

Finance and Resources

10am, Thursday, 25 January 2024

Health and Social Care Contract Extension Report

Executive/routine
Wards
Council Commitments

1. Recommendations

It is recommended that the Finance and Resources Committee:

1.1 Approve the extension of the Health and Social Care contracts outlined in 4.1.

Pat Togher

Chief Officer, Edinburgh Integration Joint Board

Contact: Emma Gunter, Contracts Manager, Edinburgh Health and Social Care Partnership

E-mail: emma.gunter@edinburgh.gov.uk

Health and Social Care Contract Extension Report

2. Executive Summary

- 2.1 This report sets out the current Edinburgh Health and Social Care Partnership (EHSCP) commissioning activity and how these impact on contractual arrangements including the requirement to waive the requirement of Contract Standing Orders to allow contracts to be extended at the expiry of the current contract duration.
- 2.2 All the services covered in this report are commissioned by Edinburgh Integration Joint Board and procured by the Council.

3. Background

- 3.1 On 6 December 2021 the Scottish Government published “Preparing to Transition Towards a National Care Service for Scotland: SPPN 7/2021”. This Scottish Procurement Policy Note advises public bodies involved in the commissioning of social care services of the actions they can and should take in preparation for the transition to a National Care Service in Scotland. Integration Joint Boards are asked to review strategic commissioning plans and to consider the impact of decisions on resources and the social care market and consider the use of contract modifications or extensions where feasible to enable the collective focus to be on implementation. This review is now in progress and a number of contractual arrangements have been recommended, following consideration by the Health and Social Care Partnership Procurement Board, for extension.
- 3.2 This paper sets out, on a service-by-service basis, the proposed contractual arrangements and recommended extensions with supporting rationale. All services in question are commissioned by the Edinburgh Integration Joint Board. Due to the nature of this organisation, the associated contractual arrangements sit with the City of Edinburgh Council.
- 3.3 Systems and processes across commissioning, procurement and contracting teams have been reviewed and amended to ensure that expiring contracts are identified at an earlier stage. This in turn will support improvements in control and, where applicable, that extensions are actioned timeously.

4. Main report

- 4.1 The contractual arrangements covered by this paper, annual values, contract end dates and recommendations are summarised in the table below:

Contract	Value 2023/24 (£m)	Value 2024/25 (£m)	Value 2024/25 (£m)	Contract End Date	Recommendation - Contracts to be extended until
Day Opportunities for Older People Framework	£ 3.1	£ 3.1		31-Mar-24	31-Mar-25
Shared Overnight Support Framework	£ 3.5	£ 3.5	£ -	30-Sep-23	30-Sep-24
Edinburgh Voluntary Organisations Council	£ 0.2	£ 0.2	£ -	31-Mar-24	31-Mar-25
Lothian Centre for Inclusive Living	£ 0.3	£ 0.2	£ -	31-Dec-23	31-Dec-24
Waverley Care	£ 0.8	£ 0.8	£ 0.40	31-Mar-24	30-Sep-25
Payroll Support Services Framework	£ 0.1	£ 0.1	£ -	31-Dec-23	30-Sep-24

- 4.2 These are discussed individually in paragraphs 4.4 to 4.25 below.
- 4.3 All providers delivering the contracts within this paper have been consulted and are content with the recommended extensions.

Day Opportunities for Older People Framework

- 4.4 The registered day opportunities contract is key to centre-based, remote or outreach support services supporting older people, and, in turn, providing support for their families and unpaid carers. The provision enables people to have a good quality of life across their communities, through a reduction in social isolation, meaningful activity and/or a short break from caring for the carer. There is an ongoing requirement for this provision as older people are becoming increasingly frail and require to be supported well within the community.
- 4.5 The current contract provides 1,013 places, delivered by 14 3rd sector partners with an annual contract value of £3.09m. The contract is due to expire 31 March 2024.
- 4.6 An engagement and involvement process has been established with current providers to co-produce a service specification, and to keep them apprised of key aspects, including the potential for reduced funding going forward in response to the current financial climate.
- 4.7 In the course of the last few months, as the service specification has been co-produced, it has become evident that there are a number of factors that require to be explored further and therefore the recommendation is to extend the contract for a

further 12 months until 31 March 2025 to allow time for additional work to be undertaken in a robust manner.

