

**QUESTION NO 5**

**By Councillor Neil Ross for answer  
by the Convener of the Transport and  
Environment Committee at a meeting  
of the Council on 25 August 2020**

The opportunity to renew a garden waste collection service permit opened on 30 July for the year starting on 9 November 2020. This renewal period ends on 9 September.

**Question** (1) Why is it necessary to have a two month gap between the deadline for renewal and the commencement of the next service year, given that surely most permit holders are expected to renew?

**Answer** (1)

**Question** (2) How many email reminders will the Council issue to existing permit holders before the deadline on 9 September?

**Answer** (2)

**Question** (3) What proposals does the Council have, either under consideration or in progress, to automate the entire permit process in future?

**Answer** (3)

**Question** (4) Given the objective to increase space on pavements to help people to keep a safe distance, would it be possible to include a polite message in the next communication to garden waste permit holders, for example as suggested at 2. above, to cut back shrubs and trees that overhang onto pavements and footways?

**Answer** (4)