a package of care in the community had risen.

The Partnership's 2 year transformation programme commenced in the autumn of 2019 and is structured in four streams, three mirroring the Three Conversations structure of listening and connecting, working with people in crisis and building good lives and a fourth stream for cross cutting issues.

Next Steps

The EIJB will continue to engage with citizens by defining the 'Edinburgh Pact', as set out in its Strategic Plan, which will set out the expectations for citizens in relation to available support. It will also continue with the transformation programme so that lasting and sustainable change can be delivered to ensure the people of Edinburgh have access to the social support they need.

Key measures	2017/18	2018/19	2019/20	Target
Percentage of adults receiving personal care in the community setting (out of all adults receiving this support in a community, residential or hospital setting) (<i>as end March</i>)	57%	57%	57%	Increasing trend

Key measures	2017/18	2018/19	2019/20	Target
Late discharge from hospital (as end March)	267	158	156	No one to wait more than 72 hours for discharge
Percentage of adults supported at home who agree that their health and care services seemed to be well co-ordinated (every 2 years)	67%	every 2 years	Not available*	Scotland's average for 17/18 is 74%, Aim to be above the national average

* Publication of the Health and Care Experience survey, which informs the measure of people agreeing their health and care services seem to be well co-ordinated, has been delayed by COVID-19.

Commitment 38

Take steps to increase the length and flexibility of care visits and increase the availability of care to help people live in their own homes.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The Edinburgh Integration Joint Board (EIJB) directs us and NHS Lothian on how to deliver services through a partnership model. The partnership for Edinburgh is called the Edinburgh Health and Social Care Partnership (EHSCP). The EIJB is committed to providing services which support people to live at home, in their own community, for as long as possible. In line with the EIJB Strategic Plan 2019-2022 EHSCP will commission improved integrated support options for older people living at home which are sustainable, well-coordinated, timely and appropriate at point of need and that support improved outcomes for people while representing best value. The new approach will be designed and commissioned to achieve these outcomes so that older adults are supported to live

independently at home (or in a homely environment) and continue to be enabled to build good lives. The commissioning of these support services will define a modern Edinburgh Pact between health and social care providers, other support organisations and our citizens.

Key Achievements

The combined provision of internal and externally commissioned care at home rose to over 100,000 hours per week in 2019/20. Over the year weekly provision rose by 7% to 103,546 hours per week.

In response to both short and long-term capacity challenges for care at home support, the EHSCP launched the Sustainable Community Support Programme in October 2018, with a targeted rate uplift scheme for providers. This incentivised increased recruitment and collaborative working

with the EHSCP. Providers in this programme have increased their provision by 23% over the year.

In February 2020, the Contracts Team in the EHSCP developed an enhanced process to engage with new providers, this will help utilise new capacity as it becomes available.

The option to extend the CAH contract to the end of September 2021 was exercised in December 2019. This will give stability to providers and the EHSCP. In addition to this, some key terms of the contract were amended to enhance stability for people receiving care who may be admitted to hospital and their service temporarily put on hold.

Next Steps

The EHSCP will continue to engage with providers as the Home First and Hospital at Home programmes are embedded.

Key measures	2017/18	2018/19	2019/20	Target
Percentage of adults receiving personal care in the community setting (out of all adults receiving this support in a community, residential or hospital setting) <i>(as end March)</i>	57%	57%	57%	Increasing trend
Number of people waiting for a package of care <i>(as end March)</i>	988	480	636	Decreasing trend
Percentage of adults supported at home who agree that they are supported to live as independently as possible <i>(every 2 years)</i>	79%	every 2 years	Not available	Aim to be above the national average (81% for 2018)

Commitment 39

Put exercise at the heart of our health strategy by increasing access to sport and leisure facilities. **Status**

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

We are committed to improving the health and wellbeing of our citizens.

Key Achievements

A key component of Edinburgh Learns published in October 2018 is the Health and Wellbeing framework which details practice that should be visible in all our schools and centres, to ensure health and wellbeing across learning.

In 2019/20 the Active Schools Programme provided 53 different activities for pupils to participate in regularly, created 121 links between schools and clubs, and provided 860 people with the opportunity to deliver on the programme.