Shared Overnight Support Framework

- 4.8 The Shared Overnight Support Framework provides waking night and sleeping over support for people who live in their own tenancy and may require a care provision throughout the night. The associated contracts in the scope of this report are for those with a learning disability. This provision includes 17 providers who between them have 43 contracts to deliver shared night-time support to a total of 225 people. Excluding direct payments, the total value of these contracts is £3.5 million.
- 4.9 Reviews of the top 7 providers of overnight support have taken place and some small savings have been achieved. A commissioning plan for adult services has been drafted and shared with the EIJB senior team for review. This commissioning plan will direct future plans for this service and will be further developed in collaboration with the market.
- 4.10 It is recommended to extend the current contracts for shared overnight support for a further 12 months to allow for implementation of the commissioning plan for adult services.

Third Sector Infrastructure Support (EVOC)

- 4.11 Edinburgh Voluntary Organisations Council (EVOC) has been identified as the key delivery partner to help build collaborative approaches and consensus between the Edinburgh Integration Joint Board (EIJB) and the third sector. The EVOC contract currently supports development of the Edinburgh Pact and Community Mobilisation, both of which have been extended to 31 March 2025 by the EIJB. The role of EVOC in this work is to represent voluntary organisations during the exploration of alternative community commissioning approaches and identify new support needs for effective community commissioning in the city.
- 4.12 EVOC's key activities include attendance at various forums, sub-committee's and working groups and running a training programme so that they are well placed to support the third sector organisations in the city. The Edinburgh Health and Social Care Partnership monitors and measures the outputs associated with the key performance indicators of the contract and will continue to report on this during the extension period to ensure operational and financial relevance of this contract.
- 4.13 The recommendation therefore is to extend the EVOC contract for a further 12 months to 31 March 2025. Opportunities for increasing alignment with wider Council contractual arrangements with EVOC will be explored.

Lothian Centre for inclusive Living (LCiL)

- 4.14 The current contract which has been in place since 2016, offers 3 core services:
- Independent Living Support Service shall provide support that will enable individuals to explore which Self Directed Support option/s are best for them by explaining the

nature and effect of the four options, and to provide assistance in drawing up a support plan to meet their assessed needs and identified personal outcomes.

- A Recruitment and Support Service for individuals assessed by the Council as having eligible social care needs. These individuals have chosen Option 1 of the Social Care (Self-directed support) (Scotland) Act 2013 and wish to employ a Personal Assistant/s (PA) to meet all of part of their identified eligible needs and outcomes, and this has been approved by City of Edinburgh Council in their support plan.
- A Welfare and Rights Advice Service for Adults and Older People assessed as in need of social care.

4.15 The contract expired in December 2022 and a 12 month extension was granted to conduct a review of the contract. A review was carried out, with one of the aims was to ensure service delivery aligned with the service specification the other aim was to assess contractual performance.

4.16 A further 12 month extension to 31st December 2024 is sought in order for a procurement strategy to be developed and implemented to engage with the market in order achieve best delivery of the service. A revision to the originally requested 9 month extension is necessary following advice from Procurement colleagues to deliver the procurement strategy.

Care and Treatment Support Service

4.17 Milestone House is an intermediate care unit that provides registered residential support. The main client group using the service are people who are not able to go to temporary housing or other living situations, whose need includes a physical healthcare condition and would otherwise be in hospital or at risk of hospitalisation. These are people whose needs could be met in a very supportive home environment but not in any of the living settings available to them. The unit has 10 beds and people typically stay between one week and 3 months.

4.18 The unit itself is provided by Waverly care (who have historically delivered care from the setting) with support from drug and alcohol services, Edinburgh Cyrenians link workers and with clinical care provided by the Access Place. It is achieving outcomes in terms of improving people's physical health and wellbeing, finding suitable longer term accommodation, and moving people on from hospital when it is not the most appropriate setting for them. The service funded through a variety of sources, including EIJB, Edinburgh Alcohol and Drug Partnership and national grant funding.

4.19 Commissioning work is now underway to analyse the longer term requirements for this service and to develop the service specification with a view to procuring a service over the longer term.

4.20 An 18 month extension is sought to enable this commissioning work to conclude and a service to be procured.

Payroll Services Framework

4.21 The current framework agreement has been in place since January 2017 and was extended until 31st December 2023. The purpose of the agreement is to offer payroll services for Direct Payment recipients who choose to employ their own Personal Assistants. This is to support independent living, in keeping with the values, principles and legislative duties of the Social Care (Self-directed support) (Scotland) Act 2013.

