

# Finance and Resources

10:00am, Thursday, 12 August 2021

## Health and Social Care Contracting Update

Executive/routine  
Wards  
Council Commitments

### 1. Recommendations

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- 1.1 This report seeks approval from the Finance and Resource Committee for the waiver of Contract Standing Orders to allow the award of contract extensions to the providers for the value and duration as set out in the appendix to this paper.

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# Report

## Health and Social Care Contracting Update

### 2. Executive Summary

- 2.1 This report sets out the current Health and Social Care Partnership commissioning activity and how this impacts on contractual arrangements including the requirement to waive the requirement of Contract Standing Orders to allow contracts to be extended at the expiry of the current contract duration.

### 3. Background

- 3.1 In line with the strategic plan and direction from the Edinburgh Integration Joint Board, the Edinburgh Health and Social Care Partnership (the Partnership) was actively procuring a range of services when the COVID-19 pandemic struck. This impacted both on the ability of the partnership to progress the procurement activity according to initial timescales and the scope for providers to provide services in line with service specifications. Commissioning activities have now resumed albeit timescales have been extended with a consequent impact on contractual renewals.
- 3.2 This paper sets out, on a service by service basis, the proposed contractual arrangements with supporting rationale.

### 4. Main report

- 4.1 The contractual arrangements covered by this paper, annual values, contract end dates and recommendations are summarised in the table below:

Contract	Annual Value (£m)	Contract End Date	Recommendation - contracts to be extended until
a) i) Aids to Daily Living - Servicing and Maintenance (S&M)	0.5	31st May 2021	31st May 2022
a) ii) Aids to Daily Living - Provision of Equipment (Goods)	1.2	31st January 2022	31st May 2022
b) Care at Home	26	30th September 2021	2nd April 2023
c) Care and Treatment Support Service - Waverley Care Milestone House	0.5	31st March 2022	31st March 2023
d) Independent Living Support Services - LCiI Payroll and Advice Service	0.2	31st December 2021	31st December 2022
e) Alternative Night Time Service - Blackwood Homes	0.1	30th September 2021	30th September 2022

4.2 These are discussed individually in paragraphs 4.3 to 4.12 below

### **Aids to Daily Living**

4.3 The Aids for Daily Living contracts are currently separated into one for equipment servicing and maintenance (S&M), and one for equipment supply (Goods). The Goods contract commenced on 1 February 2018 and the S&M contract on 1 June 2019.

4.4 It is proposed that we extend the existing Goods contract from 1 February 2022 to 31 May 2022, and to utilise the first of two possible 12-month extensions to the S&M contract from 1 June 2021 to 31 May 2022. This approach aligns both contract terms allowing time for work to be undertaken to merge or re-tender these contracts as one lot.

### **Care at Home**

4.5 The current care at home contract for older people and those with a physical disability requires to be extended from 1 October 2021 to 2 October 2022 to allow the commissioning work under the One Edinburgh approach to continue.

4.6 In addition to the 1 year extension proposed above, in recognition of the ongoing COVID-19 pandemic and potential additional impact of increased winter pressures for the care at home sector (widely reported and predicted as a significant cause for concern due to the impact of flu and respiratory related illness following the extended lockdown period), there is also a request for pre-approved contingency of an additional 6 months (3 October 2022 to 2 April 2023) to be implemented without requirement to return to F&R at a later date.

4.7 Any use of the contingency period will require the relevant Programme Board and/or EMT prior approval and is only to be implemented where necessary to appropriately ensure the best outcomes for citizens of Edinburgh from the commissioning activity. It would not be in the best interests of citizens to proceed with the planned timeline of 3 October 2022 contract commencement, if the co-production and tender process are limited or otherwise detrimentally impacted in relation to COVID-19 or additional winter pressures. This is likely to happen in a crisis situation where all available provider resources are appropriately directed to sustaining and supporting delivery of essential care at home services under existing arrangements, adversely impacting and limiting opportunity for providers to dedicate the time and resources required to participating with co-production activity or to submitting tenders as a direct impact from this.

### **Care and Treatment Support Service**

4.8 The contract with Waverley Care Blood Borne Virus (BBV) runs until 31 March 2022. As with other commissioning exercises referenced in this paper, the pandemic has impacted on the timetable. The BBV service has moved to a model of supporting people in the community and at the same time the beds at Milestone

House , previously used by the BBV service for step up/step down care, have been used as interim care beds for people with complex needs leaving hospital during the pandemic. Given the time it will take to commission a revised BBV service and at the same time review of the current and future need for the residential service, it is recommended that the current arrangements are extended for a further year to 31 March 2023.

### **Independent Living Support Services**

- 4.9 Lothian Centre for Inclusive Living (LCil) operate under two separate contracts covering a range of services under Self Directed Support, including financial management, payroll and recruitment and support. Both the block contract and the Framework Agreement are due to expire on 31 December 2021.
- 4.10 Currently there are no alternative operators offering a similar, or like-for-like service in Edinburgh. Commissioning work requires to be undertaken to explore alternative opportunities to fill this gap. It is therefore recommended that both the block contract and framework agreement with LCil are extended to 31 December 2022.

### **Alternative Night-Time Service**

- 4.11 Blackwood Homes operate a night-time digital responder service, Clever Cogs, which supports individuals to live as independently as possible in their own home or tenancy.
- 4.12 Approximately 1 year ago there was an intention to review all shared overnight support contacts and, where possible, move them to an overnight responder service, either locally or through a procured provider. The timetable was impacted by the pandemic as developing the associated strategy requires a co-production exercise with service users and carers. The Clever Cogs responder service is directly impacted by the delay therefore it is imperative to extend the current Alternative Night-time Service contract with Blackwood Homes to align with the shared overnight support contract extension up to 30 September 2022.

## **5. Next Steps**

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- 5.1 If the recommendations in this paper are accepted officers from the Partnership will work with colleagues in Commercial Procurement Services to make the appropriate contractual arrangements.

## **6. Financial impact**

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- 6.1 The financial value of each contract is summarised in the appendix to this report. All proposed arrangements are within existing budgetary provision levels.

## **7. Stakeholder/Community Impact**

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- 7.1 Each of the ongoing procurement exercises has been co-produced with service users, providers and other relevant stakeholders.

## **8. Appendices**

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Appendix 1 - Health and Social Care - recommended contract extensions

## HEALTH AND SOCIAL CARE – RECOMMENDED CONTRACT EXTENSIONS

Contract Register Unique Key	Oracle Global Contract Reference	Contract Reference	Contract Name	Contract Start Date	Recommended Contract End Date	Contract Value	Annual Value
100012076	YPO 361	YPO 361 Mini Comp CT2332	Aids for Daily Living Services	01/06/2019	31/05/2022	£2,268,000	£567,000
100009791	YPO 766	YPO 766 Direct Award CT2332	Aids for Daily Living Equipment and Associated Services	01/02/2018	31/05/2022	£4,840,000	£1,210,000
			Care at Home - various	01/02/2016	02/04/2023		£26,000,000
100011861	HS0000	HS0073	Waverley Care - Milestone House	31/03/2019	31/03/2023	£1,667,931	£555,977
100004744	HS0000	48	LCIL (Independent Living Advice) - Info service	01/04/2008	31/12/2022	£3,042,000	£234,000
100010400	HS0000	1139	Blackwood Homes - Alternative Night Time Service (clever cogs)	01/04/2016	30/09/2022	£459,000	£153,140