Physical Activity and Sport Strategy: Further to the interim report presented to Culture and Communities Committee in March 2019, work was progressed in specific areas: to support people with a disability to participate in sport, to increase female participation in sport and to improve accessibility to facilities. An annual action plan was produced to progress this work. Targeted work was delivered in Craigryston High School to improve community use of the facilities, and at

Brunstane Primary School to aid pupil transition to Portobello High School.

We support sports clubs and community organisations through long term leases of Council owned sports facilities. Currently, over 40 organisations benefit from these arrangements.

Working with Edinburgh Leisure is critical to success in reaching individuals and communities that need support to be active and improve their health and wellbeing. Edinburgh Leisure are involved in our Community Learning & Development Strategic Partnership and are members of Edinburgh Children's Partnership. Edinburgh Leisure has over four million visits by customers per annum to its facilities. Edinburgh

Leisure has taken on the management responsibility for community use of secondary schools.

The Active Communities Team in Edinburgh Leisure continue to provide a range of targeted programmes that help remove barriers to participation, for example the Looked After & Active project supported Care Experienced Children to get active and healthy.

The Positive Destinations and Young ambassadors' projects have offered educational, employment, volunteering and personal development opportunities to over 300 young people.

Next steps

Due to the Coronavirus (COVID-19) pandemic and associated national guidance, including the closure of schools and Edinburgh Leisure sites, there has been and will be a significant impact on planned activity. With sites closed, it has not been possible to deliver planned work. This will be reflected in the 2019/20 and 2020/21 performance towards this commitment.

Service Teams will continue to show flexibility and adaptability to promote and secure sport, physical activity and outdoor learning at home and in keyworker and vulnerable persons hubs.

Whilst always reinforcing the Scottish Government's key messages to control Coronavirus, we will continue to promote activities that connect the reader with nature, through bringing the outdoors inside and promoting activities that can be done during visits outdoors.

Commitment 40

Work with the Integration Joint Board (NHS & Council Social Care) and other agencies to prioritise early intervention and prevention in mental health services.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

Thrive Edinburgh is the mental health stream of the Edinburgh Health and Social Care Partnership (EHSCP) Strategic Plan. The Thrive Edinburgh Commissioning Plan has six work streams to reduce the toll of mental illness and promote and protect mental health, resilience, self-esteem, family strength, and joy.

Key Achievements

The Thrive Edinburgh website launched. In November 2019, the Thrive Edinburgh Conference, attended by over 150 people.

Building resilient communities: The year long *A Sense of Belonging* arts programme and the *Gamechanger* partnership with Hibernian Football Club Community Foundation provides ongoing support for community groups.

A place to live: Co-production on a new framework agreement with providers to ensure cross sector flexible and coordinated support.

Get help when needed: Innovative work to address stress and distress in places such as A&E, Primary Care, courts and prison were established. Greater access to Computerised

Cognitive Behaviour Therapy made available. A prototype Thrive Welcome team, part of Living Well UK, commenced in North West in February.

Close inequalities gap: Through initiatives such as, *The Outlook Programme, Capital City Partnership, Fit for Work, Works Activate Programme*, Thrive Edinburgh continues to work on closing the inequality gap.

Rights in Mind: Three user led research programmes continue to feed into service redesign and planning. *Oor Mad History* and *Mad People's History*, a community history, educational and arts advocacy project that challenges public perceptions of people who use mental health services and support will continue.

Meet the treatment gaps: Two stakeholder events considering out of hours crisis response.

Next Steps

Change the Conversation; Change the Culture: *i-Thrive*, a Health in Mind website, will launch in October 2020 and Thrive Exchange, a community of practice, will launch in June 2020.

Building resilient communities: An “*Every Lives Matters*” programme focussing on suicide awareness and prevention will be established in

summer 2020. *Gamechanger* will introduce a skills based programme for young people focussed on positive destinations.

A place to live: Progress a matched care model for women with multiple and complex needs.

Get help when needed: After completion of the procurement process, contracts for nine lots for *Thrive Collective* will be awarded in winter 2020.

Close inequalities gap: Produce an evidence review and synopsis of the impact of COVID-19 on and for mental health services and support. The Re:D community of practice will continue to embed trauma informed practice, peer support and arts as a vehicle for change in their innovative and creative solutions for support.

Rights in mind: Continue to build capacity for peer led self help groups and deliver the Edinburgh Thrive Rights Based Care Conference in October 2020.