- 4.22 An additional Enhanced Financial Management Service is also funded for those individuals who are assessed and authorised as needing it.
- 4.23 The framework was awarded to three suppliers; Fife Business Services, Accountability Ltd and Lothian Centre for Inclusive Living, to allow Direct Payment recipients greater choice.
- 4.24 It is recognised that the provider organisations costs have fluctuated/increased over time; however, no rates increase for payroll support services have been agreed since the start of the framework agreement 5 years ago and there has been an increased demand in the type of services provided by the organisations.
- 4.25 A full review of the service has been carried out and an options appraisal is currently underway, approval is sought for a further 9 month extension until 30 September 2024, to allow this service to continue to be provided to Direct Payment recipients whilst this work is completed. A revision to the originally requested 6 month extension is necessary following advice from Procurement and Legal colleagues to deliver the procurement strategy.

5. Next Steps

- 5.1 If the recommendations in this paper are accepted Officers from the Partnership will work with colleagues in Commercial and Procurement Services to make the appropriate contractual arrangements which take account of the recommendations in the Scottish Government's SPPN.

6. Financial impact

- 6.1 The total value of the contract extensions detailed in this report is £7.9m in financial year 2024/25.
- 6.2 Funding associated with the extension of the contracts will be directed by EIJB to the Council.

7. Stakeholder/Community Impact

- 7.1 Each of the ongoing procurement exercises has been co-produced with service users, providers and other relevant stakeholders.

8. Background reading/external references

[Preparing to Transition towards a National Care Service for Scotland SPPN 7/2021](#)

