

# Coalition Amendment

## Transport and Environment Committee 11/11/2021

### 9.1 – Motion by Cllr Lang – Edinburgh Recycling Centres

Committee:

Accepts points 1 and 2

Replaces points 3 and 4 with

3. Recognises that the appointment booking system has been warmly welcomed by staff who have experienced calmer better working conditions as a result with reduced instances of aggression; that the system appears to work very well, reducing queuing time for residents and ensuring a more even use of the recycling sites throughout the day. The social distancing that this system more easily provides is also still considered important for the ease of both staff and residents.

4. Notes that initial concerns from residents during the early period of implementation have abated considerably over time and that onsite staff report plentiful positive comments from the public focussing on a preference for the new system, that they can access sites more easily without queuing and that they can complete visits faster than previously

Adds

5. Notes that it has helped prevent use of the recycling centres by non-Edinburgh residents or businesses which had previously been an operational concern and cost.

6. Notes that the cost of implementing the system was only £7,500 and recognises the long term value of this Covid response to longer term waste operations.

7. Notes that since the appointments system was adopted over 740,000 bookings have taken place to date.

8. Notes that it may be possible to expand some capacity using the appointments system at some or all of the 3 recycling sites and requests a report to the Transport and Environment Committee in March 2021 which outlines this and describes the operational impact of this new method of working.

9. Requests that this report also provides officer recommendations on whether the system should be retained for Committee decision.

**Moved by: Cllr Lesley Macinnes**

**Seconded by: Cllr Karen Doran**