Meet the treatment gaps: Review unscheduled and crisis care services to increase capacity to respond; enabling earlier hospital discharge and reduce unplanned admissions. Continue work to improve transition from children's to adult services ensuring the focus remains on the individual not the service.

Commitment 41

Review the application process and increase the budget for housing adaptations with a view to supporting more disabled tenants and owners to remain in their own homes. Help older and disabled homeowners to move to more suitable housing should they wish to do so.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

As set out in the [Strategic Housing Investment Plan \(SHIP\) 2020-25](#), the majority of new build properties funded through the Affordable Housing Supply Programme are designed to meet the housing for varying needs standard, which requires they are accessible or easily adapted to be accessible.

Around 11% of the homes approved in the first two years of the SHIP are specifically designed for older people and those with complex needs. These include amenity homes, supported housing, fully wheelchair accessible homes and homes for veterans.

Key Achievements

In 2019/20, £2.86 million was spent on adaptations to council homes, private homes and registered social landlord homes.

In August 2019, the Edinburgh Integration Joint Board approved its Strategic Plan 2019-22. It is a statutory requirement for IJB strategic plans to have a Housing Contribution Statement.

The Housing Contribution Statement

reinforces the commitment from the affordable housing sector to ensure 4,500 of the 20,000 new affordable homes planned in the city over the next 10 years will support health and social care priorities.

This is captured in the housing/infrastructure workstream within the Health and Social Care Partnership's Transformation Programme. A focus of this workstream will be to define how to best use the 4,500 homes, defining the number, type and purpose over the short to medium term. This will be taken forward over 2020/21, alongside strategic work on specialist housing as part of the Council's wider housing strategy.

Housing and health and social care partners are already working together to identify sites which are suitable to support housing for people with more complex needs, both within the Council's new build programme and the new build programmes of RSL partners.

Next Steps

The Edinburgh Health and Social Care Partnership Transformation Programme workstream on housing/infrastructure will be progressed. This workstream also includes a review of adaptations.

The application process, customer journey and resources needed for housing adaptations will be reviewed as part of this review. Advice and information to owners will be considered as part of this work.

Measures will be identified for the project to review the adaptations process and customer journey.

Commitment 42

Build a new sports centre at Meadowbank by 2021.

Background

This is a major place-making project and is expected to bring opportunities to the area.

The project will see a new state-of-the-art community sports facility built on the site of the original Meadowbank, which closed in December 2017.

It is hoped the accessible new venue will become one of the top centres for community sport in the country, helping to support accessible participation in sport and physical activity for all ages and abilities for generations to come.

Key Achievements

Following public consultation, planning applications for the site were considered and approved at the Development Management Sub-Committee on 29 June 2018. An update on the position of the

funding package for the new stadium was presented to the [Finance and Resources Committee on 11 October 2018](#). Approval was also given to award the contract for the construction of the new stadium and with planning permission secured. Graham Construction Ltd was appointed as the main contractor for the new sports centre.

Ground work commenced in November 2018 with the last section of the Main Stand (nearest London Road) taken down on Sunday 10 February 2019.

Tree removal took place in February and we are committed to replanting more trees within the wider site, to outnumber those removed.

Foundation works for the new Sports Centre commenced in March 2019.

Following extensive community consultation early steps are being taken to seek a housing

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

development partner for Meadowbank as we look to deliver a mixed-use site as part of its commitment to deliver much-needed affordable housing.

The community sports facility project was on target for a November 2020 construction completion and a January 2021 opening of the sports centre.

Next steps

The exact programme delays due to COVID-19 have still to be confirmed by the contractor, however the current expectation is that the new Sports Centre will open in the summer of 2021, rather than January 2021.

Commitment 43

Continue to upgrade our existing parks and plant an additional 1,000 trees in communities. Protect major recreational areas such as the Meadows, Leith Links and Princes Street Gardens.

Status

Fully achieved	✓
Partially achieved	
Not yet partially or fully achieved	
Will not be achieved	

Background

The park maintenance programme sets out the improvement work required to maintain our parks. Protection of the parks is established through the [Open Space Strategy 2021](#). The parks are assessed through annual Park Quality Assessments (PQAs).