9. Appendices

Appendix 1 Health and Social Care - Recommended Contract Extensions

APPENDIX 1

HEALTH AND SOCIAL CARE – RECOMMENDED CONTRACT EXTENSIONS

Contract Register Unique Key	Contract Reference	Contract Name	Supplier Name	Recommended Contract End Date	Annual Value
100015493	CT0559	Day services for older people	Caring in Craigmillar	31-Mar-25	£ 291,832
100015503	CT0559	Day services for older people	Corstorphine Dementia Project	31-Mar-25	£ 157,578
100015496	CT0559	Day services for older people	Drylaw Rainbow Club Day Centre	31-Mar-25	£ 179,729
100015494	CT0559	Day services for older people	Eric Liddell Centre	31-Mar-25	£ 223,862
100015495	CT0559	Day services for older people	Libertus Day Services	31-Mar-25	£ 325,583
100016585	CT2835	Day services for older people	Libertus Day Services -South West (Canalside)	31-Mar-25	£ 291,222
100015498	CT0559	Day services for older people	Lifecare Edinburgh Day Services	31-Mar-25	£ 364,821
100015500	CT0559	Day services for older people	Lochend Neighbourhood Centre	31-Mar-25	£ 115,427
100015499	CT0559	Day services for older people	MILAN	31-Mar-25	£ 134,659
100015501	CT0559	Day services for older people	North Edinburgh Dementia Care	31-Mar-25	£ 335,951
100015502	CT0559	Day services for older people	Oxgangs Care	31-Mar-25	£ 185,052
100015504	CT0559	Day services for older people	Prestonfield Neighbourhood Project	31-Mar-25	£ 115,994
100015505	CT0559	Day services for older people	Queensferry Churches	31-Mar-25	£ 184,180
100015506	CT0559	Day services for older people	The Open Door	31-Mar-25	£ 66,648
100015497	CT0559	Day services for older people	With You (Places for People)	31-Mar-25	£ 119,296
100005735	919.1	Shared Overnight Framework	Ark Housing Association - FA Broadway	30-Sep-24	£ 153,636
100017971	919.2	Shared Overnight Framework	Ark Housing Association - FA Hoseasons & Bro	30-Sep-24	£ 37,554
100017968	919.4	Shared Overnight Framework	Ark Housing Association - FA Region 3	30-Sep-24	£ 37,554
100017985	919.5	Shared Overnight Framework	Ark Housing Association - FA Southhouse	30-Sep-24	£ 153,636
100017967	919.3	Shared Overnight Framework	Ark Housing Association - FA Quartermile	30-Sep-24	£ 37,554
100005716	937.1	Shared Overnight Framework	Autism Initiatives - FA Shandon Road	30-Sep-24	£ 77,860
100017983	937.2	Shared Overnight Framework	Autism Initiatives - FA Inverleith	30-Sep-24	£ 120,108
100017964	937.3	Shared Overnight Framework	Autism Initiatives - FA Stuart Court	30-Sep-24	£ 42,248
100017960	937.4	Shared Overnight Framework	Autism Initiatives - FA Bingham	30-Sep-24	£ 42,248
100017977	937.5	Shared Overnight Framework	Autism Initiatives - EL Prestonpans	30-Sep-24	£ 85,071
100017952	937.7	Shared Overnight Framework	Autism Initiatives - FA Musselburgh	30-Sep-24	£ 26,133
100017966	937.8	Shared Overnight Framework	Autism Initiatives - FA Long Newton	30-Sep-24	£ 30,027
100017962	937.9	Shared Overnight Framework	Autism Initiatives - FA Seafield	30-Sep-24	£ 62,288
100005185	863	Shared Overnight Framework	Blackwood Housing Association -Shared Night	30-Sep-24	£ 510,691
100005191	877.2	Shared Overnight Framework	Community Integrated Care - FA Wauchope	30-Sep-24	£ 146,724
100017975	877.4	Shared Overnight Framework	Community Integrated Care - FA Ferniehill	30-Sep-24	£ 73,362
100017969	877.5	Shared Overnight Framework	Community Integrated Care - FA New Howden	30-Sep-24	£ 42,248
100017970	877.6	Shared Overnight Framework	Community Integrated Care - FA Hyvots	30-Sep-24	£ 42,248
100017984	877.7	Shared Overnight Framework	Community Integrated Care - FA Tytler	30-Sep-24	£ 115,610
100017972	877.9	Shared Overnight Framework	Community Integrated Care - FA Moredun	30-Sep-24	£ 42,248
100005724	915	Shared Overnight Framework	Crossreach FA Threshold	30-Sep-24	£ 73,380
100006391	1003.1	Shared Overnight Framework	L'Arche - FA Creelha	30-Sep-24	£ 42,248
100006392	1003.3	Shared Overnight Framework	L'Arche - FA David's House (was Restalrig)	30-Sep-24	£ 108,274
100006393	1003.2	Shared Overnight Framework	L'Arche - FA Skein	30-Sep-24	£ 42,248
100003737	680.8.1	Shared Overnight Framework	Leonard Cheshire - FA Stenhouse	30-Sep-24	£ 94,739
100010409	805.2	Shared Overnight Framework	Mears Care - FA Rathbone Place	30-Sep-24	£ 42,248
100010408	805.1	Shared Overnight Framework	Mears Care - FA Ratho	30-Sep-24	£ 33,018
100010302	1116	Shared Overnight Framework	Real Life Options - Longstone (Base C&S)	30-Sep-24	£ 132,071
100003833	861	Shared Overnight Framework	Redcroft Care Services (LIN Life Is Normal) - FA	30-Sep-24	£ 37,554
100004762	66	Shared Overnight Framework	Redwoods Caring Foundation -FA Paisley Drive	30-Sep-24	£ 42,248
100005728	910.2	Shared Overnight Framework	Richmond Fellowship - FA St Clair Street	30-Sep-24	£ 149,687
100005727	910.1	Shared Overnight Framework	Richmond Fellowship - FA Nicholfield Service	30-Sep-24	£ 149,687
100017976	73.2	Shared Overnight Framework	Share - FA Maude Close Kirkliston	30-Sep-24	£ 42,248
100004775	73	Shared Overnight Framework	Share - FA Niddrie Farm Grove & Dunlaw Wync	30-Sep-24	£ 238,579
100017981	73.1	Shared Overnight Framework	Share - FA St Nicholas	30-Sep-24	£ 42,248
100005730	924.1	Shared Overnight Framework	The Action Group - FA Bryce Avenue	30-Sep-24	£ 37,554
100017980	924.2	Shared Overnight Framework	The Action Group - FA Cameron Crescent	30-Sep-24	£ 37,554
100017974	924.5	Shared Overnight Framework	The Action Group - FA Lochend	30-Sep-24	£ 37,554
100017973	924.6	Shared Overnight Framework	The Action Group - FA Tressilian	30-Sep-24	£ 37,554
100005093	808	Shared Overnight Framework	Thistle Foundation - FA Westfield	30-Sep-24	£ 42,212
100011165	1286	Shared Overnight Framework	Viewpoint Housing Association - Croft an Righ	30-Sep-24	£ 13,906
100010393	75.1	Shared Overnight Framework	Visualise - FA Albert Street	30-Sep-24	£ 74,730
100017979	75	Shared Overnight Framework	Visualise - FA Restalrig	30-Sep-24	£ 74,730
100004719	39	Edinburgh Voluntary Organisations Council	Third Sector Infrastructure Support	31-Mar-25	£ 228,377
100004744	48	Lothian Centre for Inclusive Living	LCIL (Independent Living Advice) - Info service	30-Sep-24	£ 318,548
100011861	HS0073	Care and Treatment support service –Milestone House	Waverley Care	30-Sep-25	£ 780,466
100008761	CT0378	Payroll Support Services Framework	LCIL, Accountability, Fife Business Centre	30-Jun-24	£ 140,000