The [Edinburgh Parks Events Manifesto](#) provides a strategic and proactive approach to the planning and managing of events within our parks and greenspaces.

Key Achievements

Of the 141 parks quality assessed in 2019, 2,091 issues/recommendations were identified. From these, judges highlighted three “recommendations” from each park that should be implemented over the subsequent 12 months.

With regards to the recommendations, when comparing the 2018 PQA criterion scores against the 2019, 122 scores have improved, 213 have remained the same and 76 have dropped.

In 2019, as part of the Green Flag Group Award, we successfully retained 32 Green Flag Award parks (there are a total of 71 awards across Scotland). Corstorphine Walled Garden also successfully retained its Green Flag Community Award. Two additional parks (Saughton Park and St Katharine’s Park) have been submitted for the 2020 award.

A new, more challenging, Parks Quality Standard (PQA) was set in 2018. In 2019, 124 of the 141 parks assessed met the new Edinburgh Minimum Standard. This is an increase of 8 parks from 2018.

39,966 trees have been planted since 2017, including 5,301 during 2019/20; significantly surpassing the commitment to plant an additional 1,000 trees. The 2019/20 trees comprise 244 replacements and 5057 new plantings.

Next Steps

Parks Quality Assessments and Green Flag Award assessments have been suspended for Summer 2020 due to COVID-19 control measures being introduced.

A Green Flag Group Award Peer Review will take place later this year.

Further tree planting is planned for Autumn/Winter 2020/21, with a continued focus on replanting street tree gaps and implementation of the Edinburgh Million Tree Initiative.

Key measures	2017/18	2018/19	2019/20	Target
Green flag status	30	32	32	32
New Parks Quality Assessment standard	76%	84%	88%	92%
Number of additional trees planted	11,800	19,865	5,301	Additional 1,000 by 2022

Key measures	2017/18	2018/19	2019/20	Target
Number of events held in major parks	29 large events in total, 28 in Premier Parks	35 large events in total, 31 in Premier Parks	30 large events in total, 26 in Premier Parks	Hold number of events to maximum permitted (36 across 9 parks)

Commitment 44

Increase allotment provision and support and expand the network and the number of community gardens and food growing initiatives.

Status

Fully achieved	✓
Partially achieved	
Not yet partially or fully achieved	
Will not be achieved	

Background

Our third strategy 'Cultivating Communities - A Growing Success' establishes a 10-year strategic framework for allotment development in Edinburgh that supports the requirements placed upon us by part 9 of the Community Empowerment (Scotland) Act 2015. Four key objectives are defined within the strategy:

- ensure adequate provision of allotments
- develop a robust management system for allotment
- improve the allotment customer experience
- adoption of revised allotment regulations.

Key Achievements

A report updating on allotment and food growing provision was reported to the [Culture and Communities Committee on 26 March 2019](#). The report detailed the measures undertaken to date to increase allotment provision and expand the number of community gardens. It also noted the intention to consult on amending the allotment discount criteria and fees. Suitable large plots continue to be split to increase allotment provision.

[A report to the Culture and Communities Committee of 28 January 2020](#) detailed draft allotment regulations, to be taken forward for public consultation.

A privately-operated allotment has been introduced at Lethem Park adding a further 78 allotment plots to the city.

Next Steps

Developer funded allotment sites at Newcraighall and Piershill Square continue to progress and are on schedule for adoption by the Council in the next few months, adding a further 36 allotment plots to the Council's estate.

Areas of ground within Lismore Playing Field, Clerwood Walled Garden, Gypsy Brae, Fernieside Recreation Ground and Little France Park are being considered for future allotment development. In associated with Edinburgh and Lothians Greenspace Trust, community groups are to be encouraged to form to support their development as new allotments.

Key measures	2017/18	2018/19	2019/20	Target
Number of allotment plots	1,815 plots across 44 sites	1,833 plots across 44 sites	1,913 plots across 45 sites	Increasing long term trend
Reductions in waiting lists	2,814 people on the waiting list	1,389 people on the waiting list (April 19)	2,310 people on the waiting list (March 20)	Decreasing long term trend

Commitment 45

Establish a Child Poverty Action Unit to address the inequalities faced by children in poverty in our city. Its remit will look at food security and nutrition, tackle food poverty and holiday hunger and enhance nutrition in schools. Ensure that a Poverty Assessment section features in all Council reports.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

Edinburgh is well recognised as an affluent and a growing city, but is also a city with wide levels of inequality and home to some of the most deprived communities in Scotland. An estimated 22% of Edinburgh children grow up in poverty, with rates as high as 35% in some areas of the city.

Under the [Child Poverty \(Scotland\) Act](#), Local Government and Health Boards have a duty to publish an annual report describing existing and new planned actions, or measures taken, to reduce and mitigate the effects of Child Poverty.

Key Achievements

Agreement for the creation of a Child Poverty Action Unit was given at the [Culture and Communities Committee on 11 September 2018](#).

The unit, now called the **Child Poverty Group**, is a cross partnership group, led by Communities and Families. This group has to date:

- built on existing partnerships and reporting arrangements to co-ordinate Council action to address Child Poverty in Edinburgh,
- identified Council leads for the development and publication of annual Local Child Poverty Action Reports (first published in June 2019),

- identified a point of liaison with the new Edinburgh Poverty Commission on issues and actions relating to Child Poverty.

The dissolution of the Strategic Outcome (SO) Groups resulted in SO4 being re-configured as the **Child Poverty Group** with the membership revised and widened. This Group links with the Edinburgh Poverty Commission and is responsible for co-ordinating Council and partner actions to reduce child poverty it also has oversight of and responsibility for writing the annual Local Child Poverty Action Report (LCPAR).

Within the City of Edinburgh, action is already in place to address Child Poverty and several key projects and initiatives that aim to increase awareness, reduce poverty related stigma, tackle the attainment gap and reduce school and holiday food and financial anxiety are further developing across the city. These include the '1 in 5 Project', 'Discover!' and Maximise! A number of other actions related to employability and supporting families living in poverty continue to be developed across the council.

The Child Poverty Group continues to make key links with other groups and the links with the

Edinburgh Poverty Commission continue to be strengthened.

The Edinburgh Children's Partnership provides oversight of co-ordinated actions and signs off the LCPAR each year.

The Child Poverty Group's work is beginning to make links with the Adaptation and Renewal Workstreams and in particular with the Life Chances workstream.

Next steps

The impact of COVID-19 on Child Poverty will be significant and beyond what is already evident. A sub group of the Child Poverty Group now meets weekly to consider how to better connect information and actions across the council. A refresh of the Group is planned, which will help articulate stronger links to the Poverty Commission, the Edinburgh Partnership and the LOIP Delivery Group. Links with the Life Chances Adaptation and Renewal Workstream are also being developed. Work to reduce child poverty is now more critical than ever, as is the need to ensure programmes and initiatives are targeted and effective.

The Scottish Government has acknowledged that although the targets for reducing child poverty by 2030 have not changed, COVID-19 and lockdown will impact on the 2nd annual Local Child Poverty Action Reports (LCPAR). Local Authorities, in partnership with NHS colleagues will advise when

the report will be published. It is anticipated the Edinburgh LCPAR will be completed and signed off around the end of 2020. Regular liaison with the Improvement Service is ongoing and its support for and guidance on developing the LCPAR will be accessed as required.

Commitment 46

Continue to support the city’s major festivals which generate jobs and boost local businesses and increase the funding for local festivals and events. Support the creation of further work spaces for artists and craftspeople.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

The recommended core programme of Festivals and Events 2020/21 was reported to the [Culture and Communities Committee in January 2020](#).

The report describes the approach to support events on three tiers, or levels, of international, national and city importance. The COVID-19 crisis has inevitably impacted on these plans, and as far as feasible plans are being reviewed and re-scheduled. Revenue grants have been released to festivals and repurposing towards mitigation measures agreed by the Council’s Leadership Advisory Panel in March 2020.

Key Achievements

In June 2019, a major cultural grants funding review was completed and reported. This introduced a new flexible fund resource which will be made available to recipients who are not revenue-funded companies for projects including

events and related activities; aligns revenue and flexible funding to city-based priorities; and a brand new approach to funding with the introduction of funded Groupings, including theatres which provide fundamental infrastructure supporting events and festivals in the city. The related priorities include clear focus on opportunities for citizens who are practitioners, artists and participants.

A major public consultation exercise is planned to explore options for Christmas and Hogmanay activity going forward. Again, this will be re-scheduled.

A new partnership proposal, led by the Council, for lighting the Granton Gasometer will be progressed creating an extraordinary and very visible night-time landmark for the area, and the city. The new multi-cultural event will be continued, and a programme of citywide community events were

funded in 2019/20. The Burns & Beyond Festival took place in January 2020 celebrating the rare coincidence of Chinese New Year and Burns Night.

The new Diversity Officer, working to create positive partnerships, networks and permeability across sectors for BAME artists and practitioners, has established a work and small rehearsal space site for BAME artists and practitioners, as well as networking and training opportunities programmes.

Next Steps

Capital developments are on hold, under the current COVID-19 crisis restrictions. Reviewing planning timelines and the reintroduction of programmes is underway. The Council continues its funding support where feasible, and monitoring of our events and festivals.

Commitment 47

Become a leading Council in Scotland for community engagement - 1% of the Council's discretionary budget will be allocated through participatory budgeting.

Status

Fully achieved	
Partially achieved	
Not yet partially or fully achieved	✓
Will not be achieved	

Background

Building on our earlier local commitment, a Scotland-wide agreement between the Scottish Government and COSLA will see local authorities working towards allocating 1% of their externally-provided funding (£7.2m in our case) by means of participatory budgeting by April 2021.

Key Achievements

A Participatory Budgeting Officers' Group has been established. The group developed a framework for considering PB options across the Council's activity and has looked at mainstream, grant and commissioning budget opportunities, comprehensively reviewing the Council budget accordingly. The approach taken by the Officers' Group takes discrete elements of existing budgets that may naturally lend themselves to Participatory

Budgeting (PB). The budget lines initially identified from this process include a total of £44m although it is recognised that while each identified area has PB potential, some lend themselves more than others to this approach.

Council officers are now undertaking work to detail proposals to implement PB in a number of service areas. This includes definition of the scope and scale, identification of the specific budget source and level of budget applicable for PB. Work on this has been paused due to the COVID-19 emergency.

Next Steps

Due to the COVID-19 crisis and given the resulting budgetary pressures the Council is not going to achieve the commitment and National framework target of 1% by 2021.

Recognising many authorities are facing a similar situation the Scottish Government and COSLA are considering the framework agreement and the role PB might have in Scotland's recovery, recognising that the majority of Local Authorities in Scotland will now no longer meet the required commitment by 2021.

A broader review of PB will now be carried out as part of the Adaptation and Renewal Programme. Work is currently in progress to identify budget lines within this context which may make some progress towards achieving the target. These need to be considered as part of the budgetary process, recognising the fiscal pressures, particularly given the programme resourcing costs at a time of increased pressure on staffing and operational budgets.

Key measures	2017/18	2018/19	2019/20	Target
% of annual discretionary budget allocated through participatory budgeting	0.03%	0.04%	0.00%	1%

Commitment 48

Continue to make a case to the Scottish Government for the introduction of a Transient Visitor Levy and explore the possibility of introducing more flexibility in the application of business rates. Explore the possibility of introducing a workplace parking levy.

Status

Fully achieved	✓
Partially achieved	
Not yet partially or fully achieved	
Will not be achieved	

Transient Visitor Levy

Background

Edinburgh has a strong tourist economy that has been growing year on year. The city needs to raise long term secure income, if it is to sustainably invest in tourism and into the future, to manage the impact of a successful tourist economy.

Key Achievements

We led the national debate on the introduction of a Transient Visitor Levy (TVL) and consulted on the shape of a local scheme in Edinburgh with key stakeholders and residents. This included:

- Reporting the public consultation results and the City of Edinburgh Council's submission to [Scottish Government's national conversation on a Visitor levy in Scotland](#).
- Continued engagement with public bodies including the Scottish Government on the development of a Visitor Levy (Scotland) Bill.
- Reporting the submission to the Scottish Government pre-legislative consultation on a Visitor Levy in November 2019.

- the Scottish Government published consultation results on the [Principles of a Local Discretionary Transient Visitor Levy or Tourist Tax](#) on 27 March 2020

In response to the COVID-19 pandemic the Scottish Government agreed in March 2020 that they would pause work on bringing the Visitor Levy (Scotland) Bill to the Scottish Parliament.

Next Steps

We will implement the TVL in Edinburgh once the detail of the legislation is known and the powers are in place. We are continuing to work on the detail of implementation and importantly on how the TVL will be used to benefit the city, its tourism economy and the residents.

Workplace Parking Levy

Background

A Workplace Parking Levy (WPL) will raise additional income and is one of many tools which

can make a positive impact on congestion, air quality and public health.

Key Achievements

An amendment to the Transport (Scotland) Bill granting enabling powers to Councils over a WPL scheme was added and agreed to with the Bill becoming the [Transport \(Scotland\) Act 2019](#).

A consultant was commissioned to deliver an Edinburgh workplace parking survey that was completed between December 2019 to March 2020. This will inform future work related to the further consideration of a WPL in Edinburgh.

Next Steps

Council officers will develop a plan with the view to complete a detailed business case using the Edinburgh workplace parking survey results for 2020. We will continue to advance the work of the WPL in partnership with business and other key stakeholders.

Commitment 49

Limit Council Tax increases to 3% a year to 2021.

Status

Fully achieved	
Partially achieved	
Not yet partially or fully achieved	
Will not be achieved	✓

Background

Following changes first introduced in 2019/20 allowing councils to increase rates by up to 3% in real (i.e. inflation-adjusted) terms, the approved budget for 2020/21 included a 4.79% increase in Council Tax to maximise the level of investment available to support delivery of our priority outcomes, including investment in the Wave Four schools programme. The average increase across Scotland in 2020/21 is 4.51% but with twenty councils applying the maximum permissible increase of 4.84%.

Key Achievements

[The approved Council budget for 2019/20](#) included a 3% increase in Council Tax across all bands.

Next Steps

While indicative increases have been set for 2021/22 and 2022/23, these assumptions will be reviewed as part of a wider re-assessment of the revenue budget framework, taking into account both the immediate and longer-term implications of the coronavirus pandemic.

Key measures	2018/19	2019/20	2020/21	Target
% Council Tax increase approved by Council	3%	3%	4.79%	Indicative further 4.79% increases for 2021/22 and 2022/23 were approved by Council on 20 February 2020.

Commitment 50

Continue a policy of no compulsory redundancies and keep a presumption in favour of in-house service provision.

Status

Fully achieved	✓
Partially achieved	
Not yet partially or fully achieved	
Will not be achieved	

Background

We have agreed to retain a policy of no compulsory redundancies during this administration and to deliver our services using in-house resources.

Key Achievements

Our commitment of no compulsory redundancy remains in place and is fully adhered to by all service areas.

To support the achievement of necessary savings and the redesign of services, we continue to offer appropriate voluntary severance arrangements and redeployment support to its employees. The policy in respect of a presumption of in-house service provision continues to be carefully

monitored through the politically led budget setting process.

Next Steps

To continue to apply this commitment and ensure that this is embedded in the Adaptation and Recovery Programme, any organisational reviews and business cases that are developed in respect of future service delivery models that we need to consider.

Commitment 51

Improve community safety by protecting local policing and empowering communities to tackle long term safety issues and hate crime in all its forms including supporting restorative justice initiatives and other projects.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

Transformation programme saw the creation of the Family and Household Support service in 2017 whose function was to develop and deliver early and effective interventions based on the principles of the Christie Commission. This complements the continued provision of high quality, innovative criminal justice services, working towards reducing reoffending rates in the city.

Key Achievements

2020 has seen the successful launch of the Community Safety Strategy (2020-2023) and Community Justice Strategy.

The Community Safety Strategy will focus on three priority themes;

- Noise and ASB
- Young People and Offending
- Digital and On line ASB

The Community Safety Partnership offers appropriate governance and scrutiny and will continue to monitor and oversee the phase 1 delivery plans.

Within Community Justice we continue to develop restorative justice practice and preventative community based problem-solving approaches,

particularly with regards to hate crime. A restorative justice approach to hate crime began on 1 May 2019. The community problem solving approach has evolved and will include the development of Family Group Decision Making with offenders and their families.

Family and Household Support in close partnership with its key stakeholders continues to build towards a city wide roll out of the 'Stronger Edinburgh' model and methodology, aligning principles of practice to ensure effective preventative and early intervention strategies remain at its core. 2020 will see the first phase of this work delivered across the NE Locality.

Edinburgh's Community Safety Partnership continues to oversee the upgrade of public space CCTV to ensure it remains efficient and effective in deterring and preventing crime, reducing antisocial behaviour, and reducing the fear of crime.

Family and Household Support have undertaken a comprehensive review of its primary Policies and Procedures associated with Anti-Social Behaviour, and the management and oversight of active ASBO's and Interim ASBO's. The service increasingly works closely with the Council's Legal team to explore and develop balanced

proportionate approaches to effective de-escalation and enforcement measures. A revised Duty system will allow effective screening of referrals to ensure the service can respond quickly and decisively. The suite of interventions includes universal access to Mediation at initial point of contact.

[Following agreement at Council in February 2020](#)

Council funding to Police Scotland will reduce from £2.1M to £500k in April 2020. The reduction will ring fence funding to protect the role of the FAHST Police Officers and Youth Justice Sergeant.

We are continuing to work closely with Police Scotland and taking mitigating action Edinburgh's Criminal Justice Social Work service continues to offer Restorative Justice (RJ) to people on statutory supervision having been convicted of a hate crime, and the victim of that offence (or a representative).

An Information Sharing Protocol between Police Scotland and the Council, allows the RJ service to contact the victim of the hate crime offence. Police Scotland continue to provides victims of hate crime with information about RJ and obtains explicit consent for the Council's RJ service to contact them.

Next Steps

A review of the role and activity of the FAHST Officers, including the relevance of information provided and incorporated into the daily briefings. More effective intelligence sharing and greater involvement in day to day activities undertaken by the FHS service. A revised Information Sharing Protocol and exploration of co-location. Delivery of

phase 1 (Yr 1) of the Community Safety Strategy priority themes.

Given our commitment and that of our partners, Police Scotland, to robust partnership working, which has been particularly evident during COVID-19 we should be able to move forward positively in collectively supporting communities, despite the reduction in funding to Police Scotland.

Key measures	2017/18	2018/19	2019/20	Target
Percentage of criminal justice orders successfully completed	65.3%	63.6%	65.4%	65%
Percentage of people who feel safe in their neighbourhood after dark (EPS)	84%	84%	Survey not done in 2019	Increasing trend
Number of antisocial behaviour complaints per 10k population	33.00	32.01	29.86	30.00
Reoffending rates	25.6	Data will not be available until June 2021		Scotland's average for 15/16 is 27%, aim to be below the national level

Commitment 52

Devolve local decisions to four Locality Committees. Establish the membership of each Committee and how devolved decision making will work to encourage the maximum participation for local groups. Explore the effectiveness of community councils and how they can be enhanced to represent their local communities.

Status

Fully achieved	
Partially achieved	✓
Not yet partially or fully achieved	
Will not be achieved	

Background

Locality Committees have been established and held their first meetings in February 2018. Each committee has looked at the different circumstances in each locality to decide how they can best engage with local groups.

Following a review of their first year, Council on [7 February 2019](#) decided to dissolve the committees.

Key Achievements

Following a review of their first year, the Council decided to dissolve the locality committees. As an alternative to locality committees, Council agreed to explore increased partnership working at a more localised level through using Neighbourhood Networks which will have greater representation from community groups including community councils.

Four new Locality Community Planning Partnerships have also been set up to lead on delivering the locality improvement plans which aim to improve outcomes for those individuals experiencing the greatest inequality.

A significant consultation exercise was undertaken in 2019 with the key aim of improving the governance framework for Community Councils. Proposals were made to address historic gaps that had been identified in the framework and to unblock a number of procedural issues that impacted community council effectiveness. Work was also undertaken to enable Community Councils to engage more with the diversity of their local communities by introducing new office bearer posts with responsibility for engagement and redrafting key guidance documentation. This resulted in revisions being made to the Scheme for Community Councils, the Community Council Code of Conduct and the introduction of a new complaints procedure.

Next Steps

A number of lessons learned and recommendations were reported to the Chief Executive following the 2019 Community Council election process. A simplification of the procedures to this effect will be undertaken in advance of the next election, currently scheduled for 2023. This will ease the process for prospective community councillors and increase representation by removing unnecessary formalities.

A review of the teams supporting localities has started but was delayed by the COVID-19 pandemic. This and how decisions can be taken with local involvement will now be progressed as part of the Adaptation and Renewal Programme.